

**CARBONITE**<sup>®</sup>  
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*Carbonite Migrate for Linux*  
*User's Guide*



## Notices

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If you need technical assistance, you can contact Customer Support. All basic configurations outlined in the online documentation will be supported through Customer Support. Assistance and support for advanced configurations may be referred to a Pre-Sales Systems Engineer or to Professional Services.

Man pages are installed and available on Carbonite Availability and Carbonite Migrate Linux servers. These documents are bound by the same license agreement as the software installation.

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## Chapter 1 Carbonite Migrate overview

Carbonite Migrate is a comprehensive migration solution. It allows you to move an entire server, known as a source, by mirroring an image of that source to another server, known as the target. The source and target servers can be physical or virtual. The image of the source contains the server's system state (the server's configured operating system and applications) and all of the source server's data. You can also migrate just a source's data, in which case the target's system state (the target's configured operating system and applications) will be used with the source's data.

Carbonite Migrate uses patented data replication technology that allows users to continue accessing and changing data during the migration. As changes are made on the source, replication keeps the image of the source stored on the target up-to-date. Carbonite Migrate replicates, in real-time, only the file changes, not the entire file, allowing you to more efficiently use resources. When you are ready to cutover to the new server, Carbonite Migrate applies the source system state and after a reboot, the source is available and running on what was the target server hardware.

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## Chapter 2 Requirements

Your source and target servers must meet certain requirements, however, they depend on the type of migration job you will be using. See the specific requirements for each migration type for requirements specific to that job type.

- *Files and folders migration requirements* on page 50
- *Full server migration requirements* on page 88
- *SAP HANA migration requirements* on page 128
- *Full server to ESX migration requirements* on page 167

Additionally, verify the machine where you are running the console meets the *Carbonite Replication Console requirements* on page 11.

# Replication capabilities

Carbonite Migrate replicates all file and directory data in the supported Linux file systems. Carbonite Migrate does not replicate extended attributes (xattr), ACLs, or items that are not stored on the file system, such as pseudo-file systems like /proc and /sys. In addition, note the following.

- Carbonite Migrate is compatible with NFS and Samba services as long as they are mounted on top of Carbonite Migrate. Additionally, NFS and Samba should be started after the Double-Take service.
- If you select data stored on a recursive mount point for replication, a mirror will never finish. Carbonite Migrate does not check for data stored on recursive mount points.
- If any directory or file contained in your replication set specifically denies permission to the account running the Double-Take service, the attributes of the file on the target will not be updated because of the lack of access.
- Sparse files will become full size, zero filled files on the target.
- If you are using soft links, keep in mind the following.
  - If a soft link to a directory is part of a replication set rule's path above the entry point to the replication set data, that link will be created on the target as a regular directory if it must be created as part of the target path.
  - If a soft link exists in a replication set (or is moved into a replication set) and points to a file or directory inside the replication set, Carbonite Migrate will remap the path contained in that link based on the Carbonite Migrate target path when the option RemapLink is set to the default value (1). If RemapLink is set to zero (0), the path contained in the link will retain its original mapping.
  - If a soft link exists in a replication set (or is moved into a replication set) and points to a file or directory outside the replication set, the path contained in that link will retain its original mapping and is not affected by the RemapLink option.
  - If a soft link is moved out of or deleted from a replication set on the source, that link will be deleted from the target.
  - If a soft link to a file is copied into a replication set on the source and the operating system copies the file that the link pointed to rather than the link itself, then Carbonite Migrate replicates the file copied by the operating system to the target. If the operating system does not follow the link, only the link is copied.
  - If a soft link to a directory is copied into a replication set on the source and the operating system copies the directory and all of its contents that the link pointed to rather than the link itself, then Carbonite Migrate replicates the directory and its contents copied by the operating system to the target. If the operating system does not follow the link, only the link is copied.
  - If any operating system commands, such as chmod or chown, is directed at a soft link on the source and the operating system redirects the action to the file or directory which the link references, then if the file or directory referenced by the link is in a replication set, the operation will be replicated for that file to the target.
  - The operating system redirects all writes to soft links to the file referenced by the link. Therefore, if the file referenced by the symbolic link is in a replication set, the write operation will be replicated to the target.

- If you are using hard links, keep in mind the following.
  - If a hard link exists (or is created) only inside the replication set on the source, having no locations outside the replication set, the linked file will be mirrored to the target for all locations and those locations will be linked if all link locations on the target exist on the same partition.
  - If a hard link crosses the boundaries of a replication set on the source, having locations both inside and outside the replication set, the linked file will be mirrored to the target for only those locations inside the replication set on the source, and those locations will be linked on the target if all link locations exist on the same partition.
  - If a hard link is created on the source linking a file outside the replication set to a location inside the replication set, the linked file will be created on the target in the location defined by the link inside the replication set and will be linked to any other locations for that file which exist inside the replication set.
  - If any hard link location is moved from outside the replication set into the replication set on the source, the link will not be replicated to the target even if other link locations already exist inside the replication set, but the linked file will be created on the target in the location defined by the link.
  - If any hard link location existing inside the replication set is moved within the replication set on the source, the move will be replicated to the target and the link will be maintained if the new link location does not cross partitions in the target path.
  - If any hard link location existing inside the replication set is moved out of the replication set, that file or linked location will be deleted on the target.
  - If a hard linked file is copied from any location inside or outside the replication set to a location inside the replication set on the source, the copy will be replicated to the target.
  - If a hard linked file has a location in the replication set and any of the operating system commands, such as `chmod` or `chown`, are directed at that file from a location inside the replication set, the modification to the file will be replicated to the target. Operations on hard links outside of the replication set are not replicated.
  - If a hard linked file has a location in the replication set and a write operation is directed at that file from inside the replication set, the write operation will be replicated to the target. Operations on hard links outside of the replication set are not replicated.
  - If any hard link location existing inside the replication set is deleted on the source, that file or linked location will be deleted from the target.

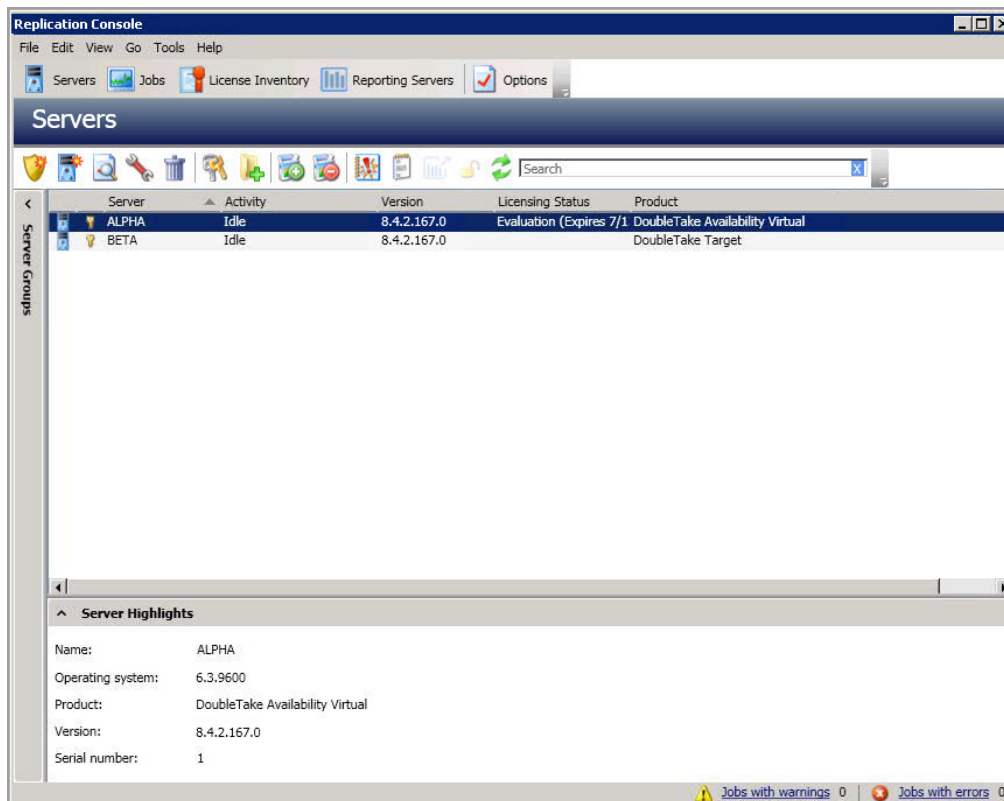


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## Chapter 3 Carbonite Replication Console

After you have installed the console, you can launch it by selecting **Carbonite, Replication, Carbonite Replication Console** from your **Programs, All Programs, or Apps**, depending on your operating system.

The Carbonite Replication Console is used to protect and monitor your servers and jobs. Each time you open the Carbonite Replication Console, you start at the **Servers** page which allows you to view, edit, add, remove, or manage the servers in your console. You can also create a new job from this page.



At the bottom of the Carbonite Replication Console, you will see a status bar. At the right side, you will find links for **Jobs with warnings** and **Jobs with errors**. This lets you see quickly, no matter which page of the console you are on, if you have any jobs that need your attention. Select this link to go to the **Jobs** page, where the appropriate **Filter: Jobs with warnings** or **Filter: Jobs with errors** will automatically be applied.



The first time you start the console, you will see the getting started screen tips on the **Servers** page. These tips walk you through the basic steps of adding a server to your console, installing Carbonite Migrate on that server, and creating a job on that server. If you do not want to see the tips, close them. If you want to reopen the tips after you have closed them, select **Help, Show Getting Started Tips**.

You can manually check for Carbonite Migrate updates by selecting **Help, Check for Updates**.

- **Update available**—If there is an update available, click **Get Update**. The dialog box will close and your web browser will open to the Carbonite web site where you can download and install the update.
  - **No update available**—If you are using the most recent console software, that will be indicated. Click **Close**.
  - **No connection available**—If the console cannot contact the update server or if there is an error, the console will report that information. The console log contains a more detailed explanation of the error. Click **Check using Browser** if you want to open your browser to check for console software updates. You will need to use your browser if your Internet access is through a proxy server.
-

# Carbonite Replication Console requirements

You must meet the following requirements for the Carbonite Replication Console.

- **Operating system**—The Carbonite Replication Console can be run from a Windows source or target. It can also be run from a 64-bit, physical or virtual machine running Windows 11, Windows 10, Windows 8, or Windows 7 Service Pack 1 or later.
- **Microsoft .NET Framework**—Microsoft .NET Framework version 4.8 is required.
- **Screen resolution**—For best results, use a 1024x768 or higher screen resolution.



The Carbonite Migrate installation prohibits the console from being installed on Server Core. Because Windows 2012 allows you to switch back and forth between Server Core and a full installation, you may have the console files available on Server Core, if you installed Carbonite Migrate while running in full operating system mode. In any case, you cannot run the Carbonite Replication Console on Server Core.

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## Console options

There are several options that you can set that are specific to the Carbonite Replication Console. To access these console options, select **Options** from the toolbar.

- **Monitoring**—This section is used to determine how the console monitors your Carbonite Migrate servers.
  - **Monitoring interval**—Specifies how often, in seconds, the console refreshes the monitoring data. The servers will be polled at the specified interval for information to refresh the console.
  - **Automatic retry**—This option will have the console automatically retry server login credentials, after the specified retry interval, if the server login credentials are not accepted. Keep in mind the following caveats when using this option.
    - This is only for server credentials, not job credentials.
    - A set of credentials provided for or used by multiple servers will not be retried for the specified retry interval on any server if it fails on any of the servers using it.
    - Verify your environment's security policy when using this option. Check your policies for failed login lock outs and resets. For example, if your policy is to reset the failed login attempt count after 30 minutes, set this auto-retry option to the same or a slightly larger value as the 30 minute security policy to decrease the chance of a lockout.
    - Restarting the Carbonite Replication Console will automatically initiate an immediate login.
    - Entering new credentials will initiate an immediate login using the new credentials.
  - **Retry on this interval**—If you have enabled the automatic retry, specify the length of time, in minutes, to retry the login.
- **Server Communication**—This section is used to determine how the console communicates with your Carbonite Migrate servers.
  - **Default port for XML web services protocol**—Specifies the port that the console will use when sending and receiving data to Carbonite Migrate servers. By default, the port is 6325. Changes to the console port will not take effect until the console is restarted.
  - **Default port for legacy protocol**—If you are using an older Carbonite Migrate version, you will need to use the legacy protocol port. This applies to Carbonite Migrate versions 5.1 or earlier.
- **Diagnostics**—This section assists with console troubleshooting.
  - **Export Diagnostic Data**—This button creates a raw data file that can be used for debugging errors in the Carbonite Replication Console. Use this button as directed by technical support.
  - **View Log File**—This button opens the Carbonite Replication Console log file. Use this button as directed by technical support. You can also select **View**, **View Console Log File** to open the Carbonite Replication Console log file.
  - **View Data File**—This button opens the Carbonite Replication Console data file. Use this button as directed by technical support. You can also select **View**, **View Console Data File** to open the Carbonite Replication Console data file.

- **License Inventory**—This section controls if the console contains a license inventory. This feature may not appear in your console if your service provider has restricted access to it.
  - **Enable license inventory**—This option allows you to use this console to manage the Carbonite Migrate licenses assigned to your organization. When this option is enabled, the **License Inventory** page is also enabled.
- **Default Installation Options**—All of the fields under the **Default Installation Options** section are used by the push installation on the **Install** page. The values specified here will be the default options used for the push installation.
  - **Activate online after install completes**—Specify if you want to activate your Carbonite Migrate licenses at the end of the installation. The activation requires Internet access from the console machine or the machine you are installing to. Activation will be attempted from the console machine first and if that fails, it will be attempted from the machine you are installing to. If you choose not to have the installation activate your licenses, you will have to activate them through the console license inventory or the server's properties page.
  - **Location of install folders**—Specify the parent directory location where the installation files are located. The parent directory can be local on your console machine or a UNC path.
    - **Windows**—Specify the parent directory where the Windows installation file is located. The default location is where the Carbonite Replication Console is installed, which is \Program Files\Carbonite\Replication. The console will automatically use the \x64 subdirectory which is populated with the Windows installation files when you installed the console. If you want to use a different location, you must copy the \x64 folder and its installation file to the different parent directory that you specify.
    - **Linux**—Specify the parent directory where the Linux installation files are located. The default location is where the Carbonite Replication Console is installed, which is \Program Files\Carbonite\Replication. The console will automatically use the \Linux subdirectory, however that location will not be populated with the Linux installation files when you installed the console. You must copy the Linux .deb or .rpm files from your download to the \Linux subdirectory in your Carbonite Replication Console installation location. Make sure you only have a single version of Linux installation files. The push installation cannot determine which version to install if there are multiple versions in the \Linux subdirectory. If you want to use a different location, you must copy the \Linux folder and its installation files to the different parent directory that you specify.
- **Default Windows Installation Options**—All of the fields under the **Default Installation Options** section are used by the push installation on the **Install** page. The values specified here will be the default options used for the push installation.
  - **Temporary folder for installation package**—Specify a temporary location on the server where you are installing Carbonite Migrate where the installation files will be copied and run.
  - **Installation folder**—Specify the location where you want to install Carbonite Migrate on each server. This field is not used if you are upgrading an existing version of Carbonite Migrate. In that case, the existing installation folder will be used.
  - **Queue folder**—Specify the location where you want to store the Carbonite Migrate disk queue on each server.

- **Amount of system memory to use**—Specify the maximum amount of memory, in MB, that can be used for Carbonite Migrate processing.
  - **Minimum free disk space**—This is the minimum amount of disk space in the specified **Queue folder** that must be available at all times. This amount should be less than the amount of physical disk space minus the disk size specified for **Limit disk space for queue**.
  - **Do not use disk queue**—This option will disable disk queuing. When system memory has been exhausted, Carbonite Migrate will automatically begin the auto-disconnect process.
  - **Unlimited disk queue**—Carbonite Migrate will use an unlimited amount of disk space in the specified **Queue folder** for disk queuing, which will allow the queue usage to automatically expand whenever the available disk space expands. When the available disk space has been used, Carbonite Migrate will automatically begin the auto-disconnect process.
  - **Limit disk space for queue**—This option will allow you to specify a fixed amount of disk space, in MB, in the specified **Queue folder** that can be used for Carbonite Migrate disk queuing. When the disk space limit is reached, Carbonite Migrate will automatically begin the auto-disconnect process.
- 



If the servers you are pushing to do not have a C drive, make sure you update the folder fields because the Carbonite Replication Console will not validate that the fields are set to a volume that does not exist and the installation will not start.

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- **Default Linux Installation Options**—All of the fields under the **Default Installation Options** section are used by the push installation on the **Install** page. The values specified here will be the default options used for the push installation.
  - **Temporary folder for installation package**—Specify a temporary location on the server where you are installing Carbonite Migrate where the installation files will be copied and run.

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## Chapter 4 Managing servers

To manage the servers in your console, select **Servers** from the toolbar. The **Servers** page is for server management and job creation.

- **Add and remove servers**—You can add servers to and remove servers from the console.
- **View and edit**—You can view server details and edit Carbonite Migrate server properties.
- **Create job**—You can create a protection or migration job for a selected server.
- **Server organization**—You can organize the servers that are in your console into groups, allowing you to filter the servers you are viewing based on your organization.

Review the following sections to understand the information and controls available on the **Servers** page.



If you have uninstalled and reinstalled Carbonite Migrate on a server, you may see the server twice on the **Servers** page because the reinstall assigns a new unique identifier to the server. One of the servers (the original version) will show with the red X icon. You can safely remove that server from the console.

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### **Left pane**

You can expand or collapse the left pane by clicking on the **Server Highlights** heading. This pane allows you to organize your servers into folders. The servers displayed in the top right pane will change depending on the server group folder selected in the left pane. Every server in your console session is displayed when the **All Servers** group is selected. If you have created and populated server groups under **My Servers**, then only the servers in the selected group will be displayed in the right pane.

Between the main toolbar and the left pane is a smaller toolbar. These toolbar options control the server groups in the left pane.

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#### **Create New Server Group**



Creates a new server group below the selected group

#### **Rename Server Group**



Allows you to rename the selected server group

#### **Delete Server Group**



Deletes the selected server group. This will not delete the servers in the group, only the group itself.

## Overflow Chevron



Displays any toolbar buttons that are hidden from view when the window size is reduced.

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## Top right pane

The top pane displays high-level overview information about your servers. You can sort the data within a column in ascending and descending order. You can also move the columns to the left or right of each other to create your desired column order. The list below shows the columns in their default left to right order.

---

### Column 1 (Blank)

The first blank column indicates the machine type.



Carbonite Migrate source or target server which could be a physical server, virtual machine, or a cluster node



Carbonite Migrate source or target server which is a Windows cluster



vCenter server



ESX server



Carbonite Migrate legacy Reporting Service server



Offline server which means the console cannot communicate with this machine.



Any server icon with a red circle with white X overlay is an error which means the console can communicate with the machine, but it cannot communicate with Carbonite Migrate on it.

### Column 2 (Blank)

The second blank column indicates the security level





Processing—The console is attempting to communicate with machine.



Administrator access—This level grants full control.



 Monitor only access—This level grants monitoring privileges only.

 No security access—This level does not allow monitoring or control.

## Server

The name or IP address of the server. If you have specified a reserved IP address, it will be displayed in parenthesis.

## Activity

There are many different **Activity** messages that keep you informed of the server activity. Most of the activity messages are informational and do not require any administrator interaction. If you see error messages, check the server details. See *Viewing server details* on page 28.

## Version

The Carbonite Migrate product version information, if any.

## Licensing Status

The status of the license, if any, on the server. If your license is expired, any jobs using that server will be in an error state. If you have multiple licenses, the status will indicate the license that requires the soonest action. For example, if you have a Carbonite Migrate license that expires in two days and a Carbonite Availability license that must be activated within 10 days, the status will be for the Carbonite Migrate license.

## Product

The Carbonite Migrate products, if any, licensed for the server

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## ***Bottom right pane***

The details displayed in the bottom pane provide additional information for the server highlighted in the top pane. You can expand or collapse the bottom pane by clicking on the **Server Highlights** heading.

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## Name

The name or IP address of the server.

## Operating system

The operating system of the server. This field will not be displayed if the console cannot connect to Carbonite Migrate on the server.

## Product

The Carbonite Migrate products, if any, licensed for the server

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**Version**

The product version information, if any

**Serial Number**

The serial number associated with the Carbonite Migrate license

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## Toolbar

The following options are available on the main toolbar of the **Servers** page. Some options are only available for a single selected server and others are available for multiple selected servers.

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### Create a New Job

The available job creation choices depend on the Carbonite Migrate licenses applied to your server.

- **Protect**—If you are licensed for Carbonite Availability, use the **Protect** option to create a protection job for the selected server.
- **Migrate**—If you are licensed for Carbonite Migrate or certain Carbonite Availability licenses, use the **Migrate** option to create a migration job for the selected server.



### Add Servers

Adds a new server. This button leaves the **Servers** page and opens the **Add Servers** page. See *Adding servers* on page 25.



### View Server Details

Views detailed information about a server. This button leaves the **Servers** page and opens the **View Server Details** page. See *Viewing server details* on page 28.



### Edit Server Properties

Edits the server's properties and options. This button leaves the **Servers** page and opens the **Edit Server Properties** page. See *Editing server properties* on page 30.



### Remove Server

Removes the server from the console.



### Provide Credentials

Changes the login credentials that the Carbonite Replication Console use to authenticate to a server. This button opens the **Provide Credentials** dialog box where you can specify the new account information. See *Providing server credentials* on page 27. You will remain on the **Servers** page after updating the server credentials.

## Manage Group Assignments

Allows you to assign, move, and remove the selected server from specific server groups. This buttons opens the Manage Group Assignments dialog box where you can assign and unassign the server to specific server groups. The server will appear in server groups marked with a checkmark, and will not appear in groups without a checkmark. Servers assigned to a server group will automatically appear in parent server groups.

## Install

Installs or upgrades Carbonite Migrate on the selected server. This button opens the **Install** page where you can specify installation options.

## Uninstall

Uninstalls Carbonite Migrate on the selected server.

## View Server Events

Views Windows application event messages for a server. This option is not available for Linux sources or appliances.

## View Server Logs

Views the Carbonite Migrate logs messages for a server. This button opens the **Logs** window. This separate window allows you to continue working in the Carbonite Replication Console while monitoring log messages. You can open multiple logging windows for multiple servers. When the Carbonite Replication Console is closed, all logging windows will automatically close.

## Launch Reporting

Launches the legacy Reporting Service report viewer.

## Activate Online

Activates licenses and applies the activation keys to servers in one step. You must have Internet access for this process. You will not be able to activate a license that has already been activated.

## Refresh

Refreshes the status of the selected servers.

## Search

Allows you to search the product or server name for items in the list that match the criteria you have entered.

## Overflow Chevron

Displays any toolbar buttons that are hidden from view when the window size is reduced.

## Right-click menu

The following options are available on the right-click menu of the **Servers** page. Some options are only available for a single selected server and others are available for multiple selected servers.

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### Protect

If you are licensed for Carbonite Availability, use the **Protect** option to create a protection job for the selected server.

### Migrate

If you are licensed for Carbonite Migrate or certain Carbonite Availability licenses, use the **Migrate** option to create a migration job for the selected server.

### View Server Details

Views detailed information about a server. This button leaves the **Servers** page and opens the **View Server Details** page. See *Viewing server details* on page 28.

### Edit Server Properties

Edits the server's properties and options. This button leaves the **Servers** page and opens the **Edit Server Properties** page. See *Editing server properties* on page 30.

### Remove Server

Removes the server from the console.

### Provide Credentials

Changes the login credentials that the Carbonite Replication Console use to authenticate to a server. This button opens the **Provide Credentials** dialog box where you can specify the new account information. See *Providing server credentials* on page 27. You will remain on the **Servers** page after updating the server credentials.

### Manage Group Assignments

Allows you to assign, move, and remove the selected server from specific server groups. This buttons opens the Manage Group Assignments dialog box where you can assign and unassign the server to specific server groups. The server will appear in server groups marked with a checkmark, and will not appear in groups without a

checkmark. Servers assigned to a server group will automatically appear in parent server groups.



Installs or upgrades Carbonite Migrate on the selected server. This button opens the **Install** page where you can specify installation options.



Uninstalls Carbonite Migrate on the selected server.



Copies the information for the selected servers. You can then paste the server information as needed. Each server is pasted on a new line, with the server information being comma-separated.



Pastes a new-line separated list of servers into the console. Your copied list of servers must be entered on individual lines with only server names or IP addresses on each line.



Views Windows event messages for a server. This option is not available for Linux sources or appliances.



Views the Carbonite Migrate logs messages for a server. This button opens the **Logs** window. This separate window allows you to continue working in the Carbonite Replication Console while monitoring log messages. You can open multiple logging windows for multiple servers. When the Carbonite Replication Console is closed, all logging windows will automatically close.



Launches the legacy Reporting Service report viewer.



Activates licenses and applies the activation keys to servers in one step. You must have Internet access for this process. You will not be able to activate a license that has already been activated.

### Gather Support Diagnostics

Executes the diagnostic DTInfo utility which collects configuration data for use when reporting problems to technical support. It gathers Carbonite Migrate log files; Carbonite Migrate and system settings; network configuration information such as IP, WINS, and DNS addresses; and other data which may be necessary for technical support to troubleshoot issues. You will be prompted for a location to save the resulting file which is created with the information gathered. Because this utility is gathering several pieces of information, across the network to your console machine, it may take several minutes to complete the information gathering and sending the resulting file to the console machine.

### View Replication Service Details

Views the replication service details for a server. This button opens the **Replication service view** window. This separate window allows you to continue working in the Carbonite Replication Console while monitoring the replication service details. You can open multiple **Replication service view** windows for multiple servers. When the Carbonite Replication Console is closed, all **Replication service view** windows will automatically close. If you do not want to open separate windows, you can switch between servers that are in your Carbonite Replication Console from within the **Replication service view** window. See the *Reference Guide* for a complete list of replication details.

### Refresh

Refreshes the status of the selected servers.

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## Adding servers

The first time you start the console, the **Servers** page is empty. In order to migrate and monitor your servers, you must insert your servers and/or appliances in the console.

### *Inserting servers manually*

1. Click **Servers** from the main toolbar.
2. Click **Add servers** from the **Servers** page toolbar.
3. On the **Manual Entry** tab, specify the server information.
  - **Server**—This is the name or IP address of the server or appliance to be added to the console.



If you enter the source server's fully-qualified domain name, the Carbonite Replication Console will resolve the entry to the server short name. If that short name resides in two different domains, this could result in name resolution issues. In this case, enter the IP address of the server.

If you are using a NAT environment, make sure you add your server to the Carbonite Replication Console using the correct public or private IP address. The name or IP address you use to add a server to the console is dependent on where you are running the console. Specify the private IP address of any servers on the same side of the router as the console. Specify the public IP address of any servers on the other side of the router as the console.

- 
- **User name**—Specify a local user that is a member of the **dtadmin** or **dtmon** security group on the server.
  - **Password**—Specify the password associated with the **User name** you entered.
  - **Domain**—If you are working in a domain environment, specify the **Domain**.
  - **Management Service port**—If you want to change the port used by the Double-Take Management Service, disable **Use default port** and specify the port number you want to use. This option is useful in a NAT environment where the console needs to be able to communicate with the server using a specific port number. Use the public or private port depending on where the console is running in relation to the server you are adding.
4. After you have specified the server or appliance information, click **Add**.
  5. Repeat steps 3 and 4 for any other servers or appliances you want to add.
  6. If you need to remove servers or appliances from the list of **Servers to be added**, highlight a server and click **Remove**. You can also remove all of them with the **Remove All** button.
  7. When your list of **Servers to be added** is complete, click **OK**.

### *Importing and exporting servers from a server and group configuration file*

You can share the console server and group configuration between machines that have the Carbonite Replication Console installed. The console server configuration includes the server group configuration, server name, server communications ports, and other internal processing information.

To export a server and group configuration file, select **File, Export Servers**. Specify a file name and click **Save**. After the configuration file is exported, you can import it to another console.

When you are importing a console server and group configuration file from another console, you will not lose or overwrite any servers that already exist in the console. For example, if you have server alpha in your console and you insert a server configuration file that contains servers alpha and beta, only the server beta will be inserted. Existing group names will not be merged, so you may see duplicate server groups that you will have to manually update as desired.

To import a server and group configuration file, select **File, Import Servers**. Locate the console configuration file saved from the other machine and click **Open**.

## Providing server credentials

To update the security credentials used for a specific server, select **Provide Credentials** from the toolbar on the **Servers** page. When prompted, specify the **User name**, **Password**, and **Domain** of the account you want to use for this server. Click **OK** to save the changes.

# Viewing server details

Highlight a server on the **Servers** page and click **View Server Details** from the toolbar. The **View Server Details** page allows you to view details about that particular server. The server details vary depending on the type of server or appliance you are viewing.

---

## Server name

The name or IP address of the server. If you have specified a reserved IP address, it will be displayed in parenthesis.

## Operating system

The server's operating system version

## Roles

The role of this server in your Carbonite Migrate environment. In some cases, a server can have more than one role.

- **Engine Role**—Source or target server
- **Reporting Service**—Legacy Reporting Service server

## Status

There are many different **Status** messages that keep you informed of the server activity. Most of the status messages are informational and do not require any administrator interaction. If you see error messages, check the rest of the server details.

## Activity

There are many different **Activity** messages that keep you informed of the server activity. Most of the activity messages are informational and do not require any administrator interaction. If you see error messages, check the rest of the server details.

## Connected via

The IP address and port the server is using for communications. You will also see the Carbonite Migrate protocol being used to communicate with server. The protocol will be XML web services protocol (for servers running Carbonite Migrate version 5.2 or later) or Legacy protocol (for servers running version 5.1 or earlier).

## Version

The product version information

## Access

The security level granted to the specified user

## User name

The user account used to access the server

## Licensing

Licensing information for the server

## Source jobs

A list of any jobs from this server. Double-clicking on a job in this list will automatically open the **View Job Details** page.

## Target jobs

A list of any jobs to this server. Double-clicking on a job in this list will automatically open the **View Job Details** page.

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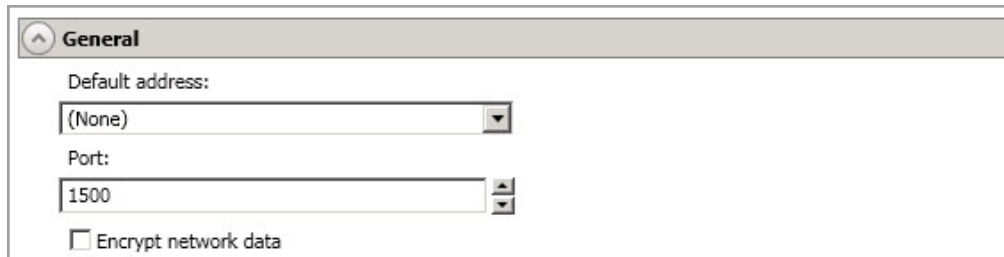
## Editing server properties

Right-click a server on the **Servers** page and select **Edit server properties**. The **Edit Server Properties** page allows you to view and edit properties for that server. Click on a heading on the **Edit Server Properties** page to expand or collapse a section of properties.

- *General server properties* on page 31—Identifies the server and configures encryption
- *Server licensing* on page 32—Views, adds, and removes license keys
- *Server setup properties* on page 34—Indicates how the server will act on startup and shutdown
- *Carbonite Migrate queue* on page 37—Configures the Carbonite Migrate queues
- *Source server properties* on page 40—Configures the source server
- *Target server properties* on page 41—Configures the target server
- *Log file properties* on page 42—Configures log files
- *E-mail notification configuration* on page 44—Configures e-mail notification

## General server properties

The general server properties identify the server and allow you to set encryption.



The screenshot shows a dialog box titled "General" with a close button (X) in the top-left corner. It contains three settings:

- Default address:** A dropdown menu currently set to "(None)".
- Port:** A numeric input field set to "1500".
- Encrypt network data:** An unchecked checkbox.

- **Default address**—On a server with multiple NICs, you can specify which address Carbonite Migrate traffic will use. It can also be used on servers with multiple IP addresses on a single NIC. If you change this setting, you must restart the Double-Take service for this change to take effect.
- **Port**—The server uses this port to send and receive commands and operations between Carbonite Migrate servers. If you change the port, you must stop and restart the Double-Take service.
- **Encrypt network data**—Use this option to encrypt your data before it is sent from the source to the target. Both the source and target must be encryption capable ( version 7.0.1 or later), however this option only needs to be enabled on the source or target in order to encrypt data. Keep in mind that all jobs from a source with this option enabled or to a target with this option enabled will have the same encryption setting. Changing this option will cause jobs to auto-reconnect and possibly remirror. The encryption method used is AES-256.

# Server licensing

Licensing identifies your Carbonite Migrate license keys.



The fields and buttons in the **Licensing** section will vary depending on your Carbonite Replication Console configuration and the type of license keys you are using.

Click the FAQ link if you want more information about licensing and activation.

Product	Serial Number	Expiration Date	License Key
DoubleTake Availability Virtual	4567	12/26/2017	knc0-

- **Add license keys and activation keys**—Your license key or activation key is a 24 character, alpha-numeric key. You can change your license key without reinstalling, if your license changes. To add a license key or activation key, type in the key or click **Choose from inventory** and select a key from your console's license inventory. Then click **Add**.



The license inventory feature cannot be enabled if your service provider has restricted access to it.

- **Current license keys**—The server's current license key information is displayed. To remove a key, highlight it and click **Remove**. To copy a key, highlight it and click **Copy**. To replace a key, enter a new key and click **Add**. If you are replacing an unexpired key with the same version and serial number, you should not have to reactivate it and any existing jobs will continue.



uninterrupted. If you are replacing an unexpired key with a new version or new serial number or replacing an expired key, you will have to reactivate and remirror.

- **Activation**—If your license key needs to be activated, you will see an additional **Activation** section at the bottom of the **Licensing** section. To activate your key, use one of the following procedures.
  - **Activate online**—If you have Internet access, you can activate your license and apply the activated license to the server in one step by selecting **Activate Online**.



You will not be able to activate a license that has already been activated.

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- **Obtain activation key online, then activate**—If you have Internet access, click the hyperlink in the **Activation** section to take you to the web so that you can submit your activation information. Complete and submit the activation form, and you will receive an e-mail with the activation key. Activate your server by entering the activation key in the **Add license keys and activations keys** field and clicking **Add**.
- **Obtain activation key offline, then activate**—If you do not have Internet access, go to <https://activate.doubletake.com> from another machine that has Internet access. Complete and submit the activation form, and you will receive an e-mail with the activation key. Activate your server by entering the activation key in the **Add license keys and activations keys** field and clicking **Add**.

The activation key is specific to this server. It cannot be used on any other server. If the activation key and server do not match, Carbonite Migrate will not run.

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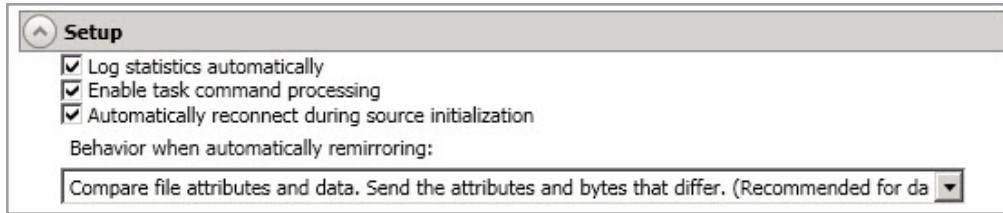
For Carbonite Migrate, license keys do not have a grace period and must be activated in order to be used. Once the license has been activated, you will have a specific number of days (generally 30 days) to complete your migration process, depending on your license type.

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- **On Demand Licensing**—If you are a service provider participating in the On Demand licensing program, you can configure the subscription license for your target servers here. If you are not in this program, you can skip this section. For the latest and complete details on On Demand, see the help link in the On Demand web portal.
  1. Specify your **Service provider account number**. The account number is displayed in the upper right corner of the On Demand web portal.
  2. Specify the **Customer name**. Use the customer name configured on the Customers list in the On Demand web portal.
  3. Select the appropriate **Product** that corresponds with the Carbonite Migrate product being used.
  4. If you are using a proxy server, select **Enable On Demand Proxy** and specify the **Proxy address** using the value `http://xxx.xxx.xxx.xxx:yyyy` where `xxx.xxx.xxx.xxx` is the IP address of your proxy server and `yyyy` is the port number.
  5. Click **Submit** to activate the subscription license on the target.

## Server setup properties

Server setup properties indicate how the server will act on startup and shutdown.



- **Log statistics automatically**—If enabled, Carbonite Migrate statistics logging will start automatically when Carbonite Migrate is started.
- **Enable task command processing**—Task command processing is a Carbonite Migrate feature that allows you to insert and run tasks at various points during the replication of data. Because the tasks are user-defined, you can achieve a wide variety of goals with this feature. For example, you might insert a task to create a snapshot or run a backup on the target after a certain segment of data from the source has been applied on the target. This allows you to coordinate a point-in-time backup with real-time replication. Enable this option to enable task command processing, however to insert your tasks, you must use the Carbonite Migrate scripting language. See the *Scripting Guide* for more information. If you disable this option on a source server, you can still submit tasks to be processed on a target, although task command processing must be enabled on the target.
- **Automatically reconnect during source initialization**—Disk queues are user configurable and can be extensive, but they are limited. If the amount of disk space specified for disk queuing is met, additional data would not be added to the queue and data would be lost. To avoid any data loss, Carbonite Migrate will automatically disconnect jobs when necessary. If this option is enabled, Carbonite Migrate will automatically reconnect any jobs that it automatically disconnected. These processes are called auto-disconnect and auto-reconnect and can happen in the following scenarios.
  - **Source server restart**—If your source server is restarted, Carbonite Migrate will automatically reconnect any jobs that were previously connected. Then, if configured, Carbonite Migrate will automatically remirror the data. This process is called auto-remirror. The remirror re-establishes the target baseline to ensure data integrity, so disabling auto-remirror is not advised.
  - **Exhausted queues on the source**—If disk queuing is exhausted on the source, Carbonite Migrate will automatically start disconnecting jobs. This is called auto-disconnect. The transaction logs and system memory are flushed allowing Carbonite Migrate to begin processing anew. The auto-reconnect process ensures that any jobs that were auto-disconnected are automatically reconnected. Then, if configured, Carbonite Migrate will automatically remirror the data. This process is called auto-remirror. The remirror re-establishes the target baseline to ensure data integrity, so disabling auto-remirror is not advised.
  - **Exhausted queues on the target**—If disk queuing is exhausted on the target, the target instructs the source to pause. The source will automatically stop transmitting data to the target and will queue the data changes. When the target recovers, it will automatically tell the source to resume sending data. If the target does not recover by the time the source queues are exhausted, the source will auto-disconnect as described above. The

transaction logs and system memory from the source will be flushed then Carbonite Migrate will auto-reconnect. If configured, Carbonite Migrate will auto-remirror. The remirror re-establishes the target baseline to ensure data integrity, so disabling auto-remirror is not advised.

- **Queuing errors**—If there are errors during disk queuing on either the source or target, for example, Carbonite Migrate cannot read from or write to the transaction log file, the data integrity cannot be guaranteed. To prevent any loss of data, the source will auto-disconnect and auto-reconnect. If configured, Carbonite Migrate will auto-remirror. The remirror re-establishes the target baseline to ensure data integrity, so disabling auto-remirror is not advised.
- **Target server interruption**—If a target machine experiences an interruption (such as a cable or NIC failure), the source/target network connection is physically broken but both the source and target maintain the connection information. The Carbonite Migrate source, not being able to communicate with the Carbonite Migrate target, stops transmitting data to the target and queues the data changes, similar to the exhausted target queues described above. When the interruption is resolved and the physical source/target connection is reestablished, the source begins sending the queued data to the target. If the source/target connection is not reestablished by the time the source queues are exhausted, the source will auto-disconnect as described above.
- **Target service shutdown**—If the target service is stopped and restarted, there could have been data in the target queue when the service was stopped. To prevent any loss of data, the Double-Take service will attempt to persist to disk important target connection information (such as the source and target IP addresses for the connection, various target queue information, the last acknowledged operation, data in memory moved to disk, and so on) before the service is stopped. If Carbonite Migrate is able to successfully persist this information, when the Double-Take service on the target is restarted, Carbonite Migrate will pick up where it left off, without requiring an auto-disconnect, auto-reconnect, or auto-remirror. If Carbonite Migrate cannot successfully persist this information prior to the restart (for example, a server crash or power failure where the target service cannot shutdown gracefully), the source will auto-reconnect when the target is available, and if configured, Carbonite Migrate will auto-remirror. The remirror re-establishes the target baseline to ensure data integrity, so disabling auto-remirror is not advised.



If you are experiencing frequent auto-disconnects, you may want to increase the amount of disk space on the volume where the Carbonite Migrate queue is located or move the disk queue to a larger volume.

If you have manually changed data on the target, for example if you were testing data on the target, Carbonite Migrate is unaware of the target data changes. You must manually remirror your data from the source to the target, overwriting the target data changes that you caused, to ensure data integrity between your source and target.

- 
- **Behavior when automatically remIRRORING**—Specify how Carbonite Migrate will perform the mirror when it is automatically remIRRORING.



If you are using a database application or are protecting a domain controller, do not use the compare file attributes only options unless you know for certain that you need it.



With database applications and because domain controllers store their data in a database, it is critical that all files, not just some of the files, are mirrored. In this case, you should compare both the attributes and the data.

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- **Do not compare files. Send the entire file.**—Carbonite Migrate will not perform any comparisons between the files on the source and target. All files will be mirrored to the target, sending the entire file.
- **Compare file attributes. Send the entire file.**—Carbonite Migrate will compare file attributes and will mirror those files that have different attributes, sending the entire file.
- **Compare file attributes. Send the attributes and bytes that differ.**—Carbonite Migrate will compare file attributes and will mirror only the attributes and bytes that are different.
- **Compare file attributes and data. Send the attributes and bytes that differ.**—Carbonite Migrate will compare file attributes and the file data and will mirror only the attributes and bytes that are different.

## Carbonite Migrate queue

During the Carbonite Migrate installation, you identified the amount of disk space that can be used for Carbonite Migrate queuing. Queuing to disk allows Carbonite Migrate to accommodate high volume processing that might otherwise exhaust system memory. For example, on the source, this may occur if the data is changing faster than it can be transmitted to the target, or on the target, a locked file might cause processing to back up.

### ***Carbonite Migrate Queuing Diagram***

The following diagram will help you understand how queuing works. Each numbered step is described after the diagram.

1. If data cannot immediately be transmitted to the target, it is stored in system memory. You can configure how much system memory you want Carbonite Migrate to use for all of its processing.
2. When the allocated amount of system memory is full, new changed data bypasses the full system memory and is queued directly to disk. Data queued to disk is written to a transaction log. Each transaction log can store 5 MB worth of data. Once the log file limit has been reached, a new transaction log is created. The logs can be distinguished by the file name which includes the target IP address, the Carbonite Migrate port, the connection ID, and an incrementing sequence number.

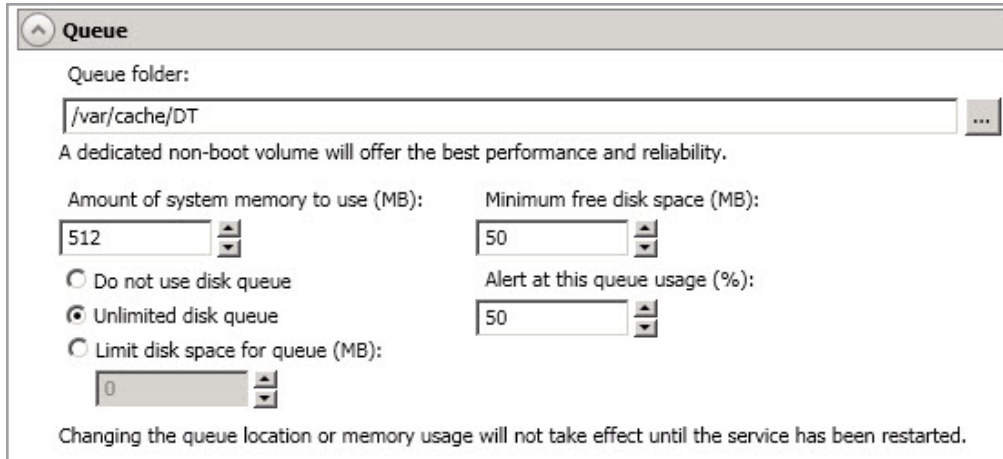


You may notice transaction log files that are not the defined size limit. This is because data operations are not split. For example, if a transaction log has 10 KB left until the limit and the next operation to be applied to that file is greater than 10 KB, a new transaction log file will be created to store that next operation. Also, if one operation is larger than the defined size limit, the entire operation will be written to one transaction log.

- 
3. When system memory is full, the most recent changed data is added to the disk queue, as described in step 2. This means that system memory contains the oldest data. Therefore, when data is transmitted to the target, Carbonite Migrate pulls the data from system memory and sends it. This ensures that the data is transmitted to the target in the same order it was changed on the source. Carbonite Migrate automatically reads operations from the oldest transaction log file into system memory. As a transaction log is depleted, it is deleted. When all of the transaction log files are deleted, data is again written directly to system memory (step 1).
  4. To ensure the integrity of the data on the target, the information must be applied in the same order as it was on the source. If there are any delays in processing, for example because of a locked file, a similar queuing process occurs on the target. Data that cannot immediately be applied is stored in system memory.
  5. When the allocated amount of system memory on the target is full, new incoming data bypasses the full system memory and is queued directly to disk. Data queued to disk is written to a transaction log. On the target, the transaction logs are identified with the source IP address, the Carbonite Migrate port, the connection ID, and an incrementing sequence number.

Like the source, system memory on the target contains the oldest data so when data is applied to the target, Carbonite Migrate pulls the data from system memory. Carbonite Migrate automatically moves operations from the oldest transaction log file to system memory. As a transaction log is depleted, it is deleted. When all of the transaction log files are deleted, data is again written directly to system memory (step 4).

The following memory and queue options are available for each Carbonite Migrate server.



The screenshot shows a configuration window titled "Queue". It contains the following fields and options:

- Queue folder:** A text box containing "/var/cache/DT" with a browse button (three dots) to its right.
- A note: "A dedicated non-boot volume will offer the best performance and reliability."
- Amount of system memory to use (MB):** A spin box set to "512".
- Minimum free disk space (MB):** A spin box set to "50".
- Three radio button options:
  - Do not use disk queue
  - Unlimited disk queue
  - Limit disk space for queue (MB):
- Below the "Limit disk space" option is a spin box set to "0".
- Alert at this queue usage (%):** A spin box set to "50".
- A footer note: "Changing the queue location or memory usage will not take effect until the service has been restarted."

- **Queue folder**—This is the location where the disk queue will be stored. Any changes made to the queue location will not take effect until the Double-Take service has been restarted on the server.

When selecting the queue location, keep in mind the following caveats.

- Select a dedicated, non-boot volume.
- Do not select the same physical or logical volume as the data being replicated.
- Do not select the root of a volume.

Although the read/write ratio on queue files will be 1:1, optimizing the disk for write activity will benefit performance because the writes will typically be occurring when the server is under a high load, and more reads will be occurring after the load is reduced. Accordingly, use a standalone disk, mirrored (RAID 1) or non-parity striped (RAID 0) RAID set, and allocate more I/O adapter cache memory to writes for best performance. A RAID 5 array will not perform as well as a mirrored or non-parity striped set because writing to a RAID 5 array incurs the overhead of generating and writing parity data. RAID 5 write performance can be up to 50% less than the write performance of a single disk, depending on the adapter and disk.



Scanning the Carbonite Migrate queue files for viruses can cause unexpected results. If anti-virus software detects a virus in a queue file and deletes or moves it, data integrity on the target cannot be guaranteed. As long as you have your anti-virus software configured to protect the actual production data, the anti-virus software can clean, delete, or move an infected file and the clean, delete, or move will be replicated to the target. This will keep the target from becoming infected and will not impact the Carbonite Migrate queues.



- **Amount of system memory to use**—This is the maximum amount of Windows system memory, in MB, that Carbonite Migrate will use. When this limit is reached, queuing to disk will be triggered. The minimum amount of system memory is 512 MB. The maximum amount is dependent on the server hardware and operating system. If you set this value lower, Carbonite Migrate will use less system memory, but you will queue to disk sooner which may impact system performance. If you set it higher, Carbonite Migrate will maximize system performance by not queuing to disk as soon, but the system may have to swap the memory to disk if the system memory is not available.

Since the source is typically running a production application, it is important that the amount of memory Carbonite Migrate and the other applications use does not exceed the amount of RAM in the system. If the applications are configured to use more memory than there is RAM, the system will begin to swap pages of memory to disk and the system performance will degrade. For example, by default an application may be configured to use all of the available system memory when needed, and this may happen during high-load operations. These high-load operations cause Carbonite Migrate to need memory to queue the data being changed by the application. In this case, you would need to configure the applications so that they collectively do not exceed the amount of RAM on the server. Perhaps on a server with 4 GB of RAM running the application and Carbonite Migrate, you might configure the application to use 1 GB and Carbonite Migrate to use 1 GB, leaving 2 GB for the operating system and other applications on the system. Many server applications default to using all available system memory, so it is important to check and configure applications appropriately, particularly on high-capacity servers.

Any changes to the memory usage will not take effect until the Double-Take service has been restarted on the server.

- **Do not use disk queue**—This option will disable disk queuing. When system memory has been exhausted, Carbonite Migrate will automatically begin the auto-disconnect process.
- **Unlimited disk queue**—Carbonite Migrate will use an unlimited amount of disk space in the specified **Queue folder** for disk queuing, which will allow the queue usage to automatically expand whenever the available disk space expands. When the available disk space has been used, Carbonite Migrate will automatically begin the auto-disconnect process.
- **Limit disk space for queue**—This option will allow you to specify a fixed amount of disk space, in MB, in the specified **Queue folder** that can be used for Carbonite Migrate disk queuing. When the disk space limit is reached, Carbonite Migrate will automatically begin the auto-disconnect process.
- **Minimum free disk space**—This is the minimum amount of disk space in the specified **Queue folder** that must be available at all times. This amount should be less than the amount of physical disk space minus the disk size specified for **Limit disk space for queue**.



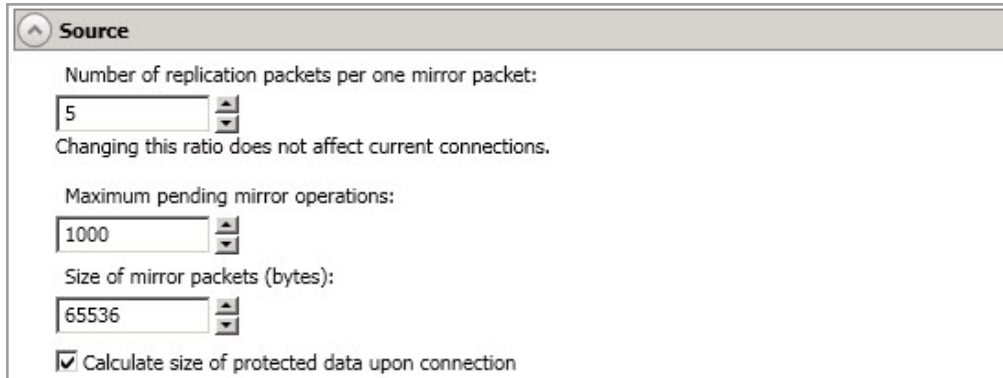
The **Limit disk space for queue** and **Minimum free disk space** settings work in conjunction with each other. For example, assume your queue is stored on a 10 GB disk with the **Limit disk space for queue** set to 10 GB and the **Minimum free disk space** set to 500 MB. If another program uses 5 GB, Carbonite Migrate will only be able to use 4.5 GB so that 500 MB remains free.

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- **Alert at this queue usage**—This is the percentage of the disk queue that must be in use to trigger an alert message. By default, the alert will be generated when the queue reaches 50%.

## Source server properties

These properties are specific to the source server role.



Source

Number of replication packets per one mirror packet:  
5

Changing this ratio does not affect current connections.

Maximum pending mirror operations:  
1000

Size of mirror packets (bytes):  
65536

Calculate size of protected data upon connection

- **Number of replication packets per one mirror packet**—You can specify the ratio of replication packets to mirror packets that are placed in the source queue. The default value (5) allows Carbonite Migrate to dynamically change the ratio as needed based on the amount of replication data in queue. If you set a specific value other than the default (other than 5), the specified value will be used. Changes to this setting will take effect for future jobs. Existing jobs will have to be stopped and restarted to pick up the new ratio.
- **Maximum pending mirror operations**—This option is the maximum number of mirror operations that are queued on the source. The default setting is 1000. If, during mirroring, the mirror queued statistic regularly shows low numbers, for example, less than 50, this value can be increased to allow Carbonite Migrate to queue more data for transfer.
- **Size of mirror packets**—This option determines the size of the mirror packets, in bytes, that Carbonite Migrate transmits. The default setting is 65536 bytes. You may want to consider increasing this value in a high latency environment (greater than 100 ms response times), or if your data set contains mainly larger files, like databases.
- **Calculate size of protected data upon connection**—Specify if you want Carbonite Migrate to determine the mirroring percentage calculation based on the amount of data being protected. If you enable this option, the calculation will begin when mirroring begins. For the initial mirror, the percentage will display after the calculation is complete, adjusting to the amount of the mirror that has completed during the time it took to complete the calculation. Subsequent mirrors will initially use the last calculated size and display an approximate percentage. Once the calculation is complete, the percentage will automatically adjust down or up to indicate the amount that has been completed. Disabling calculation will result in the mirror status not showing the percentage complete or the number of bytes remaining to be mirrored.

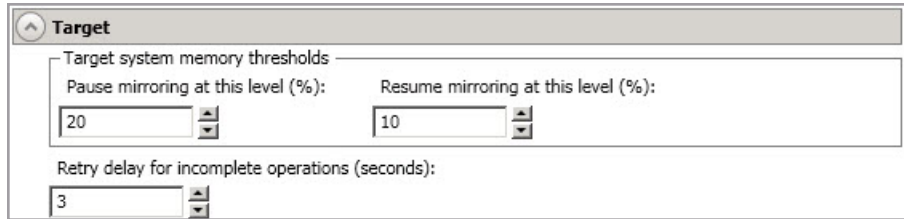


The calculated amount of protected data may be slightly off if your data set contains compressed or sparse files.



## Target server properties

These properties are specific to the target server role.



The screenshot shows a dialog box titled "Target" with a collapse icon on the left. It contains three settings:

- Target system memory thresholds:** A section containing two settings:
  - Pause mirroring at this level (%):** A spin box set to 20.
  - Resume mirroring at this level (%):** A spin box set to 10.
- Retry delay for incomplete operations (seconds):** A spin box set to 3.

- **Pause mirroring at this level**—You can specify the maximum percentage of Windows system memory that can contain mirror data before the target signals the source to pause the sending of mirror operations. The default setting is 20.
- **Resume mirroring at this level**—You can specify the minimum percentage of Windows system memory that can contain mirror data before the target signals the source to resume the sending of mirror operations. The default setting is 15. You cannot set the resume value higher than the pause value.
- **Retry delay for incomplete operations**—This option specifies the amount of time, in seconds, before retrying a failed operation on the target. The default setting is 3.

## Log file properties

These settings allow you to specify your log file configuration.

The screenshot shows a 'Logging' configuration window with the following sections:

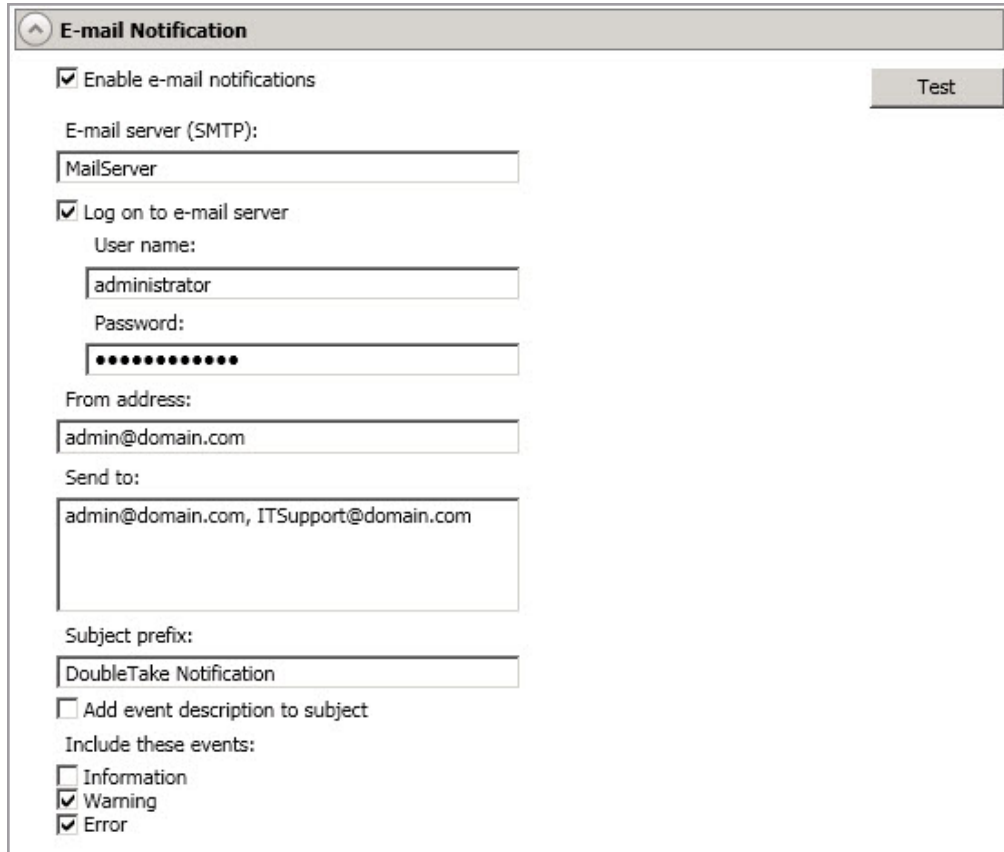
- Logging folder:** A text field containing '/var/log/DT' and a browse button ('...').
- Messages & Alerts:** A section with two spinners: 'Maximum size (bytes)' set to 10485760 and 'Maximum number of files' set to 5.
- Verification:** A section with a text field for 'File name' containing 'DTVerify.log', a spinner for 'Maximum size (bytes)' set to 1048576, and a checked 'Append' checkbox.
- Statistics:** A section with a text field for 'File name' containing 'statistic.sts', a spinner for 'Maximum size (bytes)' set to 10485760, and a spinner for 'Write interval (minutes)' set to 5.

- **Logging folder**—Specify the directory where each of the log files in this section are stored. The default location is the directory where the Carbonite Migrate program files are installed.
- **Messages & Alerts**—These settings apply to the service log file.
  - **Maximum size**—Specify the maximum size, in bytes, of the log file. The default size is 10485760 bytes (10 MB). Once the maximum has been reached, a new log file will be created.
  - **Maximum number of files**—Specify the maximum number of log files that are maintained. The default is 5, and the maximum is 999. Once the maximum has been reached, the oldest file will be overwritten.
- **Verification**—The verification log is created during the verification process and details which files were verified as well as the files that are synchronized.
  - **File name**—This field contains the base log file name for the verification process. The job type and a unique identifier will be prefixed to the base log file name. For example, since the default is DTVerify.log, the verification log for a files and folders job will be Files and Folders\_123456abcdef DTVerify.log.
  - **Maximum size**—Specify the maximum size, in bytes, of the verification log file. The default is 1048576 bytes (1 MB).
  - **Append**—Enable the **Append** check box if you want to append each verification process to the same log file. If this check box is disabled, each verification process that is logged will overwrite the previous log file. By default, this option is enabled.
- **Statistics**—The statistics log maintains connection statistics such as mirror bytes in queue or replication bytes sent. This file is a binary file that is read by the DTStat utility. See the *Reference Guide* for details on DTStat.

- **File name**—This is the name of the statistics log file. The default file name is `statistic.sts`.
- **Maximum size**—Specify the maximum size, in bytes, of the statistics log file. The default is 10485760 bytes (10 MB). Once this maximum has been reached, the oldest data will be overwritten.
- **Write interval**—Specify how often, in minutes, Carbonite Migrate writes to the statistics log file. The default is every 5 minutes.

## E-mail notification configuration

You can email Carbonite Migrate event messages to specific addresses using an SMTP mail server. The subject of the e-mail will contain an optional prefix, the server name where the message was logged, the message ID, and the severity level (information, warning, or error). The text of the event message will be displayed in the body of the e-mail message.



The screenshot shows the 'E-mail Notification' configuration window. It includes a 'Test' button and several input fields and checkboxes. The 'Enable e-mail notifications' checkbox is checked. The 'E-mail server (SMTP)' field contains 'MailServer'. The 'Log on to e-mail server' checkbox is checked, with 'User name' set to 'administrator' and 'Password' masked with dots. The 'From address' field contains 'admin@domain.com'. The 'Send to' field contains 'admin@domain.com, ITSupport@domain.com'. The 'Subject prefix' field contains 'DoubleTake Notification'. The 'Add event description to subject' checkbox is unchecked. The 'Include these events' section has 'Information' unchecked, 'Warning' checked, and 'Error' checked.

- **Enable e-mail notification**—This option enables the e-mail notification feature. Any specified notification settings will be retained if this option is disabled.
- **E-mail server**—Specify the name of your SMTP mail server.
- **Log on to e-mail server**—If your SMTP server requires authentication, enable this option and specify the **User name** and **Password** to be used for authentication. Your SMTP server must support the LOGIN authentication method to use this feature. If your server supports a different authentication method or does not support authentication, you may need to add the Carbonite Migrate server as an authorized host for relaying e-mail messages. This option is not necessary if you are sending exclusively to e-mail addresses that the SMTP server is responsible for.
- **From address**—Specify the e-mail address that you want to appear in the From field of each Carbonite Migrate e-mail message. The address is limited to 256 characters.
- **Send to**—Specify the e-mail addresses that each Carbonite Migrate e-mail message should be sent to. Enter the addresses as a comma or semicolon separated list. Each address is limited to 256 characters. You can add up to 256 e-mail addresses.

- **Subject prefix** and **Add event description to subject**—The subject of each e-mail notification will be in the format Subject Prefix : Server Name : Message Severity : Message ID : Message Description. The first and last components (Subject Prefix and Message Description) are optional. The subject line is limited to 100 characters.

If desired, enter unique text for the **Subject prefix** which will be inserted at the front of the subject line for each Carbonite Migrate e-mail message. This will help distinguish Carbonite Migrate messages from other messages. This field is optional.

If desired, enable **Add event description to subject** to have the description of the message appended to the end of the subject line. This field is optional.



When you modify your e-mail notification settings, you will receive a test e-mail summarizing your new settings. You can also test e-mail notification by clicking **Test**. By default, the test will be run from the machine where the console is running. If desired, you can send the test message to a different e-mail address by selecting **Send To** and entering a comma or semicolon separated list of addresses. Modify the **Message Text** up to 1024 characters, if necessary. Click **Send** to test the e-mail notification. The results will be displayed in a message box.

If an error occurs while sending an e-mail, a message will be generated. This message will not trigger another e-mail. Subsequent e-mail errors will not generate additional messages. When an e-mail is sent successfully, a message will then be generated. If another e-mail fails, one message will again be generated. This is a cyclical process where one message will be generated for each group of failed e-mail messages, one for each group of successful e-mail messages, one for the next group of failed messages, and so on.

If you start and then immediately stop the Double-Take service, you may not get e-mail notifications for the log entries that occur during startup.

By default, most anti-virus software blocks unknown processes from sending traffic on port 25. You need to modify the blocking rule so that Carbonite Migrate e-mail messages are not blocked.

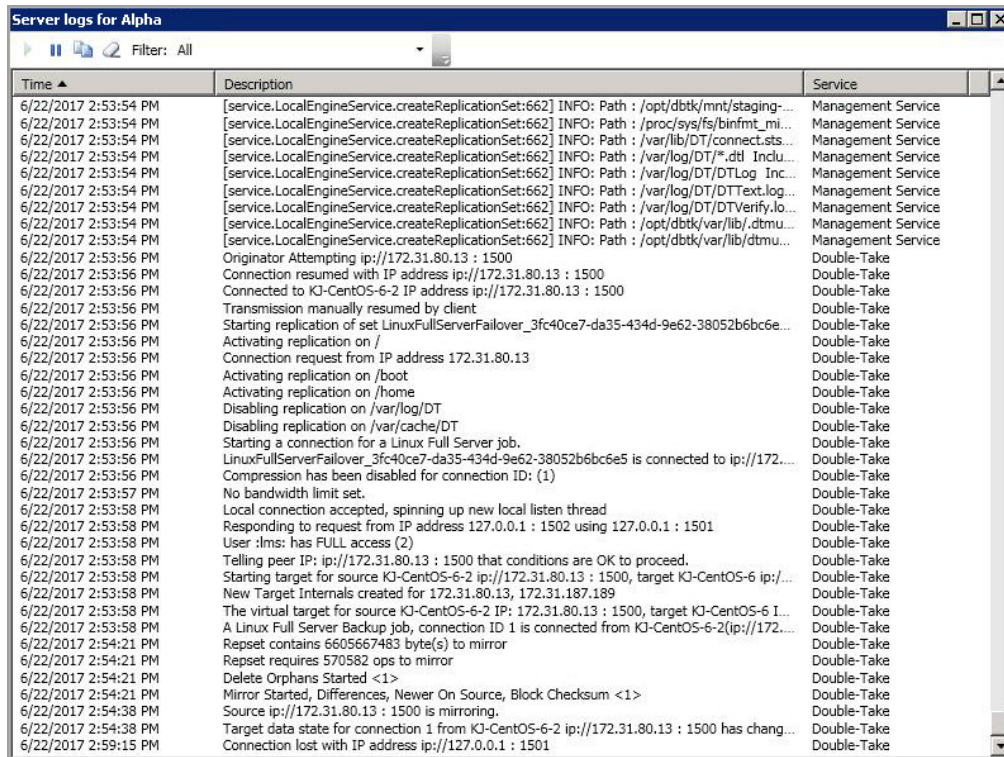
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# Viewing server logs

You can view the engine and Management Service logs using either of these two methods.

- On the **Servers** page, highlight a server in the list and click **View Server Logs** from the toolbar.
- On the **Jobs** page, right-click a job and select **View Logs**. Select either the source server log or the target server log.

Separate logging windows allow you to continue working in the Carbonite Replication Console while monitoring log messages. You can open multiple logging windows for multiple servers. When the Carbonite Replication Console is closed, all logging windows will automatically close.



Time	Description	Service
6/22/2017 2:53:54 PM	[service.LocalEngineService.createReplicationSet:662] INFO: Path : /opt/dbtk/mnt/staging-...	Management Service
6/22/2017 2:53:54 PM	[service.LocalEngineService.createReplicationSet:662] INFO: Path : /proc/sys/fs/binfmt_mi...	Management Service
6/22/2017 2:53:54 PM	[service.LocalEngineService.createReplicationSet:662] INFO: Path : /var/lib/DT/connect.sts...	Management Service
6/22/2017 2:53:54 PM	[service.LocalEngineService.createReplicationSet:662] INFO: Path : /var/log/DT/*.dtl Inclu...	Management Service
6/22/2017 2:53:54 PM	[service.LocalEngineService.createReplicationSet:662] INFO: Path : /var/log/DT/DTLog Incu...	Management Service
6/22/2017 2:53:54 PM	[service.LocalEngineService.createReplicationSet:662] INFO: Path : /var/log/DT/DTText.log...	Management Service
6/22/2017 2:53:54 PM	[service.LocalEngineService.createReplicationSet:662] INFO: Path : /var/log/DT/DTVerify.lo...	Management Service
6/22/2017 2:53:54 PM	[service.LocalEngineService.createReplicationSet:662] INFO: Path : /opt/dbtk/var/lib/.dtmu...	Management Service
6/22/2017 2:53:54 PM	[service.LocalEngineService.createReplicationSet:662] INFO: Path : /opt/dbtk/var/lib/dtmu...	Management Service
6/22/2017 2:53:56 PM	Originator Attempting ip://172.31.80.13 : 1500	Double-Take
6/22/2017 2:53:56 PM	Connection resumed with IP address ip://172.31.80.13 : 1500	Double-Take
6/22/2017 2:53:56 PM	Connected to KJ-CentOS-6-2 IP address ip://172.31.80.13 : 1500	Double-Take
6/22/2017 2:53:56 PM	Transmission manually resumed by client	Double-Take
6/22/2017 2:53:56 PM	Starting replication of set LinuxFullServerFailover_3fc40ce7-da35-434d-9e62-38052b6bc6e...	Double-Take
6/22/2017 2:53:56 PM	Activating replication on /	Double-Take
6/22/2017 2:53:56 PM	Connection request from IP address 172.31.80.13	Double-Take
6/22/2017 2:53:56 PM	Activating replication on /boot	Double-Take
6/22/2017 2:53:56 PM	Activating replication on /home	Double-Take
6/22/2017 2:53:56 PM	Disabling replication on /var/log/DT	Double-Take
6/22/2017 2:53:56 PM	Disabling replication on /var/cache/DT	Double-Take
6/22/2017 2:53:56 PM	Starting a connection for a Linux Full Server job.	Double-Take
6/22/2017 2:53:56 PM	LinuxFullServerFailover_3fc40ce7-da35-434d-9e62-38052b6bc6e5 is connected to ip://172....	Double-Take
6/22/2017 2:53:56 PM	Compression has been disabled for connection ID: (1)	Double-Take
6/22/2017 2:53:57 PM	No bandwidth limit set.	Double-Take
6/22/2017 2:53:58 PM	Local connection accepted, spinning up new local listen thread	Double-Take
6/22/2017 2:53:58 PM	Responding to request from IP address 127.0.0.1 : 1502 using 127.0.0.1 : 1501	Double-Take
6/22/2017 2:53:58 PM	User :lms: has FULL access (2)	Double-Take
6/22/2017 2:53:58 PM	Telling peer IP: ip://172.31.80.13 : 1500 that conditions are OK to proceed.	Double-Take
6/22/2017 2:53:58 PM	Starting target for source KJ-CentOS-6-2 ip://172.31.80.13 : 1500, target KJ-CentOS-6 ip://...	Double-Take
6/22/2017 2:53:58 PM	New Target Internals created for 172.31.80.13, 172.31.187.189	Double-Take
6/22/2017 2:53:58 PM	The virtual target for source KJ-CentOS-6-2 IP: 172.31.80.13 : 1500, target KJ-CentOS-6 I...	Double-Take
6/22/2017 2:53:58 PM	A Linux Full Server Backup job, connection ID 1 is connected from KJ-CentOS-6-2(ip://172....	Double-Take
6/22/2017 2:54:21 PM	Repet contains 6605667483 byte(s) to mirror	Double-Take
6/22/2017 2:54:21 PM	Repet requires 570582 ops to mirror	Double-Take
6/22/2017 2:54:21 PM	Delete Orphans Started <1>	Double-Take
6/22/2017 2:54:21 PM	Mirror Started, Differences, Newer On Source, Block Checksum <1>	Double-Take
6/22/2017 2:54:38 PM	Source ip://172.31.80.13 : 1500 is mirroring.	Double-Take
6/22/2017 2:54:38 PM	Target data state for connection 1 from KJ-CentOS-6-2 ip://172.31.80.13 : 1500 has chang...	Double-Take
6/22/2017 2:59:15 PM	Connection lost with IP address ip://127.0.0.1 : 1501	Double-Take

The following table identifies the controls and the table columns in the **Server logs** window.

---

**Start** 

This button starts the addition and scrolling of new messages in the window.

**Pause** 

This button pauses the addition and scrolling of new messages in the window. This is only for the **Server logs** window. The messages are still logged to their respective files on the server.

**Copy** 

This button copies the messages selected in the **Server logs** window to the Windows clipboard.

**Clear** 

This button clears the **Server logs** window. The messages are not cleared from the respective files on the server. If you want to view all of the messages again, close and reopen the **Server logs** window.

**Filter**

From the drop-down list, you can select to view all log messages or only those messages from the Double-Take log or the Management Service log.

**Time**

This column in the table indicates the date and time when the message was logged.

**Description**

This column in the table displays the actual message that was logged.

**Service**

This column in the table indicates if the message is from the Double-Take log or the Management Service log.

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# Managing VMware servers

To manage your VMware servers, select **Go, Manage VMware Servers**. The **Manage VMware Server** page allows you to view, add, remove, or edit credentials for your VMware servers available in the console.

---

## VMware Server

The name of the VMware server

## Full Name

The full name of the VMware server

## User Name

The user account being used to access the VMware server

---

## Add VMware Server



Add a new VMware server. When prompted, specify the VMware server and a user account. If you are using a non-default port for your server, specify the server followed by a colon and then the port number, for example, 112.47.12.7:85. If your server name does not match the security certificate or the security certificate has expired, you will be prompted if you want to install the untrusted security certificate.

## Remove Server



Remove the VMware server from the console.

## Provide Credentials



Edit credentials for the selected VMware server. When prompted, specify a user account to access the VMware server.

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## Chapter 5 Files and folders migration

Create a files and folders migration job when you want to migrate data or file shares. This job type does not migrate a server's system state.

- *Files and folders migration requirements* on page 50—Files and folders migration includes specific requirements for this type of migration.
- *Creating a files and folders migration job* on page 55—This section includes step-by-step instructions for creating a files and folders migration job.
- *Managing and controlling files and folders migration jobs* on page 67—You can view status information about your files and folders migration job.
- *Cutting over files and folders migration jobs* on page 86—Use this section when you are ready to cutover from your source to your target, which contains the data you migrated from your source.

# Files and folders migration requirements

Use these requirements for files and folder migration.

- **Operating system**—The servers can be a 64-bit physical or virtual server running any of the following operating systems.
  - **Operating system**—Red Hat Enterprise Linux, Oracle Enterprise Linux, and CentOS
    - **Version**—6.8 through 6.10
    - **Kernel type**—Default, Unbreakable Enterprise Kernel (UEK)
    - **File system**—Ext3, Ext4, XFS
  - **Operating system**—Red Hat Enterprise Linux, Oracle Enterprise Linux, and CentOS
    - **Version**—7.7 through 7.9
    - **Kernel type**—Default, Oracle Unbreakable Enterprise Kernel (UEK)
    - **File system**—Ext3, Ext4, XFS
  - **Operating system**—Red Hat Enterprise Linux, Oracle Enterprise Linux, and Rocky Linux
    - **Version**—8.5 through 8.7
    - **Kernel type**—Default, Oracle Unbreakable Enterprise Kernel (UEK)
    - **File system**—Ext3, Ext4, XFS
    - **Notes**—Oracle 8.7 includes support only for the RedHat compatible kernel, not the unbreakable kernel.
  - **Operating system**—Red Hat Enterprise Linux
    - **Version**—9.0
    - **Kernel type**—Default
    - **File system**—Ext3, Ext4, XFS
  - **Operating system**—CloudLinux
    - **Version**—7.9
    - **Kernel type**—Default
    - **File system**—Ext3, Ext4, XFS
  - **Operating system**—SUSE Linux Enterprise
    - **Version**—12.3 through 12.5
    - **Kernel type**—Default
    - **File system**—Ext3, Ext4, XFS, Btrfs
    - **Notes**—If you are planning to convert an existing file system to Btrfs, you must delete any existing Carbonite Migrate jobs and re-create them after converting to Btrfs.
  - **Operating system**—SUSE Linux Enterprise
    - **Version**—15.0 through 15.2
    - **Kernel type**—Default
    - **File system**—Ext3, Ext4, XFS, Btrfs

- **Notes**—If you are planning to convert an existing file system to Btrfs, you must delete any existing Carbonite Migrate jobs and re-create them after converting to Btrfs.
  - **Operating system**—Ubuntu
    - **Version**—18.04.1 through 18.04.3
    - **Kernel type**—Generic
    - **File system**—Ext2, Ext3, Ext4, XFS
  - **Operating system**—Ubuntu
    - **Version**—20.04.1 through 20.04.3
    - **Kernel type**—Generic
    - **File system**—Ext2, Ext3, Ext4, XFS
  - **Operating system**—Debian Linux
    - **Version**—11.4
    - **Kernel type**—Default
    - **File system**—Ext3, Ext4, XFS
- 



For all operating systems except Ubuntu, the kernel version must match the expected kernel for the specified release version. For example, if `/etc/redhat-release` declares the system to be a Redhat 8.5 system, the kernel that is installed must match that.

Carbonite Migrate does not support stacking filesystems, like eCryptFS.

If Carbonite Migrate does not have the driver binary files for the kernel you are using, they can be compiled automatically, but you need the `build-essential` package for them to be installed. Run `apt-get install build-essential` to install the build tools and then restart the DT service. This will build the driver from the source and load it.

---

- **Packages and services**—Each Linux server must have the following packages and services installed before you can install and use Carbonite Migrate. See your operating system documentation for details on these packages and utilities.
  - `sshd` (or the package that installs `sshd`)
  - `lsb`
  - `parted`
  - `dmidecode`
  - `scp`
  - `which`
  - `libnsl` (only required for Red Hat Enterprise Linux, Oracle Enterprise Linux, and CentOS version 8.0 and later)
- **System memory**—The minimum system memory on each server is 1 GB.
- **Disk space for program files**—This is the amount of disk space needed for the Carbonite Migrate program files. This is approximately 400 MB on each Linux server.



Make sure you have additional disk space for Carbonite Migrate queuing, logging, and so on.

---

- **Server name**—Carbonite Migrate includes Unicode file system support, but your server name must still be in ASCII format. Additionally, all Carbonite Migrate servers must have a unique server name.
- **Protocols and networking**—Your servers must meet the following protocol and networking requirements.
  - Your servers must have TCP/IP with static IP addressing.
  - IPv4 only configurations are supported, IPv4 and IPv6 are supported in combination, however IPv6 only configurations are not supported.
  - If you are using IPv6 on your servers, your console must be run from an IPv6 capable machine.
  - In order to properly resolve IPv6 addresses to a hostname, a reverse lookup entry should be made in DNS.
  - If you are using Carbonite Migrate over a WAN and do not have DNS name resolution, you will need to add the host names to the local hosts file on each server running Carbonite Migrate.
  - Because of limitations in the way the Linux kernel handles IP address aliases, do not mix subnets on the eth0 network interface. Failover should not cause problems in this configuration, but you will lose IP addresses during failback. Therefore, if you must mix subnets on a single interface, use eth1 or higher.
  - Ubuntu Netplan is supported, however the network configuration on the source and target should match. If you have a mix of network types (traditional, NetworkManager, or Netplan) on the source and target, you may have to configure the networking on the target after cutover.
- **NAT support**—Carbonite Migrate supports NAT environments with the following caveats.
  - Only IPv4 is supported.
  - Only standalone servers are supported.
  - Make sure you have added your server to the Carbonite Replication Console using the correct public or private IP address. The name or IP address you use to add a server to the console is dependent on where you are running the console. Specify the private IP address of any servers on the same side of the router as the console. Specify the public IP address of any servers on the other side of the router as the console.
  - DNS failover and updates will depend on your configuration
    - Only the source or target can be behind a router, not both.
    - The DNS server must be routable from the target
- **Ports**—Port 1501 is used for localhost communication between the engine and management service and should be opened inbound and outbound for both TCP and UDP in iptables. Ports 1500, 1505, 1506, 6325, and 6326 are used for component communication and must be opened inbound and outbound for both TCP and UDP on any firewall that might be in use.
- **Name resolution**—Your servers must have name resolution or DNS. The Carbonite Replication Console must be able to resolve the target, and the target must be able to resolve

all source servers. For details on name resolution options, see your Linux documentation or online Linux resources.

- **Security**—Carbonite Migrate security is granted through membership in user groups. The groups can be local or LDAP (Lightweight Directory Access Protocol). You must provide a valid local account or LDAP account that is a member of the Carbonite Migrate security groups.
- **Docker**—Your source cannot be a Docker host. If a Docker container or data is included in a job, after failover, the Docker installation may not function correctly.
- **VMware Tools**—Any VMWare guest running Carbonite Migrate should have the appropriate VMWare Tools package installed.
- **Hard links**—If you have hard links outside of the data set you are migrating, and they link to files inside the data set you are migrating, Carbonite Migrate will not mirror or replicate the hard links which could lead to differences on the target.
- **Supported configurations**—The following table identifies the supported configurations for a files and folder migration job.

Server Configuration	Description	Supported	Not Supported
One to one active/standby	You can migrate a single source to a single target. The target has no production activity. The source is the only server actively replicating data.	X	
One to one active/active	You cannot migrate a single source to a single target where each server acts as both a source and target actively replicating data to each other.		X
Many to one	You can migrate many source servers to one target. Replication occurs from each source to the one target. This will consolidate your source servers to a single server.	X	
One to many	You can migrate a single source to multiple target servers.	X	
Chained	You cannot migrate a single source to a single target, where the target then acts as a source, sending the same data from the original source to a final target server.		X

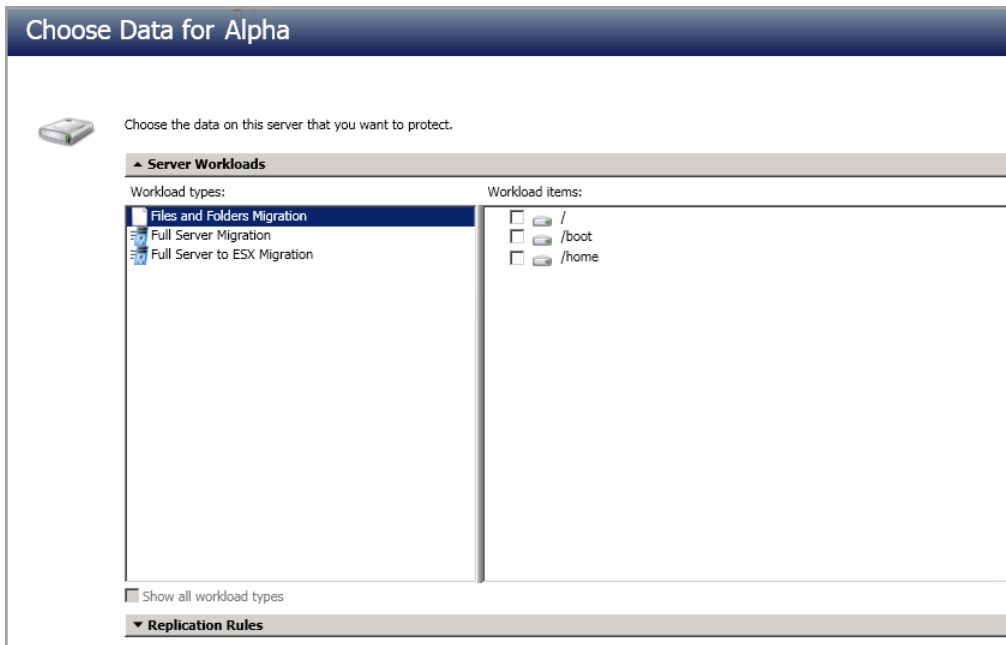
<b>Server Configuration</b>	<b>Description</b>	<b>Supported</b>	<b>Not Supported</b>
Single server	You can migrate a single source to itself allowing data to be replicated from one location to another on the same volume or to a separate volume on the same server.	X	
Standalone to standalone	Your servers can be in a standalone to standalone configuration.	X	
Standalone to cluster	Your servers cannot be in a standalone to cluster configuration.		X
Cluster to standalone	Your servers cannot be in a cluster to standalone configuration.		X
Cluster to cluster	Your servers cannot be in a cluster to cluster configuration.		X

# Creating a files and folders migration job

Use the following instructions to create a files and folders migration job.

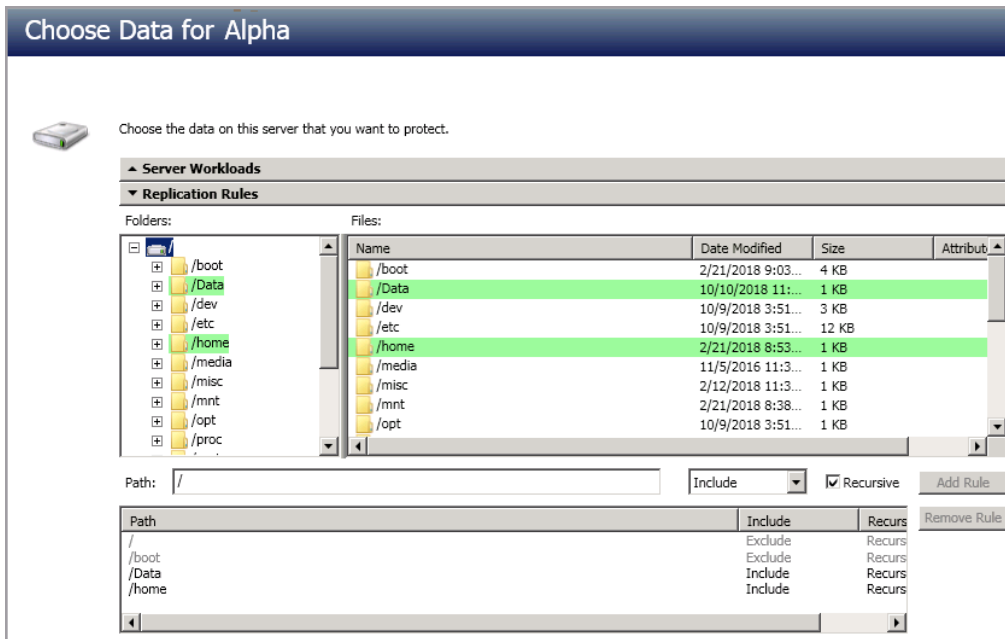
1. From the **Servers** page, right-click the server you want to migrate and select **Migrate**. You can also highlight a server, click **Create a New Job** in the toolbar, then select **Migrate**.
2. Choose the type of workload that you want to migrate. Under **Server Workloads**, in the **Workload types** pane, select **Files and Folders Migration**. In the **Workload items** pane, you will see the volumes for your source. Select the volumes on the source that you want to migrate. You can select your files and folders in more detail in the **Replication Rules** section.

If the workload you are looking for is not displayed, select the **Show all workload types** check box. The workload types in gray text are not available for the source server you have selected. Hover your mouse over an unavailable workload type to see a reason why this workload type is unavailable for the selected source.



Unsupported file systems will be displayed but will not be accessible.

- To select your files and folders in more detail, click the **Replication Rules** heading and expand the volumes under **Folders**.



Volumes and folders with a green highlight are included completely. Volumes and folders highlighted in light yellow are included partially, with individual files or folders included. If there is no highlight, no part of the volume or folder is included. To modify the items selected, highlight a volume, folder, or file and click **Add Rule**. Specify if you want to **Include** or **Exclude** the item. Also, specify if you want the rule to be recursive, which indicates the rule should automatically be applied to the subdirectories of the specified path. If you do not select **Recursive**, the rule will not be applied to subdirectories.

You can also enter wildcard rules, however you should do so carefully. Rules are applied to files that are closest in the directory tree to them. If you have rules that include multiple folders, an exclusion rule with a wild card will need to be added for each folder that it needs applied to. For example, if you want to exclude all .log files from /home and your rules include /home, /home/folder1, and /home/folder2, you would need to add the exclusion rule for the root and each subfolder rule. So you will need to add exclude rules for /home/\*.log, /home/folder1/\*.log, and /home/folder2/\*.log.

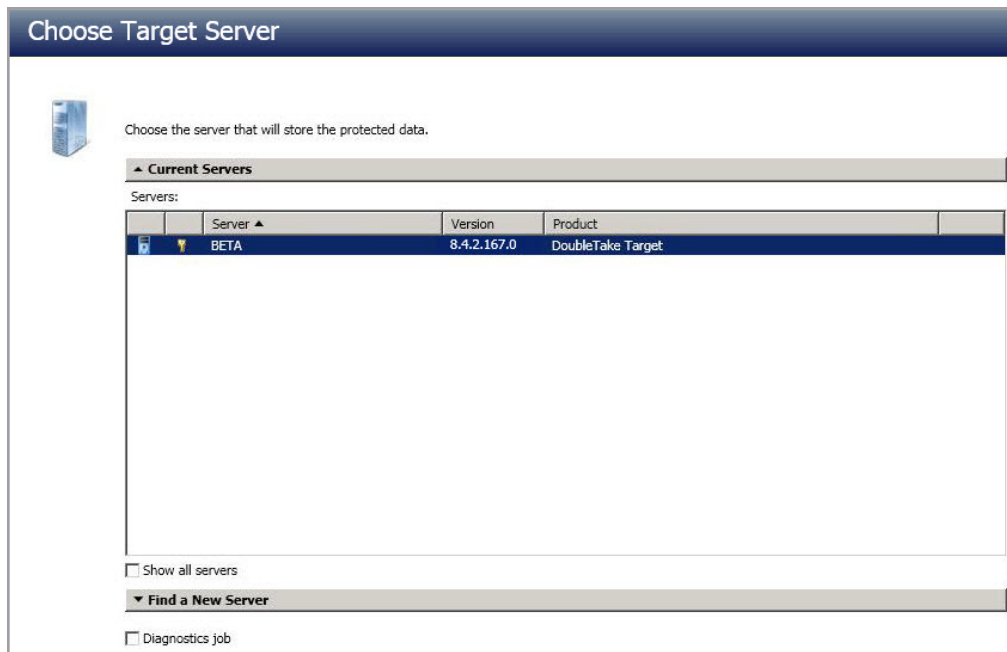
If you need to remove a rule, highlight it in the list at the bottom and click **Remove Rule**. Be careful when removing rules. Carbonite Migrate may create multiple rules when you are adding directories. For example, if you add /home/admin to be included in protection, then /home will be excluded. If you remove the /home exclusion rule, then the /home/admin rule will be removed also.



If you return to this page using the **Back** button in the job creation workflow, your **Workload Types** selection will be rebuilt, potentially overwriting any manual replication rules that you specified. If you do return to this page, confirm your **Workload Types** and **Replication Rules** are set to your desired settings before proceeding forward again.



4. Click **Next** to continue.
5. Choose your target server. This is the server that will receive the migrated data from the source.



- **Current Servers**—This list contains the servers currently available in your console session. Servers that are not licensed for the workflow you have selected and those not applicable to the workload type you have selected will be filtered out of the list. Select your target server from the list. If the server you are looking for is not displayed, enable **Show all servers**. The servers in red are not available for the source server or workload type you have selected. Hover your mouse over an unavailable server to see a reason why this server is unavailable.
- **Find a New Server**—If the server you need is not in the **Current Servers** list, click the **Find a New Server** heading. From here, you can specify a server along with credentials for logging in to the server. If necessary, you can click **Browse** to select a server from a network drill-down list.



If you enter the target server's fully-qualified domain name, the Carbonite Replication Console will resolve the entry to the server short name. If that short name resides in two different domains, this could result in name resolution issues. In this case, enter the IP address of the server.

When specifying credentials for a new server, specify a user that is a member of the local dtadmin security group.

6. Click **Next** to continue.



You may be prompted for a route from the target to the source. This route is used so the target can communicate with the source to build job options. This dialog box will be displayed only if needed.

7. You have many options available for your files and folders migration job. Configure those options that are applicable to your environment.

Go to each page identified below to see the options available for that section of the **Set Options** page. After you have configured your options, continue with the next step on page 65.

- *General* on page 58
- *Failover Options* on page 58
- *Mirror, Verify & Orphaned Files* on page 59
- *Network Route* on page 60
- *Path Mapping* on page 62
- *Compression* on page 63
- *Bandwidth* on page 64

## General

The screenshot shows the 'General' tab of a dialog box. At the top, there is a header bar with the word 'General' and a small upward-pointing arrow. Below the header, there is a label 'Job name:' followed by a text input field. The input field contains the text 'alpha to beta'.

For the **Job name**, specify a unique name for your job.

## Failover Options

The screenshot shows the 'Failover Options' tab of a dialog box. At the top, there is a header bar with the word 'Failover Options' and a small upward-pointing arrow. Below the header, there are two checkboxes: 'Wait for user to initiate failover' (checked) and 'Shutdown source server' (unchecked). Below these are two sections for scripts. The first section is labeled 'Target scripts' and contains a 'Pre-failover script:' label followed by a text input field and a 'Delay failover until script completes' checkbox. To the right of the input field is an 'Arguments:' label followed by another text input field. The second section is labeled 'Post-failover script:' followed by a text input field and an 'Arguments:' label followed by another text input field. Each input field has a small '...' button to its right.

- **Wait for user to initiate failover**—The cutover process can wait for you to initiate it, allowing you to control when cutover occurs. When a cutover occurs, the job will wait in the **Protecting** state for you to manually initiate the cutover process. Disable this option if you want cutover to occur immediately after the mirror is complete.
- **Shutdown source server**—Specify if you want to shut down the source server, if it is still running, before the source is cutover to the target, This option prevents identity conflicts on the network in those cases where the source and target are still both running and communicating.

- **Target Scripts**—You can customize cutover by running scripts on the target. Scripts may contain any valid Linux command, executable, or shell script file. The scripts are processed using the same account running the Double-Take Management service. Examples of functions specified in scripts include stopping services on the target before cutover because they may not be necessary, stopping services on the target that need to be restarted with the source’s machine name and/or IP address, starting services or loading applications that are in an idle, standby mode waiting for cutover to occur, notifying the administrator before and after cutover occurs, and so on. There are two types of cutover scripts.
  - **Pre-failover script**—This script runs on the target at the beginning of the cutover process. Specify the full path and name of the script file.
  - **Delay until script completes**—Enable this option if you want to delay the cutover process until the associated script has completed. If you select this option, make sure your script handles errors, otherwise the cutover process may never complete if the process is waiting on a script that cannot complete.
  - **Post-failover script**—This script runs on the target at the end of the cutover process. Specify the full path and name of the script file.
  - **Arguments**—Specify a comma-separated list of valid arguments required to execute the script.

## Mirror, Verify & Orphaned Files

- **Mirror Options**—Choose a comparison method and whether to mirror the entire file or only the bytes that differ in each file.
  - **Do not compare files. Send the entire file.**—Carbonite Migrate will not perform any comparisons between the files on the source and target. All files will be mirrored to the target, sending the entire file. This option requires no time for comparison, but the mirror time can be slower because it sends the entire file. However, it is useful for configurations that have large data sets with millions of small files that are frequently changing and it is more efficient to send the entire file. You may also need to use this option if configuration management policies require sending the entire file.
  - **Compare file attributes. Send the entire file.**—Carbonite Migrate will compare file attributes and will mirror those files that have different attributes, sending the entire file. This option is the fastest comparison method, but the mirror time can be slower because it sends the entire file. However, it is useful for configurations that have large data sets with millions of small files that are mostly static and not changing. You may also need to use this option if configuration management policies require sending the entire file.

- **Compare file attributes. Send the attributes and bytes that differ.**—Carbonite Migrate will compare file attributes and will mirror only the attributes and bytes that are different. This option is the fastest comparison method and fastest mirror speed. Files that have not changed can be easily skipped. Also files that are open and require a checksum mirror can be compared.
- **Compare file attributes and data. Send the attributes and bytes that differ.**—Carbonite Migrate will compare file attributes and the file data and will mirror only the attributes and bytes that are different. This comparison method is not as fast because every file is compared, regardless of whether the file has changed or is open. However, sending only the attributes and bytes that differ is the fastest mirror speed.



If a file is small enough that mirroring the entire file is faster than comparing it and then mirroring it, Carbonite Availability will automatically mirror the entire file.

---

- **General Options**—Choose your general mirroring options.
  - **Delete orphaned files**—An orphaned file is a file that exists in the replica data on the target, but does not exist in the protected data on the source. This option specifies if orphaned files should be deleted on the target.



Orphaned file configuration is a per target configuration. All jobs to the same target will have the same orphaned file configuration.

If delete orphaned files is enabled, carefully review any replication rules that use wildcard definitions. If you have specified wildcards to be excluded from protection, files matching those wildcards will also be excluded from orphaned file processing and will not be deleted from the target. However, if you have specified wildcards to be included in your protection, those files that fall outside the wildcard inclusion rule will be considered orphaned files and will be deleted from the target.

---

## Network Route

Network Route

Send data to this target IP address:

172.29.41.213

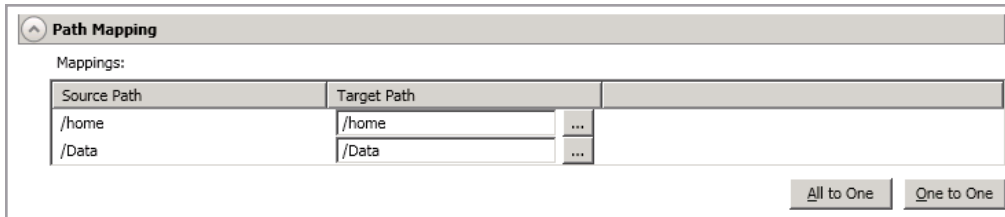
By default, Carbonite Migrate will select an IP address on the target for transmissions. If desired, specify an alternate route on the target that the data will be transmitted through. This allows you to select a different route for Carbonite Migrate traffic. For example, you can separate regular network traffic and Carbonite Migrate traffic on a machine with multiple IP addresses. You can also select or manually enter a public IP address (which is the public IP address of the server's router) if you are using a NAT environment.



If you change the IP address on the target which is used for the target route, you will be unable to edit the job. If you need to make any modifications to the job, it will have to be deleted and re-created.

---

## Path Mapping



Source Path	Target Path
/home	/home
/Data	/Data

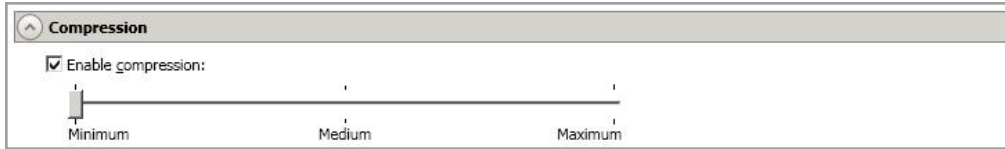
All to One One to One

- **Mappings**—Specify the location on the target where the replica of the source data will be stored. By default, the replica source data will be stored in the same directory structure on the target. Make sure you update this location if you are protecting multiple sources or jobs to the same target. You have two pre-defined locations as well as a custom option that allows you to set your path.
  - **All To One**—Click this button to set the mapping so that the replica source data will be stored on a single volume on the target. The pre-defined path is /source\_name/volume\_name. If you are protecting multiple volumes on the source, each volume would be stored on the same volume on the target.
  - **One To One**—Click this button to set the mapping so that the replica source data will be stored in the same directory structure on the target. For example, /data and /home will be stored in /data and /home, respectively, on the target.
  - **Custom Location**—If the pre-defined options do not store the data in a location that is appropriate for your network operations, you can specify your own custom location where the replica source data will be stored. Click the **Target Path** and edit it, selecting the appropriate location.



If you are protecting system state data, you must select the **All to One** mapping or specify a customized location in order to avoid sharing violations. Keep in mind that this mapping will avoid sharing violations on the target, however during a restoration, you will get sharing violations on the source because the restoration mapping is one to one and your system state files will be in use on the source you are restoring to. In this case, restoration will never complete. If you will need to restore data and you must protect system state data, you should use a full server job.

## Compression



To help reduce the amount of bandwidth needed to transmit Carbonite Migrate data, compression allows you to compress data prior to transmitting it across the network. In a WAN environment this provides optimal use of your network resources. If compression is enabled, the data is compressed before it is transmitted from the source. When the target receives the compressed data, it decompresses it and then writes it to disk. You can set the level from **Minimum** to **Maximum** to suit your needs.

Keep in mind that the process of compressing data impacts processor usage on the source. If you notice an impact on performance while compression is enabled in your environment, either adjust to a lower level of compression, or leave compression disabled. Use the following guidelines to determine whether you should enable compression.

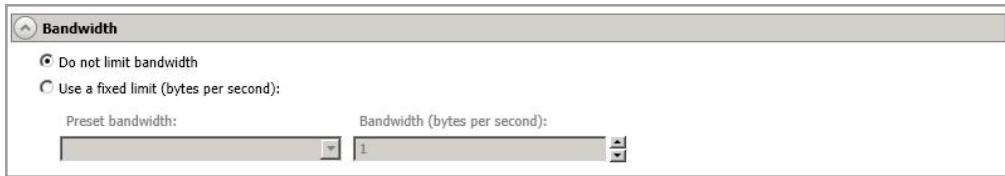
- If data is being queued on the source at any time, consider enabling compression.
- If the server CPU utilization is averaging over 85%, be cautious about enabling compression.
- The higher the level of compression, the higher the CPU utilization will be.
- Do not enable compression if most of the data is inherently compressed. Many image (.jpg, .gif) and media (.wmv, .mp3, .mpg) files, for example, are already compressed. Some images files, such as .bmp and .tif, are decompressed, so enabling compression would be beneficial for those types.
- Compression may improve performance even in high-bandwidth environments.
- Do not enable compression in conjunction with a WAN Accelerator. Use one or the other to compress Carbonite Migrate data.



All jobs from a single source connected to the same IP address on a target will share the same compression configuration.

---

## Bandwidth



Bandwidth limitations are available to restrict the amount of network bandwidth used for Carbonite Migrate data transmissions. When a bandwidth limit is specified, Carbonite Migrate never exceeds that allotted amount. The bandwidth not in use by Carbonite Migrate is available for all other network traffic.



All jobs from a single source connected to the same IP address on a target will share the same bandwidth configuration.

- **Do not limit bandwidth**—Carbonite Migrate will transmit data using 100% bandwidth availability.
- **Use a fixed limit**—Carbonite Migrate will transmit data using a limited, fixed bandwidth. Select a **Preset bandwidth** limit rate from the common bandwidth limit values. The **Bandwidth** field will automatically update to the bytes per second value for your selected bandwidth. This is the maximum amount of data that will be transmitted per second. If desired, modify the bandwidth using a bytes per second value. The minimum limit should be 3500 bytes per second.
- **Use scheduled limits**—Carbonite Migrate will transmit data using a dynamic bandwidth based on the schedule you configure. Bandwidth will not be limited during unscheduled times.
  - **New**—Click **New** to create a new scheduled bandwidth limit. Specify the following information.
    - **Daytime entry**—Select this option if the start and end times of the bandwidth window occur in the same day (between 12:01 AM and midnight). The start time must occur before the end time.
    - **Overnight entry**—Select this option if the bandwidth window begins on one day and continues past midnight into the next day. The start time must be later than the end time, for example 6 PM to 6 AM.
    - **Day**—Enter the day on which the bandwidth limiting should occur. You can pick a specific day of the week, **Weekdays** to have the limiting occur Monday through Friday, **Weekends** to have the limiting occur Saturday and Sunday, or **Every day** to have the limiting repeat on all days of the week.
    - **Start time**—Enter the time to begin bandwidth limiting.
    - **End time**—Enter the time to end bandwidth limiting.
    - **Preset bandwidth**—Select a bandwidth limit rate from the common bandwidth limit values. The **Bandwidth** field will automatically update to the bytes per second value for your select bandwidth.
    - **Bandwidth**—If desired, modify the bandwidth using a bytes per second value. The minimum limit should be 3500 bytes per second.



- **Edit**—Click **Edit** to modify an existing scheduled bandwidth limit.
  - **Delete**—Click **Delete** to remove a scheduled bandwidth limit.
- 



If you change your job option from **Use scheduled limits** to **Do not limit bandwidth** or **Use a fixed limit**, any schedule that you created will be preserved. That schedule will be reused if you change your job option back to **Use scheduled limits**.

You can manually override a schedule after a job is established by selecting **Other Job Options > Set Bandwidth**. If you select **No bandwidth limit** or **Fixed bandwidth limit**, that manual override will be used until you go back to your schedule by selecting **Other Job Options > Set Bandwidth > Scheduled bandwidth limit**. For example, if your job is configured to use a daytime limit, you would be limited during the day, but not at night. But if you override that, your override setting will continue both day and night, until you go back to your schedule. See the *Managing and controlling jobs* section for your job type for more information on the **Other Job Options**.

---

8. Click **Next** to continue.
9. Carbonite Migrate validates that your source and target are compatible. The **Summary** page displays your options and validation items.

Errors are designated by a white X inside a red circle. Warnings are designated by a black exclamation point (!) inside a yellow triangle. A successful validation is designated by a white checkmark inside a green circle. Errors are sorted at the top of the list, then warnings, then success messages. Click on any of the validation items to see details. You must correct any errors before you can continue. Depending on the error, you may be able to click **Fix** or **Fix All** and let Carbonite Migrate correct the problem for you. For those errors that Carbonite Migrate cannot correct automatically, you will need to modify the source or target to correct the error, or you can select a different target. You must revalidate the selected servers, by clicking **Recheck**, until the validation check passes without errors. Click the **Common Job Validation Warnings and Errors** link to open a web browser and view solutions to common validation warnings and errors.

If you receive a path transformation error during job validation indicating a volume does not exist on the target server, even though there is no corresponding data being protected on the source, you will need to manually modify your replication rules. Go back to the **Choose Data** page and under the **Replication Rules**, locate the volume from the error message. Remove any rules associated with that volume. Complete the rest of the workflow and the validation should pass.

After a job is created, the results of the validation checks are logged to the job log. See the *Carbonite Availability and Carbonite Migrate Reference Guide* for details on the various Carbonite Migrate log files.

10. Once your servers have passed validation and you are ready to begin migration, click **Finish**, and you will automatically be taken to the **Jobs** page.
- 



Jobs in a NAT environment may take longer to start.

Once a job is created, do not change the name of underlying hardware components used in the job. For example, volume names, network adapter names, or virtual switch names. Any component used by name in your job must continue to use that name throughout the lifetime of job. If you must change a name, you will need to delete the job and re-create it using the new component name.

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# Managing and controlling files and folders migration jobs

Click **Jobs** from the main Carbonite Replication Console toolbar. The **Jobs** page allows you to view status information about your jobs. You can also control your jobs from this page.

The jobs displayed in the right pane depend on the server group folder selected in the left pane. Every job for each server in your console session is displayed when the **Jobs on All Servers** group is selected. If you have created and populated server groups (see *Managing servers* on page 15), then only the jobs associated with the server or target servers in that server group will be displayed in the right pane.

- *Overview job information displayed in the top right pane* on page 67
- *Detailed job information displayed in the bottom right pane* on page 70
- *Job controls* on page 72

## **Overview job information displayed in the top right pane**

The top pane displays high-level overview information about your jobs. You can sort the data within a column in ascending and descending order. You can also move the columns to the left or right of each other to create your desired column order. The list below shows the columns in their default left to right order.

If you are using server groups, you can filter the jobs displayed in the top right pane by expanding the **Server Groups** heading and selecting a server group.

---

### **Column 1 (Blank)**

The first blank column indicates the state of the job.



A green circle with a white checkmark indicates the job is in a healthy state. No action is required.



A yellow triangle with a black exclamation point indicates the job is in a pending or warning state. This icon is also displayed on any server groups that you have created that contain a job in a pending or warning state. Carbonite Migrate is working or waiting on a pending process or attempting to resolve the warning state.



A red circle with a white X indicates the job is in an error state. This icon is also displayed on any server groups that you have created that contain a job in an error state. You will need to investigate and resolve the error.



The job is in an unknown state.

### **Job**

The name of the job

## Source Server

The name of the source. This could be the name or IP address of your source.

## Target Server

The name of the target. This could be the name or IP address of your target.

## Job Type

Each job type has a unique job type name. This job is a Files and Folders Migration job. For a complete list of all job type names, press F1 to view the Carbonite Replication Console online help.

## Activity

There are many different **Activity** messages that keep you informed of the job activity. Most of the activity messages are informational and do not require any administrator interaction. If you see error messages, check the job details. Keep in mind that **Idle** indicates console to server activity is idle, not that your servers are idle.

## Mirror Status

- **Calculating**—The amount of data to be mirrored is being calculated.
- **In Progress**—Data is currently being mirrored.
- **Waiting**—Mirroring is complete, but data is still being written to the target.
- **Idle**—Data is not being mirrored.
- **Paused**—Mirroring has been paused.
- **Stopped**—Mirroring has been stopped.
- **Removing Orphans**—Orphan files on the target are being removed or deleted depending on the configuration.
- **Verifying**—Data is being verified between the source and target.
- **Unknown**—The console cannot determine the status.

## Replication Status

- **Replicating**—Data is being replicated to the target.
- **Ready**—There is no data to replicate.
- **Pending**—Replication is pending.
- **Stopped**—Replication has been stopped.
- **Out of Memory**—Replication memory has been exhausted.
- **Failed**—The Double-Take service is not receiving replication operations from the Carbonite Migrate driver. Check the Event Viewer for driver related issues.
- **Unknown**—The console cannot determine the status.

## Transmit Mode

- **Active**—Data is being transmitted to the target.
- **Paused**—Data transmission has been paused.
- **Scheduled**—Data transmission is waiting on schedule criteria.

- **Stopped**—Data is not being transmitted to the target.
- **Error**—There is a transmission error.
- **Unknown**—The console cannot determine the status.

## Operating System

The job type operating system

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## ***Detailed job information displayed in the bottom right pane***

The details displayed in the bottom pane provide additional information for the job highlighted in the top pane. You can expand or collapse the bottom pane by clicking on the **Job Highlights** heading.

---

### **Name**

The name of the job

### **Target data state**

- **OK**—The data on the target is in a good state.
- **Mirroring**—The target is in the middle of a mirror process. The data will not be in a good state until the mirror is complete.
- **Mirror Required**—The data on the target is not in a good state because a remirror is required. This may be caused by an incomplete or stopped mirror or an operation may have been dropped on the target.
- **Busy**—The source is low on memory causing a delay in getting the state of the data on the target.
- **Not Loaded**—Carbonite Migrate target functionality is not loaded on the target server. This may be caused by a license key error.
- **Not Ready**—The Linux drivers have not yet completed loading on the target.
- **Unknown**—The console cannot determine the status.

### **Mirror remaining**

The total number of mirror bytes that are remaining to be sent from the source to the target.

### **Mirror skipped**

The total number of bytes that have been skipped when performing a difference mirror. These bytes are skipped because the data is not different on the source and target.

### **Replication queue**

The total number of replication bytes in the source queue

### **Disk queue**

The amount of disk space being used to queue data on the source

### **Recovery point latency**

The length of time replication is behind on the target compared to the source. This is the time period of replication data that would be lost if a failure were to occur at the current time. This value represents replication data only and does not include mirroring data. If you are mirroring and failover, the data on the target will be at least as far behind as the recovery point latency. It could potentially be further behind

depending on the circumstances of the mirror. If mirroring is idle and you failover, the data will only be as far behind as the recovery point latency time.

### **Bytes sent**

The total number of mirror and replication bytes that have been transmitted to the target

### **Bytes sent (compressed)**

The total number of compressed mirror and replication bytes that have been transmitted to the target. If compression is disabled, this statistic will be the same as **Bytes sent**.

### **Connected since**

The date and time indicating when the current job was started. This is the current time where the console is running.

### **Recent activity**

Displays the most recent activity for the selected job, along with an icon indicating the success or failure of the last initiated activity. Click the link to see a list of recent activities for the selected job. You can highlight an activity in the list to display additional details about the activity.

### **Additional information**

Depending on the current state of your job, you may see additional information displayed to keep you informed about the progress and status of your job. If there is no additional information, you will see (None) displayed. Click the **Why are file write operations retrying** link to open a web browser and view solutions to common causes of retrying file write operations.

---

## Job controls

You can control your job through the toolbar buttons available on the **Jobs** page. If you select multiple jobs, some of the controls will apply only to the first selected job, while others will apply to all of the selected jobs. For example, **View Job Details** will only show details for the first selected job, while **Stop** will stop protection for all of the selected jobs.

If you want to control just one job, you can also right click on that job and access the controls from the pop-up menu.

---

### View Job Details

This button leaves the **Jobs** page and opens the **View Job Details** page.

### Edit Job Properties

This button leaves the **Jobs** page and opens the **Edit Job Properties** page.

### Delete

Stops (if running) and deletes the selected jobs.

### Provide Credentials

Changes the login credentials that the job (which is on the target machine) uses to authenticate to the servers in the job. This button opens the Provide Credentials dialog box where you can specify the new account information and which servers you want to update.

### View Recent Activity

Displays the recent activity list for the selected job. Highlight an activity in the list to display additional details about the activity.

### Start

Starts or resumes the selected jobs.

If you have previously stopped protection, the job will restart mirroring and replication.

If you have previously paused protection, the job will continue mirroring and replication from where it left off, as long as the Carbonite Migrate queue was not exhausted during the time the job was paused. If the Carbonite Migrate queue was



exhausted during the time the job was paused, the job will restart mirroring and replication.

Also if you have previously paused protection, all jobs from the same source to the same IP address on the target will be resumed.

### Pause

Pauses the selected jobs. Data will be queued on the source while the job is paused. All jobs from the same source to the same IP address on the target will be paused.

### Stop

Stops the selected jobs. The jobs remain available in the console, but there will be no mirroring or replication data transmitted from the source to the target. Mirroring and replication data will not be queued on the source while the job is stopped, requiring a remirror when the job is restarted. The type of remirror will depend on your job settings.

### Take Snapshot

Snapshots are not applicable to migration jobs.

### Manage Snapshots

Snapshots are not applicable to migration jobs.

### Failover or Cutover

Starts the cutover process. See *Cutting over files and folders migration jobs* on page 86 for the process and details of cutting over a files and folders migration job.

### Failback

Starts the failback process. Failback does not apply to migration jobs.

### Restore

Starts the restoration process. Restore does not apply to migration jobs.

### Reverse

Reverses protection. Reverse protection does not apply to migration jobs.

## Undo Failover or Cutover

Cancels a test cutover by undoing it. Undo failover does not apply to files and folders migration jobs.

## View Job Log

Opens the job log. On the right-click menu, this option is called **View Logs**, and you have the option of opening the job log, source server log, or target server log.

## Other Job Actions

Opens a small menu of other job actions. These job actions will be started immediately, but keep in mind that if you stop and restart your job, the job's configured settings will override any other job actions you may have initiated.

- **Mirroring**—You can start, stop, pause and resume mirroring for any job that is running.

When pausing a mirror, Carbonite Migrate stops queuing mirror data on the source but maintains a pointer to determine what information still needs to be mirrored to the target. Therefore, when resuming a paused mirror, the process continues where it left off.

When stopping a mirror, Carbonite Migrate stops queuing mirror data on the source and does not maintain a pointer to determine what information still needs to be mirrored to the target. Therefore, when starting a mirror that has been stopped, you will need to decide what type of mirror to perform.

- **Mirror Options**—Choose a comparison method and whether to mirror the entire file or only the bytes that differ in each file.
  - **Do not compare files. Send the entire file.**—Carbonite Migrate will not perform any comparisons between the files on the source and target. All files will be mirrored to the target, sending the entire file. This option requires no time for comparison, but the mirror time can be slower because it sends the entire file. However, it is useful for configurations that have large data sets with millions of small files that are frequently changing and it is more efficient to send the entire file. You may also need to use this option if configuration management policies require sending the entire file.
  - **Compare file attributes. Send the entire file.**—Carbonite Migrate will compare file attributes and will mirror those files that have different attributes, sending the entire file. This option is the fastest comparison method, but the mirror time can be slower because it sends the entire file. However, it is useful for configurations that have large data sets with millions of small files that are mostly static and not changing. You may also need to use this option if configuration management policies require sending the entire file.

- **Compare file attributes. Send the attributes and bytes that differ.**—Carbonite Migrate will compare file attributes and will mirror only the attributes and bytes that are different. This option is the fastest comparison method and fastest mirror speed. Files that have not changed can be easily skipped. Also files that are open and require a checksum mirror can be compared.
- **Compare file attributes and data. Send the attributes and bytes that differ.**—Carbonite Migrate will compare file attributes and the file data and will mirror only the attributes and bytes that are different. This comparison method is not as fast because every file is compared, regardless of whether the file has changed or is open. However, sending only the attributes and bytes that differ is the fastest mirror speed.



If a file is small enough that mirroring the entire file is faster than comparing it and then mirroring it, Carbonite Availability will automatically mirror the entire file.

- 
- **Calculate size of protected data before mirroring**—Specify if you want Carbonite Migrate to determine the mirroring percentage calculation based on the amount of data being protected. If you enable this option, the calculation will begin when mirroring begins. For the initial mirror, the percentage will display after the calculation is complete, adjusting to the amount of the mirror that has completed during the time it took to complete the calculation. Subsequent mirrors will initially use the last calculated size and display an approximate percentage. Once the calculation is complete, the percentage will automatically adjust down or up to indicate the amount that has been completed. Disabling calculation will result in the mirror status not showing the percentage complete or the number of bytes remaining to be mirrored.



The calculated amount of protected data may be slightly off if your data set contains compressed or sparse files.

- 
- **Verify**—Even if you have scheduled the verification process, you can run it manually any time a mirror is not in progress.
    - **Report only**—Select this option if you only want to generate a verification report. With this option, no data that is found to be different will be mirrored to the target. Choose how you want the verification to compare the files.
    - **Report and mirror files**—Select this option if you want to generate a verification report and mirror data that is different to the target. Select the comparison method and type of mirroring you want to use. See the previous mirroring methods described under *Mirror Options*.
  - **Set Bandwidth**—You can manually override bandwidth limiting settings configured for your job at any time.
    - **No bandwidth limit**—Carbonite Migrate will transmit data using 100% bandwidth availability.

- **Fixed bandwidth limit**—Carbonite Migrate will transmit data using a limited, fixed bandwidth. Select a **Preset bandwidth** limit rate from the common bandwidth limit values. The **Bandwidth** field will automatically update to the bytes per second value for your selected bandwidth. This is the maximum amount of data that will be transmitted per second. If desired, modify the bandwidth using a bytes per second value. The minimum limit should be 3500 bytes per second.
- **Scheduled bandwidth limit**—If your job has a configured scheduled bandwidth limit, you can enable that schedule with this option.
- **Delete Orphans**—Even if you have enabled orphan file removal during your mirror and verification processes, you can manually remove them at any time.
- **Target**—You can pause the target, which queues any incoming Carbonite Migrate data from the source on the target. All active jobs to that target will complete the operations already in progress. Any new operations will be queued on the target until the target is resumed. The data will not be committed until the target is resumed. Pausing the target only pauses Carbonite Migrate processing, not the entire server.

While the target is paused, the Carbonite Migrate target cannot queue data indefinitely. If the target queue is filled, data will start to queue on the source. If the source queue is filled, Carbonite Migrate will automatically disconnect the connections and attempt to reconnect them.

If you have multiple jobs to the same target, all jobs from the same source will be paused and resumed.

- **Refresh Status**—Refreshes the job status immediately.

## Filter

Select a filter option from the drop-down list to only display certain jobs. You can display **Healthy jobs**, **Jobs with warnings**, or **Jobs with errors**. To clear the filter, select **All jobs**. If you have created and populated server groups, then the filter will only apply to the jobs associated with the server or target servers in that server group. See *Managing servers* on page 15.

## Search

Allows you to search the source or target server name for items in the list that match the criteria you have entered.

## Overflow Chevron

Displays any toolbar buttons that are hidden from view when the window size is reduced.

## Viewing files and folders migration job details

From the **Jobs** page, highlight the job and click **View Job Details** in the toolbar.

Review the following table to understand the detailed information about your job displayed on the **View Job Details** page.

---

### Job name

The name of the job

### Job type

Each job type has a unique job type name. This job is a Files and Folders Migration job. For a complete list of all job type names, press F1 to view the Carbonite Replication Console online help.

### Health



The job is in a healthy state.



The job is in a warning state.



The job is in an error state.



The job is in an unknown state.

### Activity

There are many different **Activity** messages that keep you informed of the job activity. Most of the activity messages are informational and do not require any administrator interaction. If you see error messages, check the rest of the job details.

### Connection ID

The incremental counter used to number connections. The number is incremented when a connection is created. The counter is reset if there are no existing jobs and the Double-Take service is restarted.

### Transmit mode

- **Active**—Data is being transmitted to the target.
- **Paused**—Data transmission has been paused.
- **Scheduled**—Data transmission is waiting on schedule criteria.
- **Stopped**—Data is not being transmitted to the target.
- **Error**—There is a transmission error.
- **Unknown**—The console cannot determine the status.

## Target data state

- **OK**—The data on the target is in a good state.
- **Mirroring**—The target is in the middle of a mirror process. The data will not be in a good state until the mirror is complete.
- **Mirror Required**—The data on the target is not in a good state because a remirror is required. This may be caused by an incomplete or stopped mirror or an operation may have been dropped on the target.
- **Busy**—The source is low on memory causing a delay in getting the state of the data on the target.
- **Not Loaded**—Carbonite Migrate target functionality is not loaded on the target server. This may be caused by a license key error.
- **Not Ready**—The Linux drivers have not yet completed loading on the target.
- **Unknown**—The console cannot determine the status.

## Target route

The IP address on the target used for Carbonite Migrate transmissions.

## Compression

- **On / Level**—Data is compressed at the level specified.
- **Off**—Data is not compressed.

## Encryption

- **On**—Data is being encrypted before it is sent from the source to the target.
- **Off**—Data is not being encrypted before it is sent from the source to the target.

## Bandwidth limit

If bandwidth limiting has been set, this statistic identifies the limit. The keyword **Unlimited** means there is no bandwidth limit set for the job.

## Connected since

The source server date and time indicating when the current job was started. This field is blank, indicating that a TCP/IP socket is not present, when the job is waiting on transmit options or if the transmission has been stopped. This field will maintain the date and time, indicating that a TCP/IP socket is present, when transmission has been paused.

## Additional information

Depending on the current state of your job, you may see additional information displayed to keep you informed about the progress and status of your job. If there is no additional information, you will see (None) displayed. Click the **Why are file write operations retrying** link to open a web browser and view solutions to common causes of retrying file write operations.

## Mirror status

- **Calculating**—The amount of data to be mirrored is being calculated.
- **In Progress**—Data is currently being mirrored.
- **Waiting**—Mirroring is complete, but data is still being written to the target.
- **Idle**—Data is not being mirrored.
- **Paused**—Mirroring has been paused.
- **Stopped**—Mirroring has been stopped.
- **Removing Orphans**—Orphan files on the target are being removed or deleted depending on the configuration.
- **Verifying**—Data is being verified between the source and target.
- **Unknown**—The console cannot determine the status.

## Mirror percent complete

The percentage of the mirror that has been completed

## Mirror remaining

The total number of mirror bytes that are remaining to be sent from the source to the target.

## Mirror skipped

The total number of bytes that have been skipped when performing a difference mirror. These bytes are skipped because the data is not different on the source and target.

## Replication status

- **Replicating**—Data is being replicated to the target.
- **Ready**—There is no data to replicate.
- **Pending**—Replication is pending.
- **Stopped**—Replication has been stopped.
- **Out of Memory**—Replication memory has been exhausted.
- **Failed**—The Double-Take service is not receiving replication operations from the Carbonite Migrate driver. Check the Event Viewer for driver related issues.
- **Unknown**—The console cannot determine the status.

## Replication queue

The total number of replication bytes in the source queue

## Disk queue

The amount of disk space being used to queue data on the source

## Bytes sent

The total number of mirror and replication bytes that have been transmitted to the target

**Bytes sent compressed**

The total number of compressed mirror and replication bytes that have been transmitted to the target. If compression is disabled, this statistic will be the same as **Bytes sent**.

**Recovery point latency**

The length of time replication is behind on the target compared to the source. This is the time period of replication data that would be lost if a failure were to occur at the current time. This value represents replication data only and does not include mirroring data. If you are mirroring and failover, the data on the target will be at least as far behind as the recovery point latency. It could potentially be further behind depending on the circumstances of the mirror. If mirroring is idle and you failover, the data will only be as far behind as the recovery point latency time.

**Mirror start time**

The UTC time when mirroring started

**Mirror end time**

The UTC time when mirroring ended

**Total time for last mirror**

The length of time it took to complete the last mirror process

---



## Validating a files and folders migration job

Over time, you may want to confirm that any changes in your network or environment have not impacted your Carbonite Migrate job. Use these instructions to validate an existing job.

1. From the **Jobs** page, highlight the job and click **View Job Details** in the toolbar.
2. In the **Tasks** area on the right on the **View Job Details** page, click **Validate job properties**.
3. Carbonite Migrate validates that your source and target are compatible. The **Summary** page displays your options and validation items.

Errors are designated by a white X inside a red circle. Warnings are designated by a black exclamation point (!) inside a yellow triangle. A successful validation is designated by a white checkmark inside a green circle. Errors are sorted at the top of the list, then warnings, then success messages. Click on any of the validation items to see details. You must correct any errors before you can continue. Depending on the error, you may be able to click **Fix** or **Fix All** and let Carbonite Migrate correct the problem for you. For those errors that Carbonite Migrate cannot correct automatically, you will need to modify the source or target to correct the error, or you can select a different target. You must revalidate the selected servers, by clicking **Recheck**, until the validation check passes without errors. Click the **Common Job Validation Warnings and Errors** link to open a web browser and view solutions to common validation warnings and errors.


Validation checks for an existing job are logged to the job log on the target server.

4. Once your servers have passed validation, click **Close**.

## Editing a files and folders migration job

Use these instructions to edit a files and folders migration job.

1. From the **Jobs** page, highlight the job and click **Edit Job Properties** in the toolbar. (You will not be able to edit a job if you have removed the source of that job from your Carbonite Replication Console session or if you only have Carbonite Migrate monitor security access.)

- 
2.  Changing some options may require Carbonite Migrate to automatically disconnect, reconnect, and remirror the job.

If you have specified replication rules that exclude a volume at the root, that volume will be incorrectly added as an inclusion if you edit the job after it has been established. If you need to edit your job, modify the replication rules to make sure they include the proper inclusion and exclusion rules that you want.

- 
3. If you want to modify the workload items or replication rules for the job, click **Edit workload or replication rules**. Modify the **Workload item** you are protecting, if desired. Additionally, you can modify the specific **Replication Rules** for your job.

Click **OK** to return to the **Edit Job Properties** page.



If you remove data from your workload and that data has already been sent to the target, you will need to manually remove that data from the target. Because the data you removed is no longer included in the replication rules, Carbonite Migrate orphan file detection cannot remove the data for you. Therefore, you have to remove it manually.

- 
4. Click **Next** to continue.
  5. Carbonite Migrate validates that your source and target are compatible. The **Summary** page displays your options and validation items.

Errors are designated by a white X inside a red circle. Warnings are designated by a black exclamation point (!) inside a yellow triangle. A successful validation is designated by a white checkmark inside a green circle. Errors are sorted at the top of the list, then warnings, then success messages. Click on any of the validation items to see details. You must correct any errors before you can continue. Depending on the error, you may be able to click **Fix** or **Fix All** and let Carbonite Migrate correct the problem for you. For those errors that Carbonite Migrate cannot correct automatically, you will need to modify the source or target to correct the error, or you can select a different target. You must revalidate the selected servers, by clicking **Recheck**, until the validation check passes without errors. Click the **Common Job Validation Warnings and Errors** link to open a web browser and view solutions to common validation warnings and errors.

If you receive a path transformation error during job validation indicating a volume does not exist on the target server, even though there is no corresponding data being protected on the source, you will need to manually modify your replication rules. Go back to the **Choose Data** page and under the **Replication Rules**, locate the volume from the error message. Remove any rules associated with that volume. Complete the rest of the workflow and the validation should pass.

After a job is created, the results of the validation checks are logged to the job log. See the *Carbonite Availability and Carbonite Migrate Reference Guide* for details on the various Carbonite Migrate log files.

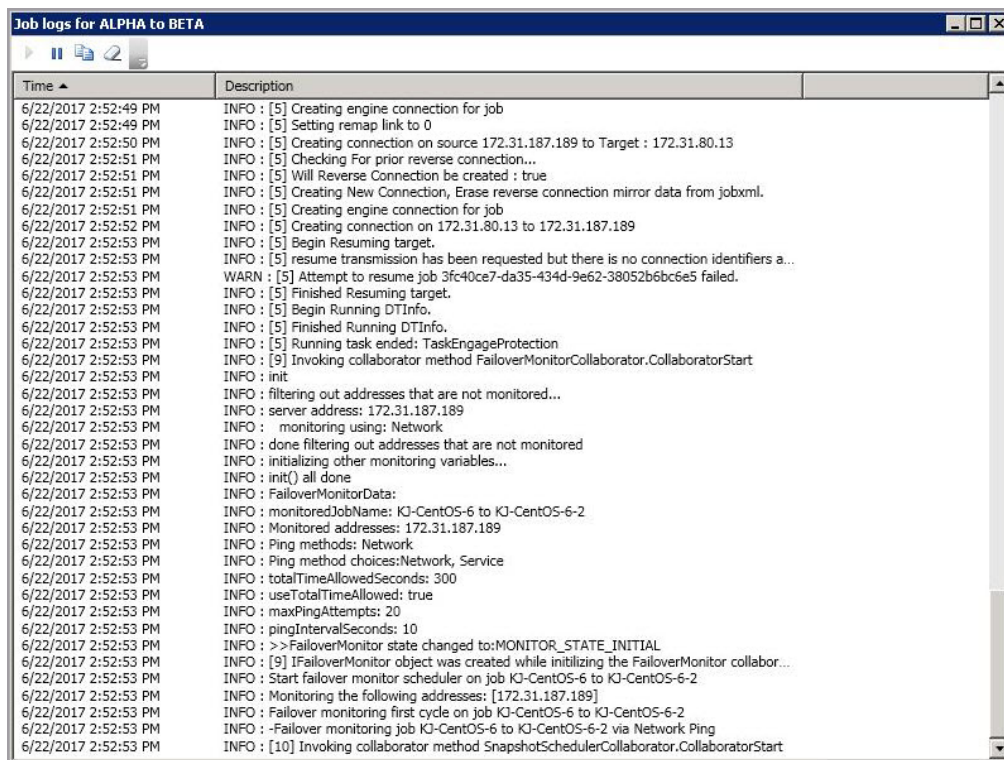
6. Once your servers have passed validation and you are ready to update your job, click **Finish**.

## Viewing a files and folders migration job log

You can view a job log file through the Carbonite Replication Console by selecting **View Job Log** from the toolbar on the **Jobs** page. Separate logging windows allow you to continue working in the Carbonite Replication Console while monitoring log messages. You can open multiple logging windows for multiple jobs. When the Carbonite Replication Console is closed, all logging windows will automatically close.



Because the job log window communicates with the target server, if the console loses communication with the target server after the job log window has already been opened, the job log window will display an error.



Time	Description
6/22/2017 2:52:49 PM	INFO : [5] Creating engine connection for job
6/22/2017 2:52:49 PM	INFO : [5] Setting remap link to 0
6/22/2017 2:52:50 PM	INFO : [5] Creating connection on source 172.31.187.189 to Target : 172.31.80.13
6/22/2017 2:52:51 PM	INFO : [5] Checking For prior reverse connection...
6/22/2017 2:52:51 PM	INFO : [5] Will Reverse Connection be created : true
6/22/2017 2:52:51 PM	INFO : [5] Creating New Connection, Erase reverse connection mirror data from jobxml.
6/22/2017 2:52:51 PM	INFO : [5] Creating engine connection for job
6/22/2017 2:52:52 PM	INFO : [5] Creating connection on 172.31.80.13 to 172.31.187.189
6/22/2017 2:52:53 PM	INFO : [5] Begin Resuming target.
6/22/2017 2:52:53 PM	INFO : [5] resume transmission has been requested but there is no connection identifiers a...
6/22/2017 2:52:53 PM	WARN : [5] Attempt to resume job 3fc40ce7-da35-434d-9e62-38052b6bc6e5 failed.
6/22/2017 2:52:53 PM	INFO : [5] Finished Resuming target.
6/22/2017 2:52:53 PM	INFO : [5] Begin Running DTInfo.
6/22/2017 2:52:53 PM	INFO : [5] Finished Running DTInfo.
6/22/2017 2:52:53 PM	INFO : [5] Running task ended: TaskEngageProtection
6/22/2017 2:52:53 PM	INFO : [9] Invoking collaborator method FailoverMonitorCollaborator.CollaboratorStart
6/22/2017 2:52:53 PM	INFO : init
6/22/2017 2:52:53 PM	INFO : filtering out addresses that are not monitored...
6/22/2017 2:52:53 PM	INFO : server address: 172.31.187.189
6/22/2017 2:52:53 PM	INFO : monitoring using: Network
6/22/2017 2:52:53 PM	INFO : done filtering out addresses that are not monitored
6/22/2017 2:52:53 PM	INFO : initializing other monitoring variables...
6/22/2017 2:52:53 PM	INFO : init() all done
6/22/2017 2:52:53 PM	INFO : FailoverMonitorData:
6/22/2017 2:52:53 PM	INFO : monitoredJobName: KJ-CentOS-6 to KJ-CentOS-6-2
6/22/2017 2:52:53 PM	INFO : Monitored addresses: 172.31.187.189
6/22/2017 2:52:53 PM	INFO : Ping methods: Network
6/22/2017 2:52:53 PM	INFO : Ping method choices:Network, Service
6/22/2017 2:52:53 PM	INFO : totalTimeAllowedSeconds: 300
6/22/2017 2:52:53 PM	INFO : useTotalTimeAllowed: true
6/22/2017 2:52:53 PM	INFO : maxPingAttempts: 20
6/22/2017 2:52:53 PM	INFO : pingIntervalSeconds: 10
6/22/2017 2:52:53 PM	INFO : >>FailoverMonitor state changed to:MONITOR_STATE_INITIAL
6/22/2017 2:52:53 PM	INFO : [9] IFailoverMonitor object was created while initializing the FailoverMonitor collabor...
6/22/2017 2:52:53 PM	INFO : Start failover monitor scheduler on job KJ-CentOS-6 to KJ-CentOS-6-2
6/22/2017 2:52:53 PM	INFO : Monitoring the following addresses: [172.31.187.189]
6/22/2017 2:52:53 PM	INFO : Failover monitoring first cycle on job KJ-CentOS-6 to KJ-CentOS-6-2
6/22/2017 2:52:53 PM	INFO : -Failover monitoring job KJ-CentOS-6 to KJ-CentOS-6-2 via Network Ping
6/22/2017 2:52:53 PM	INFO : [10] Invoking collaborator method SnapshotSchedulerCollaborator.CollaboratorStart

The following table identifies the controls and the table columns in the **Job logs** window.



**Start**

This button starts the addition and scrolling of new messages in the window.



**Pause**

This button pauses the addition and scrolling of new messages in the window. This is only for the **Job logs** window. The messages are still logged to their respective files on the server.

**Copy** 

This button copies the messages selected in the **Job logs** window to the Windows clipboard.

**Clear** 

This button clears the **Job logs** window. The messages are not cleared from the respective files on the server. If you want to view all of the messages again, close and reopen the **Job logs** window.

**Time**

This column in the table indicates the date and time when the message was logged.

**Description**

This column in the table displays the actual message that was logged.

---

## Cutting over files and folders migration jobs

When the migration mirror has completed, the migration job may or may not terminate automatically depending on your selection for user intervention. If you disabled user intervention, the migration job will automatically terminate to complete the migration process. If you enabled user intervention, when the migration mirror is complete, the status will change to **Protecting**. Use this time to complete any necessary tasks. When you are ready to complete the migration, use the following instructions to cutover.

1. On the **Jobs** page, highlight the job that you want to cutover and click **Failover or Cutover** in the toolbar.
2. Select the type of cutover to perform.
  - **Cutover live data**—Select this option to initiate a full, live cutover using the current data on the target. The source may be automatically shut down if it is still running, depending on your job configuration.
  - **Perform test cutover**—This option is not applicable to files and folders migration jobs.
  - **Cutover to a snapshot**—This option is not available for migration jobs.
3. Select how you want to handle the data in the target queue.
  - **Apply data in target queues before failover or cutover**—All of the data in the target queue will be applied before cutover begins. The advantage to this option is that all of the data that the target has received will be applied before cutover begins. The disadvantage to this option is depending on the amount of data in queue, the amount of time to apply all of the data could be lengthy.
  - **Discard data in the target queues and failover or cutover immediately**—All of the data in the target queue will be discarded and cutover will begin immediately. The advantage to this option is that cutover will occur immediately. The disadvantage is that any data in the target queue will be lost.
4. When you are ready to begin cutover, click **Cutover**.

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## Chapter 6 Full server migration

Create a full server migration job when you want to migrate the entire source, including the server's system state and applications.

- *Full server migration requirements* on page 88—Full server migration includes specific requirements for this type of migration.
- *Creating a full server migration job* on page 95—This section includes step-by-step instructions for creating a full server migration job.
- *Managing and controlling full server migration jobs* on page 107—You can view status information about your full server migration job.
- *Cutting over full server migration jobs* on page 126—Use this section when you are ready to cutover from your source to your target, which will become your new source.

# Full server migration requirements

Use these requirements for Linux full server migration. Keep in mind that a target server may meet these requirements but may not be suitable to stand-in for a source after cutover. See *Target compatibility* on page 93 for additional information regarding an appropriate target server for your particular source.

- **Operating system**—The source and target can be a 64-bit physical or virtual server running any of the following operating systems.
  - **Operating system**—Red Hat Enterprise Linux, Oracle Enterprise Linux, and CentOS
    - **Version**—6.8 through 6.10
    - **Kernel type**—Default, Unbreakable Enterprise Kernel (UEK)
    - **File system**—Ext3, Ext4, XFS
  - **Operating system**—Red Hat Enterprise Linux, Oracle Enterprise Linux, and CentOS
    - **Version**—7.7 through 7.9
    - **Kernel type**—Default, Oracle Unbreakable Enterprise Kernel (UEK)
    - **File system**—Ext3, Ext4, XFS
  - **Operating system**—Red Hat Enterprise Linux, Oracle Enterprise Linux, and Rocky Linux
    - **Version**—8.5 through 8.7
    - **Kernel type**—Default, Oracle Unbreakable Enterprise Kernel (UEK)
    - **File system**—Ext3, Ext4, XFS
    - **Notes**—Oracle 8.7 includes support only for the RedHat compatible kernel, not the unbreakable kernel.
  - **Operating system**—Red Hat Enterprise Linux
    - **Version**—9.0
    - **Kernel type**—Default
    - **File system**—Ext3, Ext4, XFS
  - **Operating system**—CloudLinux
    - **Version**—7.9
    - **Kernel type**—Default
    - **File system**—Ext3, Ext4, XFS
  - **Operating system**—SUSE Linux Enterprise
    - **Version**—12.3 through 12.5
    - **Kernel type**—Default
    - **File system**—Ext3, Ext4, XFS, Btrfs
    - **Notes**—If you are planning to convert an existing file system to Btrfs, you must delete any existing Carbonite Migrate jobs and re-create them after converting to Btrfs.
  - **Operating system**—SUSE Linux Enterprise
    - **Version**—15.0 through 15.2
    - **Kernel type**—Default



- **File system**—Ext3, Ext4, XFS, Btrfs
- **Notes**—If you are planning to convert an existing file system to Btrfs, you must delete any existing Carbonite Migrate jobs and re-create them after converting to Btrfs.
- **Operating system**—Ubuntu
  - **Version**—18.04.1 through 18.04.3
  - **Kernel type**—Generic
  - **File system**—Ext2, Ext3, Ext4, XFS
- **Operating system**—Ubuntu
  - **Version**—20.04.1 through 20.04.3
  - **Kernel type**—Generic
  - **File system**—Ext2, Ext3, Ext4, XFS
- **Operating system**—Debian Linux
  - **Version**—11.4
  - **Kernel type**—Default
  - **File system**—Ext3, Ext4, XFS



For all operating systems except Ubuntu, the kernel version must match the expected kernel for the specified release version. For example, if `/etc/redhat-release` declares the system to be a Redhat 8.5 system, the kernel that is installed must match that.

Carbonite Migrate does not support stacking filesystems, like eCryptFS.

If Carbonite Migrate does not have the driver binary files for the kernel you are using, they can be compiled automatically, but you need the `build-essential` package for them to be installed. Run `apt-get install build-essential` to install the build tools and then restart the DT service. This will build the driver from the source and load it.

---

- **Packages and services**—Each Linux server must have the following packages and services installed before you can install and use Carbonite Migrate. See your operating system documentation for details on these packages and utilities.
  - `sshd` (or the package that installs `sshd`)
  - `lsb`
  - `parted`
  - `dmidecode`
  - `scp`
  - `which`
  - `libnsl` (only required for Red Hat Enterprise Linux, Oracle Enterprise Linux, and CentOS version 8.0 and later)
- **Google Cloud Platform**—If your target is hosted in Google Cloud, the target must have Internet access. Additionally, Google Cloud requires specific installation packages from the Google Cloud Repository in order to successfully migrate. There is not a concise list of packages required because the list is dependent on multiple factors including the source operating system and configuration and your Google Cloud project. Rather than try to pre-

install every possible package, it is generally easier to complete the migration and if there are package issues, address them post-migration. If the migration fails to cutover, review the job log and then modify the `/opt/dbtk/etc/management-service.properties` files to include any missing packages. See the knowledge base article *Full Server to Google Cloud Platform (GCP) Fails Updating Packages* at <https://support.carbonite.com/doubletake/articles/Full-Server-to-Google-Cloud-Platform-GCP-Fails-Updating-Packages> for details on how to update the properties file.

- **System memory**—The minimum system memory on each server is 1 GB.
- **Disk space for program files**—This is the amount of disk space needed for the Carbonite Migrate program files. This is approximately 400 MB on each Linux server.



Make sure you have additional disk space for Carbonite Migrate queuing, logging, and so on.

- 
- **Server name**—Carbonite Migrate includes Unicode file system support, but your server name must still be in ASCII format. Additionally, all Carbonite Migrate servers must have a unique server name.
  - **Protocols and networking**—Your servers must meet the following protocol and networking requirements.
    - Your servers must have TCP/IP with static IP addressing.
    - IPv4 only configurations are supported, IPv4 and IPv6 are supported in combination, however IPv6 only configurations are not supported.
    - If you are using IPv6 on your servers, your console must be run from an IPv6 capable machine.
    - In order to properly resolve IPv6 addresses to a hostname, a reverse lookup entry should be made in DNS.
    - If you are using Carbonite Migrate over a WAN and do not have DNS name resolution, you will need to add the host names to the local hosts file on each server running Carbonite Migrate.
    - Ubuntu Netplan is supported, however the network configuration on the source and target should match. If you have a mix of network types (traditional, NetworkManager, or Netplan) on the source and target, you may have to configure the networking on the target after cutover.
  - **NAT support**—Carbonite Migrate supports NAT environments with the following caveats.
    - Only IPv4 is supported.
    - Only standalone servers are supported.
    - Make sure you have added your server to the Carbonite Replication Console using the correct public or private IP address. The name or IP address you use to add a server to the console is dependent on where you are running the console. Specify the private IP address of any servers on the same side of the router as the console. Specify the public IP address of any servers on the other side of the router as the console.
    - DNS failover and updates will depend on your configuration
      - Only the source or target can be behind a router, not both.
      - The DNS server must be routable from the target

- **Name resolution**—Your servers must have name resolution or DNS. The Carbonite Replication Console must be able to resolve the target, and the target must be able to resolve all source servers. For details on name resolution options, see your Linux documentation or online Linux resources.
- **Ports**—Port 1501 is used for localhost communication between the engine and management service and should be opened inbound and outbound for both TCP and UDP in iptables. Ports 1500, 1505, 1506, 6325, and 6326 are used for component communication and must be opened inbound and outbound for both TCP and UDP on any firewall that might be in use.
- **Security**—Carbonite Migrate security is granted through membership in user groups. The groups can be local or LDAP (Lightweight Directory Access Protocol). You must provide a valid local account or LDAP account that is a member of the Carbonite Migrate security groups.
- **SELinux policy**—The SELinux configuration should match on the source and target. For example, if the SELinux configuration is permissive on the source, it should be permissive on the target.
- **UEFI, trusted boot, secure boot**—UEFI (Unified Extensible Firmware Interface) is supported on the source and target, however, trusted boot (tboot), secure boot, or other volume blocking mechanisms are not supported on the source and target.
- **Docker**—Your source cannot be a Docker host. If a Docker container or data is included in a job, after failover, the Docker installation may not function correctly.
- **Mount option**—The mount option noexec is not supported on the /tmp filesystem.
- **Kernel**—Paravirtualized kernels are not supported on the source and target.
- **VMware Tools**—Any VMWare guest running Carbonite Migrate should have the appropriate VMWare Tools package installed.
- **Snapshots**—Carbonite Migrate snapshots are not supported with migration jobs.
- **Supported configurations**—The following table identifies the supported configurations for a full server migration job.

Server Configuration	Description	Supported	Not Supported
One to one active/standby	You can migrate a single source to a single target. The target has no production activity. The source is the only server actively replicating data.	X	
One to one active/active	You cannot migrate a single source to a single target where each server acts as both a source and target actively replicating data to each other.		X
Many to one	You cannot migrate many source servers to one target server.		X

<b>Server Configuration</b>	<b>Description</b>	<b>Supported</b>	<b>Not Supported</b>
One to many	You cannot migrate a single source to multiple target servers.		X
Chained	You cannot migrate a single source to a single target, where the target then acts as a source, sending the same data from the original source to a final target server.		X
Single server	You cannot migrate a single source to itself.		X
Standalone to standalone	Your servers can be in a standalone to standalone configuration.	X	
Standalone to cluster	Your servers cannot be in a standalone to cluster configuration.		X
Cluster to standalone	Your servers cannot be in a cluster to standalone configuration.		X
Cluster to cluster	Your servers cannot be in a cluster to cluster configuration.		X

## Target compatibility

- **Operating system version**—The source and target must have the same distribution and major version. For example, you cannot have a Red Hat version 7.x source failing over to a Red Hat version 8.x target. The two servers do not have to have the same minor version. For example, you can failover Red Hat version 8.4 to Red Hat version 8.5.
- **Source and target preparation**—Make sure your source and target servers are prepared for mirroring, replication, and cutover by following these guidelines.
  - Uninstall any applications or operating system features that are not needed from both your source and target. Ideally, your target should be as clean and simple a configuration as possible.
  - Install on the source any drivers that are required on the target after failover. For example, you need to install on the source any NIC drivers that will be required on the target after failover.
  - Resolve any maintenance updates on the source that may require the server to be rebooted before cutover.
  - Do not cutover if the target is waiting on a reboot after applying maintenance. If cutover occurs before the required reboot, the target may not operate properly or it may not boot.
- **Processors**—There are no limits on the number or speed of the processors, but the source and the target should have at least the same number of processors. If the target has fewer processors or slower speeds than the source, there will be performance impacts for the users after cutover.
- **Memory**—The target memory should be within 25% (plus or minus) of the source. If the target has much less memory than the source, there will be performance impacts for the users after cutover.
- **Network adapters**—You must map at least one NIC from the source to one NIC on the target. If you have NICs on the source that are not being used, it is best to disable them. If the source has more NICs than the target, some of the source NICs will not be mapped to the target. Therefore, the IP addresses associated with those NICs will not be available after cutover. If there are more NICs on the target than the source, the additional NICs will still be available after cutover and will retain their pre-cutover network settings.
- **File system format**—The source and the target must have the file system format on each server. For example, if you have Ext3 on the source, you cannot have XFS on the target. In that case, the target must also be Ext3.
- **Volumes**—There are no limits to the number of volumes you can migrate on the source, although you are bound by operating system limits.

For each non-system volume you are migrating on the source, the target must have a matching volume. For example, if you are migrating /data and /home on the source, the target must also have /data and /home. Additional target volumes are preserved and available after cutover with all data still accessible.

The system volumes / and /boot do not have this matching volume limitation. If you have / and /boot on different volumes on the source, they can exist on a single volume on the target. If you have / and /boot on the same volume on the source, they can exist on different volumes on the target.

- **Disk space**—The target must have enough space to store the data from the source. This amount of disk space will depend on the applications and data files you are migrating. The more data you are migrating, the more disk space you will need. The target must also have enough space to store, process, and apply the source's system state data.

A copy of the source data and system state will be staged on the target in a /dtstaging location for each mount point. For example, / will be staged in /dtstaging and /boot will be staged in /boot/dtstaging. You can predict how much space you will need in the staging folders by the amount of used space on the source.

Keep in mind you should have extra space available on each server for any data growth.

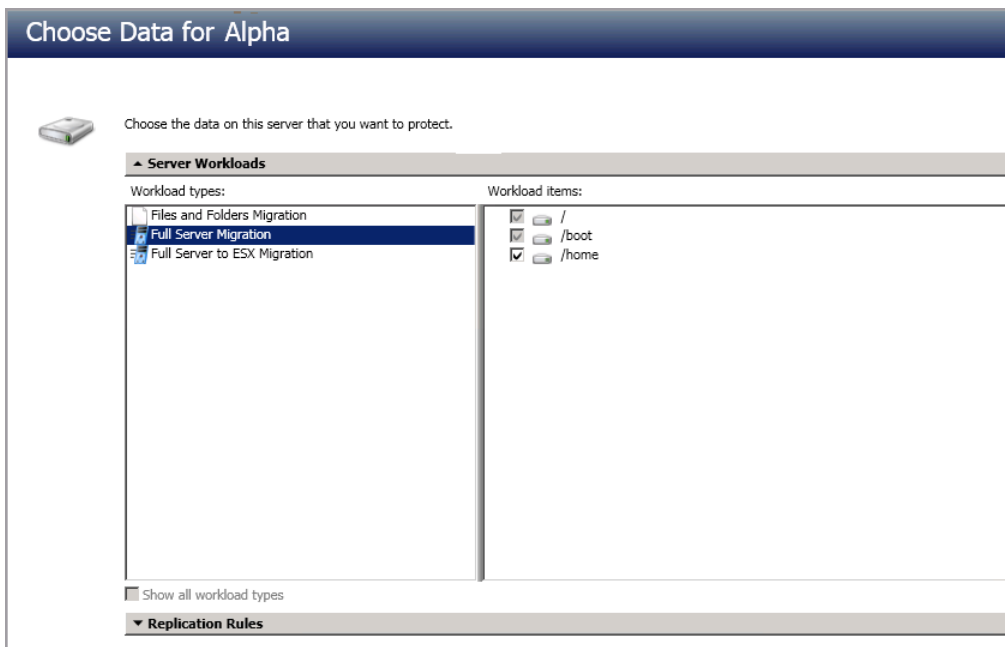
- **Services**—Ideally, you should have the same services and run levels on the source and target.
- **GRUB version**—The source and target must have the same major version of GRUB installed. The minor version can be different.

# Creating a full server migration job

Use the following instructions to migrate an entire server.

1. From the **Servers** page, right-click the server you want to migrate and select **Migrate**. You can also highlight a server, click **Create a New Job** in the toolbar, then select **Migrate**.
2. Choose the type of workload that you want to migrate. Under **Server Workloads**, in the **Workload types** pane, select **Full Server Migration**. In the **Workload items** pane, select the volumes on the source that you want to migrate.

If the workload you are looking for is not displayed, select the **Show all workload types** check box. The workload types in gray text are not available for the source server you have selected. Hover your mouse over an unavailable workload type to see a reason why this workload type is unavailable for the selected source.



Unsupported file systems will be displayed but will not be accessible.

3. By default, Carbonite Migrate selects the system and boot volumes for migration. You will be unable to deselect these volumes. Select any other volumes on the source that you want to migrate.

If desired, click the **Replication Rules** heading and expand the volumes under **Folders**. You will see that Carbonite Migrate automatically excludes particular files that cannot be used during the migration. If desired, you can exclude other files that you do not want to migrate, but be careful when excluding data. Excluded volumes, folders, and/or files may compromise the integrity of your installed applications.

Volumes and folders with a green highlight are included completely. Volumes and folders highlighted in light yellow are included partially, with individual files or folders included. If there

is no highlight, no part of the volume or folder is included. To modify the items selected, highlight a volume, folder, or file and click **Add Rule**. Specify if you want to **Include** or **Exclude** the item. Also, specify if you want the rule to be recursive, which indicates the rule should automatically be applied to the subdirectories of the specified path. If you do not select **Recursive**, the rule will not be applied to subdirectories.

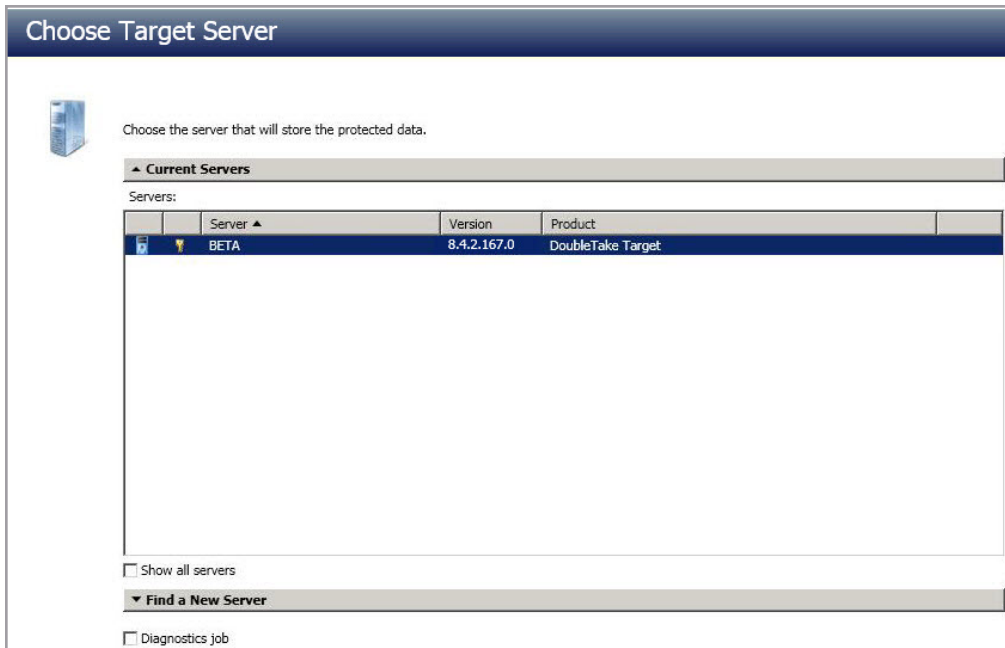
You can also enter wildcard rules, however you should do so carefully. Rules are applied to files that are closest in the directory tree to them. If you have rules that include multiple folders, an exclusion rule with a wild card will need to be added for each folder that it needs applied to. For example, if you want to exclude all .log files from /home and your rules include /home, /home/folder1, and /home/folder2, you would need to add the exclusion rule for the root and each subfolder rule. So you will need to add exclude rules for /home/\*.log , /home/folder1/\*.log, and /home/folder2/\*.log.

If you need to remove a rule, highlight it in the list at the bottom and click **Remove Rule**. Be careful when removing rules. Carbonite Migrate may create multiple rules when you are adding directories. For example, if you add /home/admin to be included in protection, then /home will be excluded. If you remove the /home exclusion rule, then the /home/admin rule will be removed also.



If you return to this page using the **Back** button in the job creation workflow, your **Workload Types** selection will be rebuilt, potentially overwriting any manual replication rules that you specified. If you do return to this page, confirm your **Workload Types** and **Replication Rules** are set to your desired settings before proceeding forward again.

4. Click **Next** to continue.
5. Choose your target server. This is the server that, after the migration, will become your source.





- **Current Servers**—This list contains the servers currently available in your console session. Servers that are not licensed for the workflow you have selected and those not applicable to the workload type you have selected will be filtered out of the list. Select your target server from the list. If the server you are looking for is not displayed, enable **Show all servers**. The servers in red are not available for the source server or workload type you have selected. Hover your mouse over an unavailable server to see a reason why this server is unavailable.
- **Find a New Server**—If the server you need is not in the **Current Servers** list, click the **Find a New Server** heading. From here, you can specify a server along with credentials for logging in to the server. If necessary, you can click **Browse** to select a server from a network drill-down list.



If you enter the target server's fully-qualified domain name, the Carbonite Replication Console will resolve the entry to the server short name. If that short name resides in two different domains, this could result in name resolution issues. In this case, enter the IP address of the server.

When specifying credentials for a new server, specify a user that is a member of the local dtadmin security group.

6. Click **Next** to continue.



You may be prompted for a route from the target to the source. This route is used so the target can communicate with the source to build job options. This dialog box will be displayed only if needed.

7. You have many options available for your server migration job. Configure those options that are applicable to your environment.

Go to each page identified below to see the options available for that section of the **Set Options** page. After you have configured your options, continue with the next step on page 105.

- *General* on page 97
- *Failover Options* on page 99
- *Failover Identity* on page 100
- *Network Adapter Options* on page 101
- *Mirror, Verify & Orphaned Files* on page 101
- *Network Route* on page 102
- *Compression* on page 103
- *Bandwidth* on page 104

## General

A screenshot of a web interface showing a 'General' section. The title 'General' is in a grey bar with an upward-pointing arrow. Below it, the text 'Job name:' is followed by a text input field containing the text 'alpha to beta'.


For the **Job name**, specify a unique name for your job.

## Failover Options

The screenshot shows a window titled "Failover Options". At the top, there are two checked checkboxes: "Wait for user to initiate failover" and "Shutdown source server". Below this, under the heading "Target scripts", there are two sections. The first section is for a "Pre-failover script:" and includes a text input field, a "..." button, and an "Arguments:" text input field. The second section is for a "Post-failover script:" and also includes a text input field, a "..." button, and an "Arguments:" text input field. There is also an unchecked checkbox labeled "Delay failover until script completes".

- **Wait for user to initiate failover**—The cutover process can wait for you to initiate it, allowing you to control when cutover occurs. When a cutover occurs, the job will wait in the **Protecting** state for you to manually initiate the cutover process. Disable this option if you want cutover to occur immediately after the mirror is complete.
- **Shutdown source server**—Specify if you want to shut down the source server, if it is still running, before the source is cutover to the target, This option prevents identity conflicts on the network in those cases where the source and target are still both running and communicating.
- **Target Scripts**—You can customize cutover by running scripts on the target. Scripts may contain any valid Linux command, executable, or shell script file. The scripts are processed using the same account running the Double-Take Management service. Examples of functions specified in scripts include stopping services on the target before cutover because they may not be necessary, stopping services on the target that need to be restarted with the source’s machine name and/or IP address, starting services or loading applications that are in an idle, standby mode waiting for cutover to occur, notifying the administrator before and after cutover occurs, and so on. There are two types of cutover scripts.
  - **Pre-failover script**—This script runs on the target at the beginning of the cutover process. Specify the full path and name of the script file.
  - **Delay until script completes**—Enable this option if you want to delay the cutover process until the associated script has completed. If you select this option, make sure your script handles errors, otherwise the cutover process may never complete if the process is waiting on a script that cannot complete.
  - **Post-failover script**—This script runs on the target at the end of the cutover process. Specify the full path and name of the script file.
  - **Arguments**—Specify a comma-separated list of valid arguments required to execute the script.

## Failover Identity

 **Failover Identity**

Apply source network configuration to the target (Recommended for LAN configurations)

Retain target network configuration (Recommended for WAN configurations)

- **Apply source network configuration to the target**—If you select this option, your source IP addresses will cut over to the target. If your target is on the same subnet as the source (typical of a LAN environment), you should select this option.



---

Do not apply the source network configuration to the target in a WAN environment unless you have a VPN infrastructure so that the source and target can be on the same subnet, in which case IP address failover will work the same as a LAN configuration. If you do not have a VPN, you will have to reconfigure the routers by moving the source's subnet from the source's physical network to the target's physical network. There are a number of issues to consider when designing a solution that requires router configuration to achieve IP address failover. Since the route to the source's subnet will be changed at failover, the source server must be the only system on that subnet, which in turn requires all server communications to pass through a router. Additionally, it may take several minutes or even hours for routing tables on other routers throughout the network to converge.

- 
- **Retain target network configuration**—If you select this option, the target will retain all of its original IP addresses. If your target is on a different subnet (typical of a WAN or NAT environment), you should select this option.

## Network Adapter Options

Source Network Adapter	Target Network Adapter
eth1	eth1

For **Map source network adapters to target network adapters**, specify how you want the IP addresses associated with each NIC on the source to be mapped to a NIC on the target. Do not mix public and private networks.

## Mirror, Verify & Orphaned Files

Mirror Options

Choose a comparison method and whether to mirror the entire file or only the bytes that differ in each file.

Compare file attributes. Send the attributes and bytes that differ.

General Options

Delete orphaned files

This option cannot be changed for the current workload type

- **Mirror Options**—Choose a comparison method and whether to mirror the entire file or only the bytes that differ in each file.
  - **Do not compare files. Send the entire file.**—Carbonite Migrate will not perform any comparisons between the files on the source and target. All files will be mirrored to the target, sending the entire file. This option requires no time for comparison, but the mirror time can be slower because it sends the entire file. However, it is useful for configurations that have large data sets with millions of small files that are frequently changing and it is more efficient to send the entire file. You may also need to use this option if configuration management policies require sending the entire file.
  - **Compare file attributes. Send the attributes and bytes that differ.**—Carbonite Migrate will compare file attributes and will mirror only the attributes and bytes that are different. This option is the fastest comparison method and fastest mirror speed. Files that have not changed can be easily skipped. Also files that are open and require a checksum mirror can be compared.
  - **Compare file attributes and data. Send the attributes and bytes that differ.**—Carbonite Migrate will compare file attributes and the file data and will mirror only the attributes and bytes that are different. This comparison method is not as fast because every file is compared, regardless of whether the file has changed or is open. However, sending only the attributes and bytes that differ is the fastest mirror speed.



If a file is small enough that mirroring the entire file is faster than comparing it and then mirroring it, Carbonite Availability will automatically mirror the entire file.

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- **General Options**—Choose your general mirroring options.
  - **Delete orphaned files**—An orphaned file is a file that exists in the replica data on the target, but does not exist in the protected data on the source. This option specifies if orphaned files should be deleted on the target, however it is not available for full server jobs.

## ***Network Route***

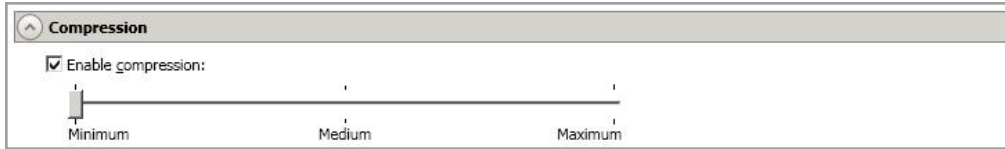
Network Route

Send data to this target IP address:

172.29.41.213

By default, Carbonite Migrate will select an IP address on the target for transmissions. If desired, specify an alternate route on the target that the data will be transmitted through. This allows you to select a different route for Carbonite Migrate traffic. For example, you can separate regular network traffic and Carbonite Migrate traffic on a machine with multiple IP addresses. You can also select or manually enter a public IP address (which is the public IP address of the server's router) if you are using a NAT environment.

## Compression



To help reduce the amount of bandwidth needed to transmit Carbonite Migrate data, compression allows you to compress data prior to transmitting it across the network. In a WAN environment this provides optimal use of your network resources. If compression is enabled, the data is compressed before it is transmitted from the source. When the target receives the compressed data, it decompresses it and then writes it to disk. You can set the level from **Minimum** to **Maximum** to suit your needs.

Keep in mind that the process of compressing data impacts processor usage on the source. If you notice an impact on performance while compression is enabled in your environment, either adjust to a lower level of compression, or leave compression disabled. Use the following guidelines to determine whether you should enable compression.

- If data is being queued on the source at any time, consider enabling compression.
- If the server CPU utilization is averaging over 85%, be cautious about enabling compression.
- The higher the level of compression, the higher the CPU utilization will be.
- Do not enable compression if most of the data is inherently compressed. Many image (.jpg, .gif) and media (.wmv, .mp3, .mpg) files, for example, are already compressed. Some images files, such as .bmp and .tif, are decompressed, so enabling compression would be beneficial for those types.
- Compression may improve performance even in high-bandwidth environments.
- Do not enable compression in conjunction with a WAN Accelerator. Use one or the other to compress Carbonite Migrate data.



All jobs from a single source connected to the same IP address on a target will share the same compression configuration.

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## Bandwidth



Bandwidth limitations are available to restrict the amount of network bandwidth used for Carbonite Migrate data transmissions. When a bandwidth limit is specified, Carbonite Migrate never exceeds that allotted amount. The bandwidth not in use by Carbonite Migrate is available for all other network traffic.



All jobs from a single source connected to the same IP address on a target will share the same bandwidth configuration.

- **Do not limit bandwidth**—Carbonite Migrate will transmit data using 100% bandwidth availability.
- **Use a fixed limit**—Carbonite Migrate will transmit data using a limited, fixed bandwidth. Select a **Preset bandwidth** limit rate from the common bandwidth limit values. The **Bandwidth** field will automatically update to the bytes per second value for your selected bandwidth. This is the maximum amount of data that will be transmitted per second. If desired, modify the bandwidth using a bytes per second value. The minimum limit should be 3500 bytes per second.
- **Use scheduled limits**—Carbonite Migrate will transmit data using a dynamic bandwidth based on the schedule you configure. Bandwidth will not be limited during unscheduled times.
  - **New**—Click **New** to create a new scheduled bandwidth limit. Specify the following information.
    - **Daytime entry**—Select this option if the start and end times of the bandwidth window occur in the same day (between 12:01 AM and midnight). The start time must occur before the end time.
    - **Overnight entry**—Select this option if the bandwidth window begins on one day and continues past midnight into the next day. The start time must be later than the end time, for example 6 PM to 6 AM.
    - **Day**—Enter the day on which the bandwidth limiting should occur. You can pick a specific day of the week, **Weekdays** to have the limiting occur Monday through Friday, **Weekends** to have the limiting occur Saturday and Sunday, or **Every day** to have the limiting repeat on all days of the week.
    - **Start time**—Enter the time to begin bandwidth limiting.
    - **End time**—Enter the time to end bandwidth limiting.
    - **Preset bandwidth**—Select a bandwidth limit rate from the common bandwidth limit values. The **Bandwidth** field will automatically update to the bytes per second value for your select bandwidth.
    - **Bandwidth**—If desired, modify the bandwidth using a bytes per second value. The minimum limit should be 3500 bytes per second.



- **Edit**—Click **Edit** to modify an existing scheduled bandwidth limit.
  - **Delete**—Click **Delete** to remove a scheduled bandwidth limit.
- 



If you change your job option from **Use scheduled limits** to **Do not limit bandwidth** or **Use a fixed limit**, any schedule that you created will be preserved. That schedule will be reused if you change your job option back to **Use scheduled limits**.

You can manually override a schedule after a job is established by selecting **Other Job Options > Set Bandwidth**. If you select **No bandwidth limit** or **Fixed bandwidth limit**, that manual override will be used until you go back to your schedule by selecting **Other Job Options > Set Bandwidth > Scheduled bandwidth limit**. For example, if your job is configured to use a daytime limit, you would be limited during the day, but not at night. But if you override that, your override setting will continue both day and night, until you go back to your schedule. See the *Managing and controlling jobs* section for your job type for more information on the **Other Job Options**.

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8. Click **Next** to continue.
9. Carbonite Migrate validates that your source and target are compatible. The **Summary** page displays your options and validation items.

Errors are designated by a white X inside a red circle. Warnings are designated by a black exclamation point (!) inside a yellow triangle. A successful validation is designated by a white checkmark inside a green circle. Errors are sorted at the top of the list, then warnings, then success messages. Click on any of the validation items to see details. You must correct any errors before you can continue. Depending on the error, you may be able to click **Fix** or **Fix All** and let Carbonite Migrate correct the problem for you. For those errors that Carbonite Migrate cannot correct automatically, you will need to modify the source or target to correct the error, or you can select a different target. You must revalidate the selected servers, by clicking **Recheck**, until the validation check passes without errors. Click the **Common Job Validation Warnings and Errors** link to open a web browser and view solutions to common validation warnings and errors.

If you receive a path transformation error during job validation indicating a volume does not exist on the target server, even though there is no corresponding data being protected on the source, you will need to manually modify your replication rules. Go back to the **Choose Data** page and under the **Replication Rules**, locate the volume from the error message. Remove any rules associated with that volume. Complete the rest of the workflow and the validation should pass.

After a job is created, the results of the validation checks are logged to the job log. See the *Carbonite Availability and Carbonite Migrate Reference Guide* for details on the various Carbonite Migrate log files.

10. Once your servers have passed validation and you are ready to begin migration, click **Finish**, and you will automatically be taken to the **Jobs** page.
- 



Jobs in a NAT environment may take longer to start.

Once a job is created, do not change the name of underlying hardware components used in the job. For example, volume names, network adapter names, or virtual switch names. Any component used by name in your job must continue to use that name throughout the lifetime of job. If you must change a name, you will need to delete the job and re-create it using the new component name.

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# Managing and controlling full server migration jobs

Click **Jobs** from the main Carbonite Replication Console toolbar. The **Jobs** page allows you to view status information about your jobs. You can also control your jobs from this page.

The jobs displayed in the right pane depend on the server group folder selected in the left pane. Every job for each server in your console session is displayed when the **Jobs on All Servers** group is selected. If you have created and populated server groups (see *Managing servers* on page 15), then only the jobs associated with the server or target servers in that server group will be displayed in the right pane.

- *Overview job information displayed in the top right pane* on page 107
- *Detailed job information displayed in the bottom right pane* on page 110
- *Job controls* on page 112

## Overview job information displayed in the top right pane

The top pane displays high-level overview information about your jobs. You can sort the data within a column in ascending and descending order. You can also move the columns to the left or right of each other to create your desired column order. The list below shows the columns in their default left to right order.

If you are using server groups, you can filter the jobs displayed in the top right pane by expanding the **Server Groups** heading and selecting a server group.

---

### Column 1 (Blank)

The first blank column indicates the state of the job.



A green circle with a white checkmark indicates the job is in a healthy state. No action is required.



A yellow triangle with a black exclamation point indicates the job is in a pending or warning state. This icon is also displayed on any server groups that you have created that contain a job in a pending or warning state. Carbonite Migrate is working or waiting on a pending process or attempting to resolve the warning state.



A red circle with a white X indicates the job is in an error state. This icon is also displayed on any server groups that you have created that contain a job in an error state. You will need to investigate and resolve the error.



The job is in an unknown state.

### Job

The name of the job

## Source Server

The name of the source.

## Target Server

The name of the target.

## Job Type

Each job type has a unique job type name. This job is a Full Server Migration job. For a complete list of all job type names, press F1 to view the Carbonite Replication Console online help.

## Activity

There are many different **Activity** messages that keep you informed of the job activity. Most of the activity messages are informational and do not require any administrator interaction. If you see error messages, check the job details. Keep in mind that **Idle** indicates console to server activity is idle, not that your servers are idle.

## Mirror Status

- **Calculating**—The amount of data to be mirrored is being calculated.
- **In Progress**—Data is currently being mirrored.
- **Waiting**—Mirroring is complete, but data is still being written to the target.
- **Idle**—Data is not being mirrored.
- **Paused**—Mirroring has been paused.
- **Stopped**—Mirroring has been stopped.
- **Removing Orphans**—Orphan files on the target are being removed or deleted depending on the configuration.
- **Verifying**—Data is being verified between the source and target.
- **Unknown**—The console cannot determine the status.

## Replication Status

- **Replicating**—Data is being replicated to the target.
- **Ready**—There is no data to replicate.
- **Pending**—Replication is pending.
- **Stopped**—Replication has been stopped.
- **Out of Memory**—Replication memory has been exhausted.
- **Failed**—The Double-Take service is not receiving replication operations from the Carbonite Migrate driver. Check the Event Viewer for driver related issues.
- **Unknown**—The console cannot determine the status.

## Transmit Mode

- **Active**—Data is being transmitted to the target.
- **Paused**—Data transmission has been paused.
- **Scheduled**—Data transmission is waiting on schedule criteria.

- **Stopped**—Data is not being transmitted to the target.
- **Error**—There is a transmission error.
- **Unknown**—The console cannot determine the status.

## Operating System

The job type operating system

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## ***Detailed job information displayed in the bottom right pane***

The details displayed in the bottom pane provide additional information for the job highlighted in the top pane. You can expand or collapse the bottom pane by clicking on the **Job Highlights** heading.

---

### **Name**

The name of the job

### **Target data state**

- **OK**—The data on the target is in a good state.
- **Mirroring**—The target is in the middle of a mirror process. The data will not be in a good state until the mirror is complete.
- **Mirror Required**—The data on the target is not in a good state because a remirror is required. This may be caused by an incomplete or stopped mirror or an operation may have been dropped on the target.
- **Busy**—The source is low on memory causing a delay in getting the state of the data on the target.
- **Not Loaded**—Carbonite Migrate target functionality is not loaded on the target server. This may be caused by a license key error.
- **Not Ready**—The Linux drivers have not yet completed loading on the target.
- **Unknown**—The console cannot determine the status.

### **Mirror remaining**

The total number of mirror bytes that are remaining to be sent from the source to the target.

### **Mirror skipped**

The total number of bytes that have been skipped when performing a difference mirror. These bytes are skipped because the data is not different on the source and target.

### **Replication queue**

The total number of replication bytes in the source queue

### **Disk queue**

The amount of disk space being used to queue data on the source

### **Recovery point latency**

The length of time replication is behind on the target compared to the source. This is the time period of replication data that would be lost if a failure were to occur at the current time. This value represents replication data only and does not include mirroring data. If you are mirroring and failover, the data on the target will be at least as far behind as the recovery point latency. It could potentially be further behind

depending on the circumstances of the mirror. If mirroring is idle and you failover, the data will only be as far behind as the recovery point latency time.

### **Bytes sent**

The total number of mirror and replication bytes that have been transmitted to the target

### **Bytes sent (compressed)**

The total number of compressed mirror and replication bytes that have been transmitted to the target. If compression is disabled, this statistic will be the same as **Bytes sent**.

### **Connected since**

The date and time indicating when the current job was started. This is the current time where the console is running.

### **Recent activity**

Displays the most recent activity for the selected job, along with an icon indicating the success or failure of the last initiated activity. Click the link to see a list of recent activities for the selected job. You can highlight an activity in the list to display additional details about the activity.

### **Additional information**

Depending on the current state of your job, you may see additional information displayed to keep you informed about the progress and status of your job. If there is no additional information, you will see (None) displayed. Click the **Why are file write operations retrying** link to open a web browser and view solutions to common causes of retrying file write operations.

---

## Job controls

You can control your job through the toolbar buttons available on the **Jobs** page. If you select multiple jobs, some of the controls will apply only to the first selected job, while others will apply to all of the selected jobs. For example, **View Job Details** will only show details for the first selected job, while **Stop** will stop protection for all of the selected jobs.

If you want to control just one job, you can also right click on that job and access the controls from the pop-up menu.

---

### View Job Details

This button leaves the **Jobs** page and opens the **View Job Details** page.

### Edit Job Properties

This button leaves the **Jobs** page and opens the **Edit Job Properties** page.

### Delete

Stops (if running) and deletes the selected jobs.

### Provide Credentials

Changes the login credentials that the job (which is on the target machine) uses to authenticate to the servers in the job. This button opens the Provide Credentials dialog box where you can specify the new account information and which servers you want to update.

### View Recent Activity

Displays the recent activity list for the selected job. Highlight an activity in the list to display additional details about the activity.

### Start

Starts or resumes the selected jobs.

If you have previously stopped protection, the job will restart mirroring and replication.

If you have previously paused protection, the job will continue mirroring and replication from where it left off, as long as the Carbonite Migrate queue was not exhausted during the time the job was paused. If the Carbonite Migrate queue was



exhausted during the time the job was paused, the job will restart mirroring and replication.

Also if you have previously paused protection, all jobs from the same source to the same IP address on the target will be resumed.

### Pause

Pauses the selected jobs. Data will be queued on the source while the job is paused. All jobs from the same source to the same IP address on the target will be paused.

### Stop

Stops the selected jobs. The jobs remain available in the console, but there will be no mirroring or replication data transmitted from the source to the target. Mirroring and replication data will not be queued on the source while the job is stopped, requiring a remirror when the job is restarted. The type of remirror will depend on your job settings.

### Take Snapshot

Snapshots are not applicable to migration jobs.

### Manage Snapshots

Snapshots are not applicable to migration jobs.

### Failover or Cutover

Starts the cutover process. See *Cutting over full server migration jobs* on page 126 for the process and details of cutting over a full server migration job.

### Failback

Starts the failback process. Failback does not apply to migration jobs.

### Restore

Starts the restoration process. Restore does not apply to migration jobs.

### Reverse

Reverses protection. Reverse protection does not apply to migration jobs.

## Undo Failover or Cutover

Cancels a test cutover by undoing it. Undo failover does not apply to full server migration jobs.

## View Job Log

Opens the job log. On the right-click menu, this option is called **View Logs**, and you have the option of opening the job log, source server log, or target server log.

## Other Job Actions

Opens a small menu of other job actions. These job actions will be started immediately, but keep in mind that if you stop and restart your job, the job's configured settings will override any other job actions you may have initiated.

- **Mirroring**—You can start, stop, pause and resume mirroring for any job that is running.

When pausing a mirror, Carbonite Migrate stops queuing mirror data on the source but maintains a pointer to determine what information still needs to be mirrored to the target. Therefore, when resuming a paused mirror, the process continues where it left off.

When stopping a mirror, Carbonite Migrate stops queuing mirror data on the source and does not maintain a pointer to determine what information still needs to be mirrored to the target. Therefore, when starting a mirror that has been stopped, you will need to decide what type of mirror to perform.

- **Mirror Options**—Choose a comparison method and whether to mirror the entire file or only the bytes that differ in each file.
  - **Do not compare files. Send the entire file.**—Carbonite Migrate will not perform any comparisons between the files on the source and target. All files will be mirrored to the target, sending the entire file. This option requires no time for comparison, but the mirror time can be slower because it sends the entire file. However, it is useful for configurations that have large data sets with millions of small files that are frequently changing and it is more efficient to send the entire file. You may also need to use this option if configuration management policies require sending the entire file.
  - **Compare file attributes. Send the attributes and bytes that differ.**—Carbonite Migrate will compare file attributes and will mirror only the attributes and bytes that are different. This option is the fastest comparison method and fastest mirror speed. Files that have not changed can be easily skipped. Also files that are open and require a checksum mirror can be compared.
  - **Compare file attributes and data. Send the attributes and bytes that differ.**—Carbonite Migrate will compare file attributes and the

file data and will mirror only the attributes and bytes that are different. This comparison method is not as fast because every file is compared, regardless of whether the file has changed or is open. However, sending only the attributes and bytes that differ is the fastest mirror speed.

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If a file is small enough that mirroring the entire file is faster than comparing it and then mirroring it, Carbonite Availability will automatically mirror the entire file.

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- **Calculate size of protected data before mirroring**—Specify if you want Carbonite Migrate to determine the mirroring percentage calculation based on the amount of data being protected. If you enable this option, the calculation will begin when mirroring begins. For the initial mirror, the percentage will display after the calculation is complete, adjusting to the amount of the mirror that has completed during the time it took to complete the calculation. Subsequent mirrors will initially use the last calculated size and display an approximate percentage. Once the calculation is complete, the percentage will automatically adjust down or up to indicate the amount that has been completed. Disabling calculation will result in the mirror status not showing the percentage complete or the number of bytes remaining to be mirrored.
- 



The calculated amount of protected data may be slightly off if your data set contains compressed or sparse files.

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- **Verify**—Even if you have scheduled the verification process, you can run it manually any time a mirror is not in progress.
  - **Report only**—Select this option if you only want to generate a verification report. With this option, no data that is found to be different will be mirrored to the target. Choose how you want the verification to compare the files.
  - **Report and mirror files**—Select this option if you want to generate a verification report and mirror data that is different to the target. Select the comparison method and type of mirroring you want to use. See the previous mirroring methods described under *Mirror Options*.
- **Set Bandwidth**—You can manually override bandwidth limiting settings configured for your job at any time.
  - **No bandwidth limit**—Carbonite Migrate will transmit data using 100% bandwidth availability.
  - **Fixed bandwidth limit**—Carbonite Migrate will transmit data using a limited, fixed bandwidth. Select a **Preset bandwidth** limit rate from the common bandwidth limit values. The **Bandwidth** field will automatically update to the bytes per second value for your selected bandwidth. This is the maximum amount of data that will be transmitted per second. If desired, modify the bandwidth using a bytes per second value. The minimum limit should be 3500 bytes per second.

- **Scheduled bandwidth limit**—If your job has a configured scheduled bandwidth limit, you can enable that schedule with this option.
- **Delete Orphans**—Even if you have enabled orphan file removal during your mirror and verification processes, you can manually remove them at any time.
- **Target**—You can pause the target, which queues any incoming Carbonite Migrate data from the source on the target. All active jobs to that target will complete the operations already in progress. Any new operations will be queued on the target until the target is resumed. The data will not be committed until the target is resumed. Pausing the target only pauses Carbonite Migrate processing, not the entire server.

While the target is paused, the Carbonite Migrate target cannot queue data indefinitely. If the target queue is filled, data will start to queue on the source. If the source queue is filled, Carbonite Migrate will automatically disconnect the connections and attempt to reconnect them.

If you have multiple jobs to the same target, all jobs from the same source will be paused and resumed.

- **Refresh Status**—Refreshes the job status immediately.

## Filter

Select a filter option from the drop-down list to only display certain jobs. You can display **Healthy jobs**, **Jobs with warnings**, or **Jobs with errors**. To clear the filter, select **All jobs**. If you have created and populated server groups, then the filter will only apply to the jobs associated with the server or target servers in that server group. See *Managing servers* on page 15.

## Search

Allows you to search the source or target server name for items in the list that match the criteria you have entered.

## Overflow Chevron



Displays any toolbar buttons that are hidden from view when the window size is reduced.

## Viewing full server migration job details

From the **Jobs** page, highlight the job and click **View Job Details** in the toolbar.

Review the following table to understand the detailed information about your job displayed on the **View Job Details** page.

---

### Job name

The name of the job

### Job type

Each job type has a unique job type name. This job is a Full Server Migration job. For a complete list of all job type names, press F1 to view the Carbonite Replication Console online help.

### Health



The job is in a healthy state.



The job is in a warning state.



The job is in an error state.



The job is in an unknown state.

### Activity

There are many different **Activity** messages that keep you informed of the job activity. Most of the activity messages are informational and do not require any administrator interaction. If you see error messages, check the rest of the job details.

### Connection ID

The incremental counter used to number connections. The number is incremented when a connection is created. The counter is reset if there are no existing jobs and the Double-Take service is restarted.

### Transmit mode

- **Active**—Data is being transmitted to the target.
- **Paused**—Data transmission has been paused.
- **Scheduled**—Data transmission is waiting on schedule criteria.
- **Stopped**—Data is not being transmitted to the target.
- **Error**—There is a transmission error.
- **Unknown**—The console cannot determine the status.

## Target data state

- **OK**—The data on the target is in a good state.
- **Mirroring**—The target is in the middle of a mirror process. The data will not be in a good state until the mirror is complete.
- **Mirror Required**—The data on the target is not in a good state because a remirror is required. This may be caused by an incomplete or stopped mirror or an operation may have been dropped on the target.
- **Busy**—The source is low on memory causing a delay in getting the state of the data on the target.
- **Not Loaded**—Carbonite Migrate target functionality is not loaded on the target server. This may be caused by a license key error.
- **Not Ready**—The Linux drivers have not yet completed loading on the target.
- **Unknown**—The console cannot determine the status.

## Target route

The IP address on the target used for Carbonite Migrate transmissions.

## Compression

- **On / Level**—Data is compressed at the level specified.
- **Off**—Data is not compressed.

## Encryption

- **On**—Data is being encrypted before it is sent from the source to the target.
- **Off**—Data is not being encrypted before it is sent from the source to the target.

## Bandwidth limit

If bandwidth limiting has been set, this statistic identifies the limit. The keyword **Unlimited** means there is no bandwidth limit set for the job.

## Connected since

The source server date and time indicating when the current job was started. This field is blank, indicating that a TCP/IP socket is not present, when the job is waiting on transmit options or if the transmission has been stopped. This field will maintain the date and time, indicating that a TCP/IP socket is present, when transmission has been paused.

## Additional information

Depending on the current state of your job, you may see additional information displayed to keep you informed about the progress and status of your job. If there is no additional information, you will see (None) displayed. Click the **Why are file write operations retrying** link to open a web browser and view solutions to common causes of retrying file write operations.

## Mirror status

- **Calculating**—The amount of data to be mirrored is being calculated.
- **In Progress**—Data is currently being mirrored.
- **Waiting**—Mirroring is complete, but data is still being written to the target.
- **Idle**—Data is not being mirrored.
- **Paused**—Mirroring has been paused.
- **Stopped**—Mirroring has been stopped.
- **Removing Orphans**—Orphan files on the target are being removed or deleted depending on the configuration.
- **Verifying**—Data is being verified between the source and target.
- **Unknown**—The console cannot determine the status.

## Mirror percent complete

The percentage of the mirror that has been completed

## Mirror remaining

The total number of mirror bytes that are remaining to be sent from the source to the target.

## Mirror skipped

The total number of bytes that have been skipped when performing a difference mirror. These bytes are skipped because the data is not different on the source and target.

## Replication status

- **Replicating**—Data is being replicated to the target.
- **Ready**—There is no data to replicate.
- **Pending**—Replication is pending.
- **Stopped**—Replication has been stopped.
- **Out of Memory**—Replication memory has been exhausted.
- **Failed**—The Double-Take service is not receiving replication operations from the Carbonite Migrate driver. Check the Event Viewer for driver related issues.
- **Unknown**—The console cannot determine the status.

## Replication queue

The total number of replication bytes in the source queue

## Disk queue

The amount of disk space being used to queue data on the source

## Bytes sent

The total number of mirror and replication bytes that have been transmitted to the target

**Bytes sent compressed**

The total number of compressed mirror and replication bytes that have been transmitted to the target. If compression is disabled, this statistic will be the same as **Bytes sent**.

**Recovery point latency**

The length of time replication is behind on the target compared to the source. This is the time period of replication data that would be lost if a failure were to occur at the current time. This value represents replication data only and does not include mirroring data. If you are mirroring and failover, the data on the target will be at least as far behind as the recovery point latency. It could potentially be further behind depending on the circumstances of the mirror. If mirroring is idle and you failover, the data will only be as far behind as the recovery point latency time.

**Mirror start time**

The UTC time when mirroring started

**Mirror end time**

The UTC time when mirroring ended

**Total time for last mirror**

The length of time it took to complete the last mirror process

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## Validating a full server migration job

Over time, you may want to confirm that any changes in your network or environment have not impacted your Carbonite Migrate job. Use these instructions to validate an existing job.

1. From the **Jobs** page, highlight the job and click **View Job Details** in the toolbar.
2. In the **Tasks** area on the right on the **View Job Details** page, click **Validate job properties**.
3. Carbonite Migrate validates that your source and target are compatible. The **Summary** page displays your options and validation items.

Errors are designated by a white X inside a red circle. Warnings are designated by a black exclamation point (!) inside a yellow triangle. A successful validation is designated by a white checkmark inside a green circle. Errors are sorted at the top of the list, then warnings, then success messages. Click on any of the validation items to see details. You must correct any errors before you can continue. Depending on the error, you may be able to click **Fix** or **Fix All** and let Carbonite Migrate correct the problem for you. For those errors that Carbonite Migrate cannot correct automatically, you will need to modify the source or target to correct the error, or you can select a different target. You must revalidate the selected servers, by clicking **Recheck**, until the validation check passes without errors. Click the **Common Job Validation Warnings and Errors** link to open a web browser and view solutions to common validation warnings and errors.

Validation checks for an existing job are logged to the job log on the target server.

4. Once your servers have passed validation, click **Close**.

## Editing a full server migration job

Use these instructions to edit a full server migration job.

1. From the **Jobs** page, highlight the job and click **Edit Job Properties** in the toolbar. (You will not be able to edit a job if you have removed the source of that job from your Carbonite Replication Console session or if you only have Carbonite Migrate monitor security access.)
2. You will see the same options for your full server job as when you created the job, but you will not be able to edit all of them. If desired, edit those options that are configurable for an existing job. See *Creating a full server migration job* on page 95 for details on each job option.



Changing some options may require Carbonite Migrate to automatically disconnect, reconnect, and remirror the job.

If you have specified replication rules that exclude a volume at the root, that volume will be incorrectly added as an inclusion if you edit the job after it has been established. If you need to edit your job, modify the replication rules to make sure they include the proper inclusion and exclusion rules that you want.

- 
3. If you want to modify the workload items or replication rules for the job, click **Edit workload or replication rules**. Modify the **Workload item** you are protecting, if desired. Additionally, you can modify the specific **Replication Rules** for your job.

Click **OK** to return to the **Edit Job Properties** page.



If you remove data from your workload and that data has already been sent to the target, you will need to manually remove that data from the target. Because the data you removed is no longer included in the replication rules, Carbonite Migrate orphan file detection cannot remove the data for you. Therefore, you have to remove it manually.

- 
4. Click **Next** to continue.
  5. Carbonite Migrate validates that your source and target are compatible. The **Summary** page displays your options and validation items.

Errors are designated by a white X inside a red circle. Warnings are designated by a black exclamation point (!) inside a yellow triangle. A successful validation is designated by a white checkmark inside a green circle. Errors are sorted at the top of the list, then warnings, then success messages. Click on any of the validation items to see details. You must correct any errors before you can continue. Depending on the error, you may be able to click **Fix** or **Fix All** and let Carbonite Migrate correct the problem for you. For those errors that Carbonite Migrate cannot correct automatically, you will need to modify the source or target to correct the error, or you can select a different target. You must revalidate the selected servers, by clicking **Recheck**, until the validation check passes without errors. Click the **Common Job Validation Warnings and Errors** link to open a web browser and view solutions to common validation warnings and errors.

If you receive a path transformation error during job validation indicating a volume does not exist on the target server, even though there is no corresponding data being protected on the source, you will need to manually modify your replication rules. Go back to the **Choose Data**

page and under the **Replication Rules**, locate the volume from the error message. Remove any rules associated with that volume. Complete the rest of the workflow and the validation should pass.

After a job is created, the results of the validation checks are logged to the job log. See the *Carbonite Availability and Carbonite Migrate Reference Guide* for details on the various Carbonite Migrate log files.

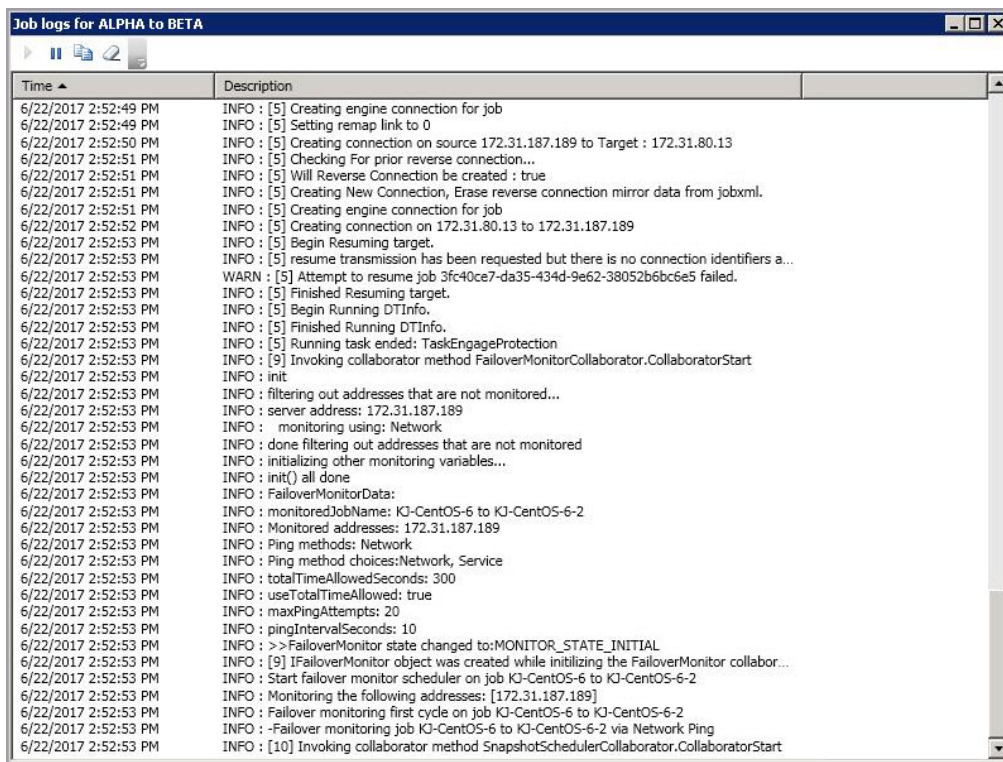
6. Once your servers have passed validation and you are ready to update your job, click **Finish**.

## Viewing a full server migration job log

You can view a job log file through the Carbonite Replication Console by selecting **View Job Log** from the toolbar on the **Jobs** page. Separate logging windows allow you to continue working in the Carbonite Replication Console while monitoring log messages. You can open multiple logging windows for multiple jobs. When the Carbonite Replication Console is closed, all logging windows will automatically close.



Because the job log window communicates with the target server, if the console loses communication with the target server after the job log window has already been opened, the job log window will display an error.



Time	Description
6/22/2017 2:52:49 PM	INFO : [5] Creating engine connection for job
6/22/2017 2:52:49 PM	INFO : [5] Setting remap link to 0
6/22/2017 2:52:50 PM	INFO : [5] Creating connection on source 172.31.187.189 to Target : 172.31.80.13
6/22/2017 2:52:51 PM	INFO : [5] Checking For prior reverse connection...
6/22/2017 2:52:51 PM	INFO : [5] Will Reverse Connection be created : true
6/22/2017 2:52:51 PM	INFO : [5] Creating New Connection, Erase reverse connection mirror data from jobxml.
6/22/2017 2:52:51 PM	INFO : [5] Creating engine connection for job
6/22/2017 2:52:52 PM	INFO : [5] Creating connection on 172.31.80.13 to 172.31.187.189
6/22/2017 2:52:53 PM	INFO : [5] Begin Resuming target.
6/22/2017 2:52:53 PM	INFO : [5] resume transmission has been requested but there is no connection identifiers a...
6/22/2017 2:52:53 PM	WARN : [5] Attempt to resume job 3fc40ce7-da35-434d-9e62-38052b6bc6e5 failed.
6/22/2017 2:52:53 PM	INFO : [5] Finished Resuming target.
6/22/2017 2:52:53 PM	INFO : [5] Begin Running DTInfo.
6/22/2017 2:52:53 PM	INFO : [5] Finished Running DTInfo.
6/22/2017 2:52:53 PM	INFO : [5] Running task ended: TaskEngageProtection
6/22/2017 2:52:53 PM	INFO : [9] Invoking collaborator method FailoverMonitorCollaborator.CollaboratorStart
6/22/2017 2:52:53 PM	INFO : init
6/22/2017 2:52:53 PM	INFO : filtering out addresses that are not monitored...
6/22/2017 2:52:53 PM	INFO : server address: 172.31.187.189
6/22/2017 2:52:53 PM	INFO : monitoring using: Network
6/22/2017 2:52:53 PM	INFO : done filtering out addresses that are not monitored
6/22/2017 2:52:53 PM	INFO : initializing other monitoring variables...
6/22/2017 2:52:53 PM	INFO : init() all done
6/22/2017 2:52:53 PM	INFO : FailoverMonitorData:
6/22/2017 2:52:53 PM	INFO : monitoredJobName: KJ-CentOS-6 to KJ-CentOS-6-2
6/22/2017 2:52:53 PM	INFO : Monitored addresses: 172.31.187.189
6/22/2017 2:52:53 PM	INFO : Ping methods: Network
6/22/2017 2:52:53 PM	INFO : Ping method choices:Network, Service
6/22/2017 2:52:53 PM	INFO : totalTimeAllowedSeconds: 300
6/22/2017 2:52:53 PM	INFO : useTotalTimeAllowed: true
6/22/2017 2:52:53 PM	INFO : maxPingAttempts: 20
6/22/2017 2:52:53 PM	INFO : pingIntervalSeconds: 10
6/22/2017 2:52:53 PM	INFO : >>FailoverMonitor state changed to:MONITOR_STATE_INITIAL
6/22/2017 2:52:53 PM	INFO : [9] IFailoverMonitor object was created while initializing the FailoverMonitor collabor...
6/22/2017 2:52:53 PM	INFO : Start failover monitor scheduler on job KJ-CentOS-6 to KJ-CentOS-6-2
6/22/2017 2:52:53 PM	INFO : Monitoring the following addresses: [172.31.187.189]
6/22/2017 2:52:53 PM	INFO : Failover monitoring first cycle on job KJ-CentOS-6 to KJ-CentOS-6-2
6/22/2017 2:52:53 PM	INFO : -Failover monitoring job KJ-CentOS-6 to KJ-CentOS-6-2 via Network Ping
6/22/2017 2:52:53 PM	INFO : [10] Invoking collaborator method SnapshotSchedulerCollaborator.CollaboratorStart

The following table identifies the controls and the table columns in the **Job logs** window.



**Start**

This button starts the addition and scrolling of new messages in the window.



**Pause**

This button pauses the addition and scrolling of new messages in the window. This is only for the **Job logs** window. The messages are still logged to their respective files on the server.

**Copy** 

This button copies the messages selected in the **Job logs** window to the Windows clipboard.

**Clear** 

This button clears the **Job logs** window. The messages are not cleared from the respective files on the server. If you want to view all of the messages again, close and reopen the **Job logs** window.

**Time**

This column in the table indicates the date and time when the message was logged.

**Description**

This column in the table displays the actual message that was logged.

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# Cutting over full server migration jobs

When the migration mirror has completed, the target may or may not reboot automatically depending on your selection for user intervention. If you disabled user intervention, the target will reboot automatically to complete the migration process. If you enabled user intervention, when the migration mirror is complete, the status will change to **Protecting**. Use this time to complete any necessary tasks. When you are ready to complete the migration, use the following instructions to cutover.

1. On the **Jobs** page, highlight the job that you want to cutover and click **Failover or Cutover** in the toolbar.
2. Select the type of cutover to perform.
  - **Cutover to live data**—Select this option to initiate a full, live cutover using the current data on the target. The source may be automatically shut down if it is still running, depending on your job configuration. The target will stand in for the source by rebooting and applying the source identity, including its system state, on the target. After the reboot, the target becomes the source, and the target no longer exists.
  - **Perform test cutover**—This option is not applicable to full server migration jobs.
  - **Cutover to a snapshot**—This option is not available for migration jobs.
3. Select how you want to handle the data in the target queue.
  - **Apply data in target queues before failover or cutover**—All of the data in the target queue will be applied before cutover begins. The advantage to this option is that all of the data that the target has received will be applied before cutover begins. The disadvantage to this option is depending on the amount of data in queue, the amount of time to apply all of the data could be lengthy.
  - **Discard data in the target queues and failover or cutover immediately**—All of the data in the target queue will be discarded and cutover will begin immediately. The advantage to this option is that cutover will occur immediately. The disadvantage is that any data in the target queue will be lost.
4. When you are ready to begin cutover, click **Cutover**.



Google Cloud requires specific installation packages from the Google Cloud Repository in order to successfully migrate. There is not a concise list of packages required because the list is dependent on multiple factors including the source operating system and configuration and your Google Cloud project. Rather than try to pre-install every possible package, it is generally easier to complete the migration and if there are package issues, address them post-migration. If the migration fails to cutover, review the job log and then modify the `/opt/dbtk/etc/management-service.properties` files to include any missing packages. See the knowledge base article *Full Server to Google Cloud Platform (GCP) Fails Updating Packages* at <https://support.carbonite.com/doubletake/articles/Full-Server-to-Google-Cloud-Platform-GCP-Fails-Updating-Packages> for details on how to update the properties file.

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## Chapter 7 SAP HANA migration

Create an SAP HANA migration job when you want to migrate SAP HANA data from a source to a target.

Since SAP HANA uses an in-memory database architecture, it is important to perform an SAP HANA migration job rather than a full server migration. Carbonite Migrate manages SAP HANA as part of the cutover process. Carbonite Migrate shuts down SAP HANA and verifies the shutdown. It then verifies that all data is replicated from source to target before proceeding with the cutover.

You require a Premium migration license to perform an SAP HANA migration job.

- *SAP HANA migration requirements* on page 128—Includes specific requirements for an SAP HANA migration.
- *Creating an SAP HANA migration job* on page 134—This section includes step-by-step instructions for creating an SAP HANA migration job.
- *Managing and controlling SAP HANA migration jobs* on page 146—You can view status information about your SAP HANA migration job.
- *Cutting over SAP HANA migration jobs* on page 165—Use this section when you are ready to cutover from your source to your target, which will become your new source.

# SAP HANA migration requirements

Use these requirements for a Linux SAP HANA migration. Keep in mind that a target server may meet these requirements but may not be suitable to stand-in for a source after cutover. See Target compatibility for additional information regarding an appropriate target server for your particular source.

- **SAP HANA**—The source must be running SAP HANA version 2.0 SPS02 or later to complete the migration job.



Single-host SAP HANA systems, also known as SAP HANA scale-up systems, are supported. Scale-out systems are not supported.

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- **SAP HANA installation**—If your SAP HANA installation is on NFS, you must meet the following requirements.
  - You must have the `nfs-utils` or `nfs-client` (depending on your operating system) installed on the source and target.
  - Make sure NFS is mounted on the source before SAP HANA is started.
  - Make sure SAP HANA is started before the Carbonite Migrate job is created.
  - The NFS share must be accessible from the target for SAP HANA to start after failover.
- **Operating system**—The source and target can be a 64-bit physical or virtual server running any of the following operating systems.
  - **Operating system**—SUSE Linux Enterprise for SAP
    - **Version**—15.2
    - **Kernel type**—Default
    - **File system**—Ext3, Ext4, XFS, Btrfs
- **Packages and services**—Each Linux server must have the following packages and services installed before you can install and use Carbonite Migrate. See your operating system documentation for details on these packages and utilities.
  - `sshd` (or the package that installs `sshd`)
  - `lsb`
  - `parted`
  - `dmidecode`
  - `scp`
  - `which`
  - `libnsl` (only required for Red Hat Enterprise Linux)
- **Google Cloud Platform**—If your target is hosted in Google Cloud, the target must have Internet access. Additionally, Google Cloud requires specific installation packages from the Google Cloud Repository in order to successfully migrate. There is not a concise list of packages required because the list is dependent on multiple factors including the source operating system and configuration and your Google Cloud project. Rather than try to pre-install every possible package, it is generally easier to complete the migration and if there are package issues, address them post-migration. If the migration fails to cutover, review the job log and then modify the `/opt/dbtk/etc/management-service.properties` files to include any



missing packages. See the knowledge base article *Full Server to Google Cloud Platform (GCP) Fails Updating Packages* at <https://support.carbonite.com/doubletake/articles/Full-Server-to-Google-Cloud-Platform-GCP-Fails-Updating-Packages> for details on how to update the properties file.

- **System memory**—The minimum system memory on each server is 1 GB.
- **Disk space for program files**—This is the amount of disk space needed for the Carbonite Migrate program files. This is approximately 400 MB on each Linux server.



Make sure you have additional disk space for Carbonite Migrate queuing, logging, and so on.

- 
- **Server name**—Carbonite Migrate includes Unicode file system support, but your server name must still be in ASCII format. Additionally, all Carbonite Migrate servers must have a unique server name.
  - **Protocols and networking**—Your servers must meet the following protocol and networking requirements.
    - Your servers must have TCP/IP with static IP addressing.
    - IPv4 only configurations are supported, IPv4 and IPv6 are supported in combination, however IPv6 only configurations are not supported.
    - If you are using IPv6 on your servers, your console must be run from an IPv6 capable machine.
    - In order to properly resolve IPv6 addresses to a hostname, a reverse lookup entry should be made in DNS.
    - If you are using Carbonite Migrate over a WAN and do not have DNS name resolution, you will need to add the host names to the local hosts file on each server running Carbonite Migrate.
  - **NAT support**—Carbonite Migrate supports NAT environments with the following caveats.
    - Only IPv4 is supported.
    - Only standalone servers are supported.
    - Make sure you have added your server to the Carbonite Replication Console using the correct public or private IP address. The name or IP address you use to add a server to the console is dependent on where you are running the console. Specify the private IP address of any servers on the same side of the router as the console. Specify the public IP address of any servers on the other side of the router as the console.
    - DNS failover and updates will depend on your configuration
      - Only the source or target can be behind a router, not both.
      - The DNS server must be routable from the target
  - **Name resolution**—Your servers must have name resolution or DNS. The Carbonite Replication Console must be able to resolve the target, and the target must be able to resolve all source servers. For details on name resolution options, see your Linux documentation or online Linux resources.
  - **Ports**—Port 1501 is used for localhost communication between the engine and management service and should be opened inbound and outbound for both TCP and UDP in iptables. Ports

1500, 1505, 1506, 6325, and 6326 are used for component communication and must be opened inbound and outbound for both TCP and UDP on any firewall that might be in use.

- **Security**—Carbonite Migrate security is granted through membership in user groups. The groups can be local or LDAP (Lightweight Directory Access Protocol). You must provide a valid local account or LDAP account that is a member of the Carbonite Migrate security groups.

Also to ensure the successful shutdown of SAP HANA on the source during cutover, the source server's account must be a member of the sapsys group, such as root and <sid>adm, and it must be allowed SSH access.

- **SELinux policy**—The SELinux configuration should match on the source and target. For example, if the SELinux configuration is permissive on the source, it should be permissive on the target.
- **UEFI, trusted boot, secure boot**—UEFI (Unified Extensible Firmware Interface) is supported on the source and target, however, trusted boot (tboot), secure boot, or other volume blocking mechanisms are not supported on the source and target.
- **Docker**—Your source cannot be a Docker host. If a Docker container or data is included in a job, after failover, the Docker installation may not function correctly.
- **Mount option**—The mount option noexec is not supported on the /tmp filesystem.
- **Kernel**—Paravirtualized kernels are not supported on the source and target.
- **VMware Tools**—Any VMWare guest running Carbonite Migrate should have the appropriate VMWare Tools package installed.
- **Snapshots**—Carbonite Migrate snapshots are not supported with migration jobs.
- **Carbonite Migrate licensing**— This job type requires a Premium migration license.
- **Supported configurations**—The following table identifies the supported configurations for an SAP HANA migration job.

Server Configuration	Description	Supported	Not Supported
One to one active/standby	You can migrate a single source to a single target. The target has no production activity. The source is the only server actively replicating data.	X	
One to one active/active	You cannot migrate a single source to a single target where each server acts as both a source and target actively replicating data to each other.		X
Many to one	You cannot migrate many source servers to one target server.		X
One to many	You cannot migrate a single source to multiple target servers.		X

<b>Server Configuration</b>	<b>Description</b>	<b>Supported</b>	<b>Not Supported</b>
Chained	You cannot migrate a single source to a single target, where the target then acts as a source, sending the same data from the original source to a final target server.		X
Single server	You cannot migrate a single source to itself.		X
Standalone to standalone	Your servers can be in a standalone to standalone configuration.	X	
Standalone to cluster	Your servers cannot be in a standalone to cluster configuration.		X
Cluster to standalone	Your servers cannot be in a cluster to standalone configuration.		X
Cluster to cluster	Your servers cannot be in a cluster to cluster configuration.		X

## Target compatibility

- **Operating system version**—The source and target must have the same distribution and major version.
- **Source and target preparation**—Make sure your source and target servers are prepared for mirroring, replication, and cutover by following these guidelines.
  - Uninstall any applications or operating system features that are not needed from both your source and target. Ideally, your target should be as clean and simple a configuration as possible.
  - Install on the source any drivers that are required on the target after failover. For example, you need to install on the source any NIC drivers that will be required on the target after failover.
  - Resolve any maintenance updates on the source that may require the server to be rebooted before cutover.
  - Do not cutover if the target is waiting on a reboot after applying maintenance. If cutover occurs before the required reboot, the target may not operate properly or it may not boot.



The target server does not require the installation or configuration of SAP HANA.

---

- **Processors**—There are no limits on the number or speed of the processors, but the source and the target should have at least the same number of processors. If the target has fewer processors or slower speeds than the source, there will be performance impacts for the users after cutover.
- **Memory**—The target memory should be within 25% (plus or minus) of the source. If the target has much less memory than the source, there will be performance impacts for the users after cutover.
- **Network adapters**—You must map at least one NIC from the source to one NIC on the target. If you have NICs on the source that are not being used, it is best to disable them. If the source has more NICs than the target, some of the source NICs will not be mapped to the target. Therefore, the IP addresses associated with those NICs will not be available after cutover. If there are more NICs on the target than the source, the additional NICs will still be available after cutover and will retain their pre-cutover network settings.
- **File system format**—The source and the target must have the file system format on each server. For example, if you have Ext3 on the source, you cannot have XFS on the target. In that case, the target must also be Ext3.
- **Volumes**—There are no limits to the number of volumes you can migrate on the source, although you are bound by operating system limits.

For each non-system volume you are migrating on the source, the target must have a matching volume. For example, if you are migrating /data and /home on the source, the target must also have /data and /home. Additional target volumes are preserved and available after cutover with all data still accessible.

The system volumes / and /boot do not have this matching volume limitation. If you have / and /boot on different volumes on the source, they can exist on a single volume on the target. If you have / and /boot on the same volume on the source, they can exist on different volumes on the target.

- **Disk space**—The target must have enough space to store the data from the source. This amount of disk space will depend on the applications and data files you are migrating. The more data you are migrating, the more disk space you will need. The target must also have enough space to store, process, and apply the source's system state data.

A copy of the source data and system state will be staged on the target in a /dtstaging location for each mount point. For example, / will be staged in /dtstaging and /boot will be staged in /boot/dtstaging. You can predict how much space you will need in the staging folders by the amount of used space on the source.

Keep in mind you should have extra space available on each server for any data growth.

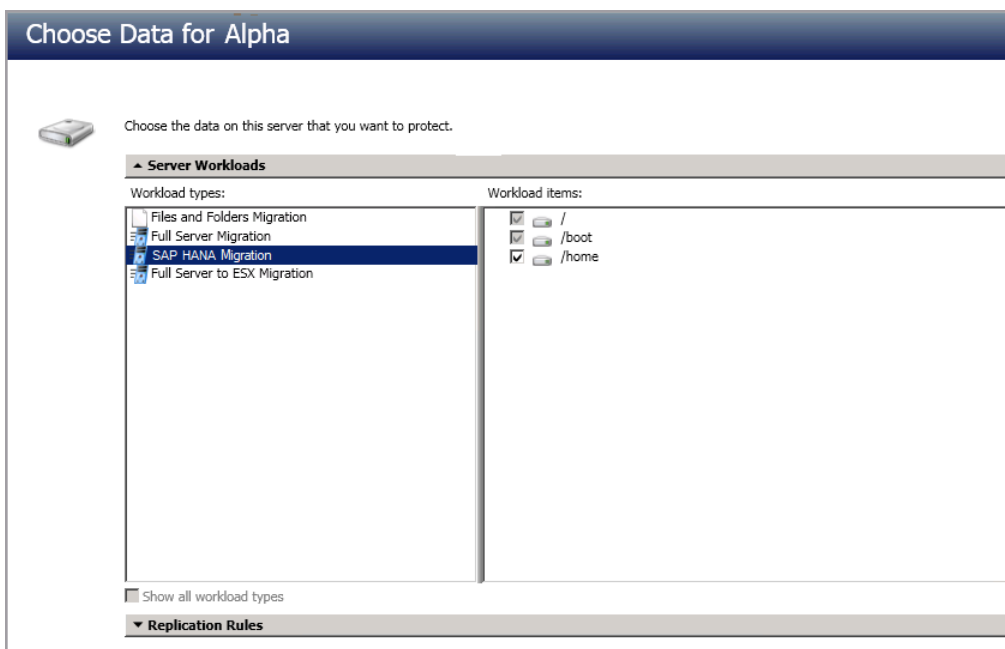
- **Services**—Ideally, you should have the same services and run levels on the source and target.
- **GRUB version**—The source and target must have the same major version of GRUB installed. The minor version can be different.

# Creating an SAP HANA migration job

Use the following instructions to perform an SAP HANA migration job.

1. From the **Servers** page, right-click the server you want to migrate and select **Migrate**. You can also highlight a server, click **Create a New Job** in the toolbar, then select **Migrate**.
2. Choose the type of workload that you want to migrate. Under **Server Workloads**, in the **Workload types** pane, select **SAP HANA Migration**. In the **Workload items** pane, select the volumes on the source that you want to migrate.

If the workload you are looking for is not displayed, select the **Show all workload types** check box. The workload types in gray text are not available for the source server you have selected. Hover your mouse over an unavailable workload type to see a reason why this workload type is unavailable for the selected source.



Unsupported file systems will be displayed but will not be accessible.

3. By default, Carbonite Migrate selects the system and boot volumes for migration. You will be unable to deselect these volumes. Select any other volumes on the source that you want to migrate.

If desired, click the **Replication Rules** heading and expand the volumes under **Folders**. You will see that Carbonite Migrate automatically excludes particular files that cannot be used during the migration. If desired, you can exclude other files that you do not want to migrate, but be careful when excluding data. Excluded volumes, folders, and/or files may compromise the integrity of your installed applications.

Volumes and folders with a green highlight are included completely. Volumes and folders highlighted in light yellow are included partially, with individual files or folders included. If there

is no highlight, no part of the volume or folder is included. To modify the items selected, highlight a volume, folder, or file and click **Add Rule**. Specify if you want to **Include** or **Exclude** the item. Also, specify if you want the rule to be recursive, which indicates the rule should automatically be applied to the subdirectories of the specified path. If you do not select **Recursive**, the rule will not be applied to subdirectories.

You can also enter wildcard rules, however you should do so carefully. Rules are applied to files that are closest in the directory tree to them. If you have rules that include multiple folders, an exclusion rule with a wild card will need to be added for each folder that it needs applied to. For example, if you want to exclude all .log files from /home and your rules include /home, /home/folder1, and /home/folder2, you would need to add the exclusion rule for the root and each subfolder rule. So you will need to add exclude rules for /home/\*.log , /home/folder1/\*.log, and /home/folder2/\*.log.

If you need to remove a rule, highlight it in the list at the bottom and click **Remove Rule**. Be careful when removing rules. Carbonite Migrate may create multiple rules when you are adding directories. For example, if you add /home/admin to be included in protection, then /home will be excluded. If you remove the /home exclusion rule, then the /home/admin rule will be removed also.



If you return to this page using the **Back** button in the job creation workflow, your **Workload Types** selection will be rebuilt, potentially overwriting any manual replication rules that you specified. If you do return to this page, confirm your **Workload Types** and **Replication Rules** are set to your desired settings before proceeding forward again.

4. Click **Next** to continue.
5. Choose your target server. This is the server that, after the SAP HANA migration, will become your new source.

Choose the server that will store the protected data.

▲ Current Servers

Servers:

Server ▲	Version	Product
BETA	8.4.2.167.0	DoubleTake Target

Show all servers

▼ Find a New Server

Diagnostics job

- **Current Servers**—This list contains the servers currently available in your console session. Servers that are not licensed for the workflow you have selected and those not applicable to the workload type you have selected will be filtered out of the list. Select your target server from the list. If the server you are looking for is not displayed, enable **Show all servers**. The servers in red are not available for the source server or workload type you have selected. Hover your mouse over an unavailable server to see a reason why this server is unavailable.
- **Find a New Server**—If the server you need is not in the **Current Servers** list, click the **Find a New Server** heading. From here, you can specify a server along with credentials for logging in to the server. If necessary, you can click **Browse** to select a server from a network drill-down list.



If you enter the target server's fully-qualified domain name, the Carbonite Replication Console will resolve the entry to the server short name. If that short name resides in two different domains, this could result in name resolution issues. In this case, enter the IP address of the server.

When specifying credentials for a new server, specify a user that is a member of the local dtadmin security group.

6. Click **Next** to continue.



You may be prompted for a route from the target to the source. This route is used so the target can communicate with the source to build job options. This dialog box will be displayed only if needed.

7. You have many options available for your server migration job. Configure those options that are applicable to your environment.

Go to each page identified below to see the options available for that section of the **Set Options** page. After you have configured your options, continue with the next step on page 144.

- *General* on page 136
- *Failover Options* on page 138
- *Failover Identity* on page 139
- *Network Adapter Options* on page 140
- *Mirror, Verify & Orphaned Files* on page 140
- *Network Route* on page 141
- *Compression* on page 142
- *Bandwidth* on page 143

## General

A screenshot of a software interface. At the top, there is a tab labeled "General" with a small upward-pointing arrow to its left. Below the tab, the text "Job name:" is followed by a text input field containing the text "alpha to beta".



For the **Job name**, specify a unique name for your job.


## Failover Options

The screenshot shows a dialog box titled "Failover Options". It contains the following elements:

- Wait for user to initiate failover
- Shutdown source server
- Target scripts section:
  - Pre-failover script: [Text input field] [Arguments: [Text input field]]
  - Delay failover until script completes
  - Post-failover script: [Text input field] [Arguments: [Text input field]]

- **Wait for user to initiate failover**—The cutover process can wait for you to initiate it, allowing you to control when cutover occurs. When a cutover occurs, the job will wait in the **Protecting** state for you to manually initiate the cutover process. Disable this option if you want cutover to occur immediately after the mirror is complete.
- **Shutdown source server**—Specify if you want to shut down the source server, if it is still running, before the source is cutover to the target, This option prevents identity conflicts on the network in those cases where the source and target are still both running and communicating.
- **Target Scripts**—You can customize cutover by running scripts on the target. Scripts may contain any valid Linux command, executable, or shell script file. The scripts are processed using the same account running the Double-Take Management service. Examples of functions specified in scripts include stopping services on the target before cutover because they may not be necessary, stopping services on the target that need to be restarted with the source’s machine name and/or IP address, starting services or loading applications that are in an idle, standby mode waiting for cutover to occur, notifying the administrator before and after cutover occurs, and so on. There are two types of cutover scripts.
  - **Pre-failover script**—This script runs on the target at the beginning of the cutover process. Specify the full path and name of the script file.
  - **Delay until script completes**—Enable this option if you want to delay the cutover process until the associated script has completed. If you select this option, make sure your script handles errors, otherwise the cutover process may never complete if the process is waiting on a script that cannot complete.
  - **Post-failover script**—This script runs on the target at the end of the cutover process. Specify the full path and name of the script file.
  - **Arguments**—Specify a comma-separated list of valid arguments required to execute the script.

## Failover Identity

 **Failover Identity**

- Apply source network configuration to the target (Recommended for LAN configurations)
- Retain target network configuration (Recommended for WAN configurations)

- **Apply source network configuration to the target**—If you select this option, your source IP addresses will cut over to the target. If your target is on the same subnet as the source (typical of a LAN environment), you should select this option.
- 



Do not apply the source network configuration to the target in a WAN environment unless you have a VPN infrastructure so that the source and target can be on the same subnet, in which case IP address failover will work the same as a LAN configuration. If you do not have a VPN, you will have to reconfigure the routers by moving the source's subnet from the source's physical network to the target's physical network. There are a number of issues to consider when designing a solution that requires router configuration to achieve IP address failover. Since the route to the source's subnet will be changed at failover, the source server must be the only system on that subnet, which in turn requires all server communications to pass through a router. Additionally, it may take several minutes or even hours for routing tables on other routers throughout the network to converge.

---

- **Retain target network configuration**—If you select this option, the target will retain all of its original IP addresses. If your target is on a different subnet (typical of a WAN or NAT environment), you should select this option.

## Network Adapter Options

Source Network Adapter	Target Network Adapter
eth1	eth1

For **Map source network adapters to target network adapters**, specify how you want the IP addresses associated with each NIC on the source to be mapped to a NIC on the target. Do not mix public and private networks.

## Mirror, Verify & Orphaned Files

**Mirror, Verify & Orphaned Files**

Mirror Options

Choose a comparison method and whether to mirror the entire file or only the bytes that differ in each file.

Compare file attributes. Send the attributes and bytes that differ.

General Options

Delete orphaned files

This option cannot be changed for the current workload type

- **Mirror Options**—Choose a comparison method and whether to mirror the entire file or only the bytes that differ in each file.
  - **Do not compare files. Send the entire file.**—Carbonite Migrate will not perform any comparisons between the files on the source and target. All files will be mirrored to the target, sending the entire file. This option requires no time for comparison, but the mirror time can be slower because it sends the entire file. However, it is useful for configurations that have large data sets with millions of small files that are frequently changing and it is more efficient to send the entire file. You may also need to use this option if configuration management policies require sending the entire file.
  - **Compare file attributes. Send the attributes and bytes that differ.**—Carbonite Migrate will compare file attributes and will mirror only the attributes and bytes that are different. This option is the fastest comparison method and fastest mirror speed. Files that have not changed can be easily skipped. Also files that are open and require a checksum mirror can be compared.
  - **Compare file attributes and data. Send the attributes and bytes that differ.**—Carbonite Migrate will compare file attributes and the file data and will mirror only the attributes and bytes that are different. This comparison method is not as fast because every file is compared, regardless of whether the file has changed or is open. However, sending only the attributes and bytes that differ is the fastest mirror speed.



If a file is small enough that mirroring the entire file is faster than comparing it and then mirroring it, Carbonite Availability will automatically mirror the entire file.

---

- **General Options**—Choose your general mirroring options.
  - **Delete orphaned files**—An orphaned file is a file that exists in the replica data on the target, but does not exist in the protected data on the source. This option specifies if orphaned files should be deleted on the target, however it is not available for full server jobs.

## ***Network Route***

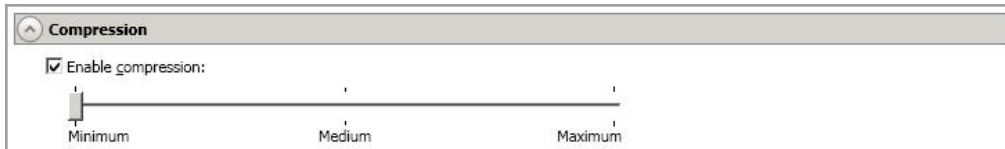
Network Route

Send data to this target IP address:

172.29.41.213

By default, Carbonite Migrate will select an IP address on the target for transmissions. If desired, specify an alternate route on the target that the data will be transmitted through. This allows you to select a different route for Carbonite Migrate traffic. For example, you can separate regular network traffic and Carbonite Migrate traffic on a machine with multiple IP addresses. You can also select or manually enter a public IP address (which is the public IP address of the server's router) if you are using a NAT environment.

## Compression



To help reduce the amount of bandwidth needed to transmit Carbonite Migrate data, compression allows you to compress data prior to transmitting it across the network. In a WAN environment this provides optimal use of your network resources. If compression is enabled, the data is compressed before it is transmitted from the source. When the target receives the compressed data, it decompresses it and then writes it to disk. You can set the level from **Minimum** to **Maximum** to suit your needs.

Keep in mind that the process of compressing data impacts processor usage on the source. If you notice an impact on performance while compression is enabled in your environment, either adjust to a lower level of compression, or leave compression disabled. Use the following guidelines to determine whether you should enable compression.

- If data is being queued on the source at any time, consider enabling compression.
- If the server CPU utilization is averaging over 85%, be cautious about enabling compression.
- The higher the level of compression, the higher the CPU utilization will be.
- Do not enable compression if most of the data is inherently compressed. Many image (.jpg, .gif) and media (.wmv, .mp3, .mpg) files, for example, are already compressed. Some images files, such as .bmp and .tif, are decompressed, so enabling compression would be beneficial for those types.
- Compression may improve performance even in high-bandwidth environments.
- Do not enable compression in conjunction with a WAN Accelerator. Use one or the other to compress Carbonite Migrate data.



All jobs from a single source connected to the same IP address on a target will share the same compression configuration.

---

## Bandwidth



Bandwidth limitations are available to restrict the amount of network bandwidth used for Carbonite Migrate data transmissions. When a bandwidth limit is specified, Carbonite Migrate never exceeds that allotted amount. The bandwidth not in use by Carbonite Migrate is available for all other network traffic.



All jobs from a single source connected to the same IP address on a target will share the same bandwidth configuration.

- **Do not limit bandwidth**—Carbonite Migrate will transmit data using 100% bandwidth availability.
- **Use a fixed limit**—Carbonite Migrate will transmit data using a limited, fixed bandwidth. Select a **Preset bandwidth** limit rate from the common bandwidth limit values. The **Bandwidth** field will automatically update to the bytes per second value for your selected bandwidth. This is the maximum amount of data that will be transmitted per second. If desired, modify the bandwidth using a bytes per second value. The minimum limit should be 3500 bytes per second.
- **Use scheduled limits**—Carbonite Migrate will transmit data using a dynamic bandwidth based on the schedule you configure. Bandwidth will not be limited during unscheduled times.
  - **New**—Click **New** to create a new scheduled bandwidth limit. Specify the following information.
    - **Daytime entry**—Select this option if the start and end times of the bandwidth window occur in the same day (between 12:01 AM and midnight). The start time must occur before the end time.
    - **Overnight entry**—Select this option if the bandwidth window begins on one day and continues past midnight into the next day. The start time must be later than the end time, for example 6 PM to 6 AM.
    - **Day**—Enter the day on which the bandwidth limiting should occur. You can pick a specific day of the week, **Weekdays** to have the limiting occur Monday through Friday, **Weekends** to have the limiting occur Saturday and Sunday, or **Every day** to have the limiting repeat on all days of the week.
    - **Start time**—Enter the time to begin bandwidth limiting.
    - **End time**—Enter the time to end bandwidth limiting.
    - **Preset bandwidth**—Select a bandwidth limit rate from the common bandwidth limit values. The **Bandwidth** field will automatically update to the bytes per second value for your select bandwidth.
    - **Bandwidth**—If desired, modify the bandwidth using a bytes per second value. The minimum limit should be 3500 bytes per second.

- **Edit**—Click **Edit** to modify an existing scheduled bandwidth limit.
  - **Delete**—Click **Delete** to remove a scheduled bandwidth limit.
- 



If you change your job option from **Use scheduled limits** to **Do not limit bandwidth** or **Use a fixed limit**, any schedule that you created will be preserved. That schedule will be reused if you change your job option back to **Use scheduled limits**.

You can manually override a schedule after a job is established by selecting **Other Job Options > Set Bandwidth**. If you select **No bandwidth limit** or **Fixed bandwidth limit**, that manual override will be used until you go back to your schedule by selecting **Other Job Options > Set Bandwidth > Scheduled bandwidth limit**. For example, if your job is configured to use a daytime limit, you would be limited during the day, but not at night. But if you override that, your override setting will continue both day and night, until you go back to your schedule. See the *Managing and controlling jobs* section for your job type for more information on the **Other Job Options**.

---

8. Click **Next** to continue.
9. Carbonite Migrate validates that your source and target are compatible. The **Summary** page displays your options and validation items.

Errors are designated by a white X inside a red circle. Warnings are designated by a black exclamation point (!) inside a yellow triangle. A successful validation is designated by a white checkmark inside a green circle. Errors are sorted at the top of the list, then warnings, then success messages. Click on any of the validation items to see details. You must correct any errors before you can continue. Depending on the error, you may be able to click **Fix** or **Fix All** and let Carbonite Migrate correct the problem for you. For those errors that Carbonite Migrate cannot correct automatically, you will need to modify the source or target to correct the error, or you can select a different target. You must revalidate the selected servers, by clicking **Recheck**, until the validation check passes without errors. Click the **Common Job Validation Warnings and Errors** link to open a web browser and view solutions to common validation warnings and errors.

If you receive a path transformation error during job validation indicating a volume does not exist on the target server, even though there is no corresponding data being protected on the source, you will need to manually modify your replication rules. Go back to the **Choose Data** page and under the **Replication Rules**, locate the volume from the error message. Remove any rules associated with that volume. Complete the rest of the workflow and the validation should pass.

After a job is created, the results of the validation checks are logged to the job log. See the *Carbonite Availability and Carbonite Migrate Reference Guide* for details on the various Carbonite Migrate log files.

10. Once your servers have passed validation and you are ready to begin migration, click **Finish**, and you will automatically be taken to the **Jobs** page.
- 



Jobs in a NAT environment may take longer to start.



Once a job is created, do not change the name of underlying hardware components used in the job. For example, volume names, network adapter names, or virtual switch names. Any component used by name in your job must continue to use that name throughout the lifetime of job. If you must change a name, you will need to delete the job and re-create it using the new component name.

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# Managing and controlling SAP HANA migration jobs

Click **Jobs** from the main Carbonite Replication Console toolbar. The **Jobs** page allows you to view status information about your jobs. You can also control your jobs from this page.

The jobs displayed in the right pane depend on the server group folder selected in the left pane. Every job for each server in your console session is displayed when the **Jobs on All Servers** group is selected. If you have created and populated server groups (see *Managing servers* on page 15), then only the jobs associated with the server or target servers in that server group will be displayed in the right pane.

- *Overview job information displayed in the top right pane* on page 146
- *Detailed job information displayed in the bottom right pane* on page 149
- *Job controls* on page 151

## Overview job information displayed in the top right pane

The top pane displays high-level overview information about your jobs. You can sort the data within a column in ascending and descending order. You can also move the columns to the left or right of each other to create your desired column order. The list below shows the columns in their default left to right order.

If you are using server groups, you can filter the jobs displayed in the top right pane by expanding the **Server Groups** heading and selecting a server group.

---

### Column 1 (Blank)

The first blank column indicates the state of the job.



A green circle with a white checkmark indicates the job is in a healthy state. No action is required.



A yellow triangle with a black exclamation point indicates the job is in a pending or warning state. This icon is also displayed on any server groups that you have created that contain a job in a pending or warning state. Carbonite Migrate is working or waiting on a pending process or attempting to resolve the warning state.



A red circle with a white X indicates the job is in an error state. This icon is also displayed on any server groups that you have created that contain a job in an error state. You will need to investigate and resolve the error.



The job is in an unknown state.

### Job

The name of the job

## Source Server

The name of the source.

## Target Server

The name of the target.

## Job Type

Each job type has a unique job type name. This job is a SAP HANA Migration job. For a complete list of all job type names, press F1 to view the Carbonite Replication Console online help.

## Activity

There are many different **Activity** messages that keep you informed of the job activity. Most of the activity messages are informational and do not require any administrator interaction. If you see error messages, check the job details. Keep in mind that **Idle** indicates console to server activity is idle, not that your servers are idle.

## Mirror Status

- **Calculating**—The amount of data to be mirrored is being calculated.
- **In Progress**—Data is currently being mirrored.
- **Waiting**—Mirroring is complete, but data is still being written to the target.
- **Idle**—Data is not being mirrored.
- **Paused**—Mirroring has been paused.
- **Stopped**—Mirroring has been stopped.
- **Removing Orphans**—Orphan files on the target are being removed or deleted depending on the configuration.
- **Verifying**—Data is being verified between the source and target.
- **Unknown**—The console cannot determine the status.

## Replication Status

- **Replicating**—Data is being replicated to the target.
- **Ready**—There is no data to replicate.
- **Pending**—Replication is pending.
- **Stopped**—Replication has been stopped.
- **Out of Memory**—Replication memory has been exhausted.
- **Failed**—The Double-Take service is not receiving replication operations from the Carbonite Migrate driver. Check the Event Viewer for driver related issues.
- **Unknown**—The console cannot determine the status.

## Transmit Mode

- **Active**—Data is being transmitted to the target.
- **Paused**—Data transmission has been paused.
- **Scheduled**—Data transmission is waiting on schedule criteria.

- **Stopped**—Data is not being transmitted to the target.
- **Error**—There is a transmission error.
- **Unknown**—The console cannot determine the status.

## Operating System

The job type operating system

---

## ***Detailed job information displayed in the bottom right pane***

The details displayed in the bottom pane provide additional information for the job highlighted in the top pane. You can expand or collapse the bottom pane by clicking on the **Job Highlights** heading.

---

### **Name**

The name of the job

### **Target data state**

- **OK**—The data on the target is in a good state.
- **Mirroring**—The target is in the middle of a mirror process. The data will not be in a good state until the mirror is complete.
- **Mirror Required**—The data on the target is not in a good state because a remirror is required. This may be caused by an incomplete or stopped mirror or an operation may have been dropped on the target.
- **Busy**—The source is low on memory causing a delay in getting the state of the data on the target.
- **Not Loaded**—Carbonite Migrate target functionality is not loaded on the target server. This may be caused by a license key error.
- **Not Ready**—The Linux drivers have not yet completed loading on the target.
- **Unknown**—The console cannot determine the status.

### **Mirror remaining**

The total number of mirror bytes that are remaining to be sent from the source to the target.

### **Mirror skipped**

The total number of bytes that have been skipped when performing a difference mirror. These bytes are skipped because the data is not different on the source and target.

### **Replication queue**

The total number of replication bytes in the source queue

### **Disk queue**

The amount of disk space being used to queue data on the source

### **Recovery point latency**

The length of time replication is behind on the target compared to the source. This is the time period of replication data that would be lost if a failure were to occur at the current time. This value represents replication data only and does not include mirroring data. If you are mirroring and failover, the data on the target will be at least as far behind as the recovery point latency. It could potentially be further behind

depending on the circumstances of the mirror. If mirroring is idle and you failover, the data will only be as far behind as the recovery point latency time.

### **Bytes sent**

The total number of mirror and replication bytes that have been transmitted to the target

### **Bytes sent (compressed)**

The total number of compressed mirror and replication bytes that have been transmitted to the target. If compression is disabled, this statistic will be the same as **Bytes sent**.

### **Connected since**

The date and time indicating when the current job was started. This is the current time where the console is running.

### **Recent activity**

Displays the most recent activity for the selected job, along with an icon indicating the success or failure of the last initiated activity. Click the link to see a list of recent activities for the selected job. You can highlight an activity in the list to display additional details about the activity.

### **Additional information**

Depending on the current state of your job, you may see additional information displayed to keep you informed about the progress and status of your job. If there is no additional information, you will see (None) displayed. Click the **Why are file write operations retrying** link to open a web browser and view solutions to common causes of retrying file write operations.

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## Job controls

You can control your job through the toolbar buttons available on the **Jobs** page. If you select multiple jobs, some of the controls will apply only to the first selected job, while others will apply to all of the selected jobs. For example, **View Job Details** will only show details for the first selected job, while **Stop** will stop protection for all of the selected jobs.

If you want to control just one job, you can also right click on that job and access the controls from the pop-up menu.

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### View Job Details

This button leaves the **Jobs** page and opens the **View Job Details** page.

### Edit Job Properties

This button leaves the **Jobs** page and opens the **Edit Job Properties** page.

### Delete

Stops (if running) and deletes the selected jobs.

### Provide Credentials

Changes the login credentials that the job (which is on the target machine) uses to authenticate to the servers in the job. This button opens the Provide Credentials dialog box where you can specify the new account information and which servers you want to update.

### View Recent Activity

Displays the recent activity list for the selected job. Highlight an activity in the list to display additional details about the activity.

### Start

Starts or resumes the selected jobs.

If you have previously stopped protection, the job will restart mirroring and replication.

If you have previously paused protection, the job will continue mirroring and replication from where it left off, as long as the Carbonite Migrate queue was not exhausted during the time the job was paused. If the Carbonite Migrate queue was

exhausted during the time the job was paused, the job will restart mirroring and replication.

Also if you have previously paused protection, all jobs from the same source to the same IP address on the target will be resumed.

### Pause

Pauses the selected jobs. Data will be queued on the source while the job is paused. All jobs from the same source to the same IP address on the target will be paused.

### Stop

Stops the selected jobs. The jobs remain available in the console, but there will be no mirroring or replication data transmitted from the source to the target. Mirroring and replication data will not be queued on the source while the job is stopped, requiring a remirror when the job is restarted. The type of remirror will depend on your job settings.

### Take Snapshot

Snapshots are not applicable to migration jobs.

### Manage Snapshots

Snapshots are not applicable to migration jobs.

### Failover or Cutover

Starts the cutover process. See *Cutting over SAP HANA migration jobs* on page 165 for the process and details of cutting over an SAP HANA migration job.

### Failback

Starts the failback process. Failback does not apply to migration jobs.

### Restore

Starts the restoration process. Restore does not apply to migration jobs.

### Reverse

Reverses protection. Reverse protection does not apply to migration jobs.



## Undo Failover or Cutover

Cancels a test cutover by undoing it. Undo failover does not apply to SAP HANA migration jobs.

## View Job Log

Opens the job log. On the right-click menu, this option is called **View Logs**, and you have the option of opening the job log, source server log, or target server log.

## Other Job Actions

Opens a small menu of other job actions. These job actions will be started immediately, but keep in mind that if you stop and restart your job, the job's configured settings will override any other job actions you may have initiated.

- **Mirroring**—You can start, stop, pause and resume mirroring for any job that is running.

When pausing a mirror, Carbonite Migrate stops queuing mirror data on the source but maintains a pointer to determine what information still needs to be mirrored to the target. Therefore, when resuming a paused mirror, the process continues where it left off.

When stopping a mirror, Carbonite Migrate stops queuing mirror data on the source and does not maintain a pointer to determine what information still needs to be mirrored to the target. Therefore, when starting a mirror that has been stopped, you will need to decide what type of mirror to perform.

- **Mirror Options**—Choose a comparison method and whether to mirror the entire file or only the bytes that differ in each file.
  - **Do not compare files. Send the entire file.**—Carbonite Migrate will not perform any comparisons between the files on the source and target. All files will be mirrored to the target, sending the entire file. This option requires no time for comparison, but the mirror time can be slower because it sends the entire file. However, it is useful for configurations that have large data sets with millions of small files that are frequently changing and it is more efficient to send the entire file. You may also need to use this option if configuration management policies require sending the entire file.
  - **Compare file attributes. Send the attributes and bytes that differ.**—Carbonite Migrate will compare file attributes and will mirror only the attributes and bytes that are different. This option is the fastest comparison method and fastest mirror speed. Files that have not changed can be easily skipped. Also files that are open and require a checksum mirror can be compared.
  - **Compare file attributes and data. Send the attributes and bytes that differ.**—Carbonite Migrate will compare file attributes and the

file data and will mirror only the attributes and bytes that are different. This comparison method is not as fast because every file is compared, regardless of whether the file has changed or is open. However, sending only the attributes and bytes that differ is the fastest mirror speed.

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If a file is small enough that mirroring the entire file is faster than comparing it and then mirroring it, Carbonite Availability will automatically mirror the entire file.

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- **Calculate size of protected data before mirroring**—Specify if you want Carbonite Migrate to determine the mirroring percentage calculation based on the amount of data being protected. If you enable this option, the calculation will begin when mirroring begins. For the initial mirror, the percentage will display after the calculation is complete, adjusting to the amount of the mirror that has completed during the time it took to complete the calculation. Subsequent mirrors will initially use the last calculated size and display an approximate percentage. Once the calculation is complete, the percentage will automatically adjust down or up to indicate the amount that has been completed. Disabling calculation will result in the mirror status not showing the percentage complete or the number of bytes remaining to be mirrored.
- 



The calculated amount of protected data may be slightly off if your data set contains compressed or sparse files.

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- **Verify**—Even if you have scheduled the verification process, you can run it manually any time a mirror is not in progress.
  - **Report only**—Select this option if you only want to generate a verification report. With this option, no data that is found to be different will be mirrored to the target. Choose how you want the verification to compare the files.
  - **Report and mirror files**—Select this option if you want to generate a verification report and mirror data that is different to the target. Select the comparison method and type of mirroring you want to use. See the previous mirroring methods described under *Mirror Options*.
- **Set Bandwidth**—You can manually override bandwidth limiting settings configured for your job at any time.
  - **No bandwidth limit**—Carbonite Migrate will transmit data using 100% bandwidth availability.
  - **Fixed bandwidth limit**—Carbonite Migrate will transmit data using a limited, fixed bandwidth. Select a **Preset bandwidth** limit rate from the common bandwidth limit values. The **Bandwidth** field will automatically update to the bytes per second value for your selected bandwidth. This is the maximum amount of data that will be transmitted per second. If desired, modify the bandwidth using a bytes per second value. The minimum limit should be 3500 bytes per second.

- **Scheduled bandwidth limit**—If your job has a configured scheduled bandwidth limit, you can enable that schedule with this option.
- **Delete Orphans**—Even if you have enabled orphan file removal during your mirror and verification processes, you can manually remove them at any time.
- **Target**—You can pause the target, which queues any incoming Carbonite Migrate data from the source on the target. All active jobs to that target will complete the operations already in progress. Any new operations will be queued on the target until the target is resumed. The data will not be committed until the target is resumed. Pausing the target only pauses Carbonite Migrate processing, not the entire server.

While the target is paused, the Carbonite Migrate target cannot queue data indefinitely. If the target queue is filled, data will start to queue on the source. If the source queue is filled, Carbonite Migrate will automatically disconnect the connections and attempt to reconnect them.

If you have multiple jobs to the same target, all jobs from the same source will be paused and resumed.

- **Refresh Status**—Refreshes the job status immediately.

## Filter

Select a filter option from the drop-down list to only display certain jobs. You can display **Healthy jobs**, **Jobs with warnings**, or **Jobs with errors**. To clear the filter, select **All jobs**. If you have created and populated server groups, then the filter will only apply to the jobs associated with the server or target servers in that server group. See *Managing servers* on page 15.

## Search

Allows you to search the source or target server name for items in the list that match the criteria you have entered.

## Overflow Chevron



Displays any toolbar buttons that are hidden from view when the window size is reduced.

## Viewing SAP HANA migration job details

From the **Jobs** page, highlight the job and click **View Job Details** in the toolbar.

Review the following table to understand the detailed information about your job displayed on the **View Job Details** page.

---

### Job name

The name of the job

### Job type

Each job type has a unique job type name. This job is a SAP HANA Migration job. For a complete list of all job type names, press F1 to view the Carbonite Replication Console online help.

### Health



The job is in a healthy state.



The job is in a warning state.



The job is in an error state.



The job is in an unknown state.

### Activity

There are many different **Activity** messages that keep you informed of the job activity. Most of the activity messages are informational and do not require any administrator interaction. If you see error messages, check the rest of the job details.

### Connection ID

The incremental counter used to number connections. The number is incremented when a connection is created. The counter is reset if there are no existing jobs and the Double-Take service is restarted.

### Transmit mode

- **Active**—Data is being transmitted to the target.
- **Paused**—Data transmission has been paused.
- **Scheduled**—Data transmission is waiting on schedule criteria.
- **Stopped**—Data is not being transmitted to the target.
- **Error**—There is a transmission error.
- **Unknown**—The console cannot determine the status.

## Target data state

- **OK**—The data on the target is in a good state.
- **Mirroring**—The target is in the middle of a mirror process. The data will not be in a good state until the mirror is complete.
- **Mirror Required**—The data on the target is not in a good state because a remirror is required. This may be caused by an incomplete or stopped mirror or an operation may have been dropped on the target.
- **Busy**—The source is low on memory causing a delay in getting the state of the data on the target.
- **Not Loaded**—Carbonite Migrate target functionality is not loaded on the target server. This may be caused by a license key error.
- **Not Ready**—The Linux drivers have not yet completed loading on the target.
- **Unknown**—The console cannot determine the status.

## Target route

The IP address on the target used for Carbonite Migrate transmissions.

## Compression

- **On / Level**—Data is compressed at the level specified.
- **Off**—Data is not compressed.

## Encryption

- **On**—Data is being encrypted before it is sent from the source to the target.
- **Off**—Data is not being encrypted before it is sent from the source to the target.

## Bandwidth limit

If bandwidth limiting has been set, this statistic identifies the limit. The keyword **Unlimited** means there is no bandwidth limit set for the job.

## Connected since

The source server date and time indicating when the current job was started. This field is blank, indicating that a TCP/IP socket is not present, when the job is waiting on transmit options or if the transmission has been stopped. This field will maintain the date and time, indicating that a TCP/IP socket is present, when transmission has been paused.

## Additional information

Depending on the current state of your job, you may see additional information displayed to keep you informed about the progress and status of your job. If there is no additional information, you will see (None) displayed. Click the **Why are file write operations retrying** link to open a web browser and view solutions to common causes of retrying file write operations.

## Mirror status

- **Calculating**—The amount of data to be mirrored is being calculated.
- **In Progress**—Data is currently being mirrored.
- **Waiting**—Mirroring is complete, but data is still being written to the target.
- **Idle**—Data is not being mirrored.
- **Paused**—Mirroring has been paused.
- **Stopped**—Mirroring has been stopped.
- **Removing Orphans**—Orphan files on the target are being removed or deleted depending on the configuration.
- **Verifying**—Data is being verified between the source and target.
- **Unknown**—The console cannot determine the status.

## Mirror percent complete

The percentage of the mirror that has been completed

## Mirror remaining

The total number of mirror bytes that are remaining to be sent from the source to the target.

## Mirror skipped

The total number of bytes that have been skipped when performing a difference mirror. These bytes are skipped because the data is not different on the source and target.

## Replication status

- **Replicating**—Data is being replicated to the target.
- **Ready**—There is no data to replicate.
- **Pending**—Replication is pending.
- **Stopped**—Replication has been stopped.
- **Out of Memory**—Replication memory has been exhausted.
- **Failed**—The Double-Take service is not receiving replication operations from the Carbonite Migrate driver. Check the Event Viewer for driver related issues.
- **Unknown**—The console cannot determine the status.

## Replication queue

The total number of replication bytes in the source queue

## Disk queue

The amount of disk space being used to queue data on the source

## Bytes sent

The total number of mirror and replication bytes that have been transmitted to the target

**Bytes sent compressed**

The total number of compressed mirror and replication bytes that have been transmitted to the target. If compression is disabled, this statistic will be the same as **Bytes sent**.

**Recovery point latency**

The length of time replication is behind on the target compared to the source. This is the time period of replication data that would be lost if a failure were to occur at the current time. This value represents replication data only and does not include mirroring data. If you are mirroring and failover, the data on the target will be at least as far behind as the recovery point latency. It could potentially be further behind depending on the circumstances of the mirror. If mirroring is idle and you failover, the data will only be as far behind as the recovery point latency time.

**Mirror start time**

The UTC time when mirroring started

**Mirror end time**

The UTC time when mirroring ended

**Total time for last mirror**

The length of time it took to complete the last mirror process

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## Validating an SAP HANA migration job

Over time, you may want to confirm that any changes in your network or environment have not impacted your Carbonite Migrate job. Use these instructions to validate an existing job.

1. From the **Jobs** page, highlight the job and click **View Job Details** in the toolbar.
2. In the **Tasks** area on the right on the **View Job Details** page, click **Validate job properties**.
3. Carbonite Migrate validates that your source and target are compatible. The **Summary** page displays your options and validation items.

Errors are designated by a white X inside a red circle. Warnings are designated by a black exclamation point (!) inside a yellow triangle. A successful validation is designated by a white checkmark inside a green circle. Errors are sorted at the top of the list, then warnings, then success messages. Click on any of the validation items to see details. You must correct any errors before you can continue. Depending on the error, you may be able to click **Fix** or **Fix All** and let Carbonite Migrate correct the problem for you. For those errors that Carbonite Migrate cannot correct automatically, you will need to modify the source or target to correct the error, or you can select a different target. You must revalidate the selected servers, by clicking **Recheck**, until the validation check passes without errors. Click the **Common Job Validation Warnings and Errors** link to open a web browser and view solutions to common validation warnings and errors.

Validation checks for an existing job are logged to the job log on the target server.

4. Once your servers have passed validation, click **Close**.



## Editing an SAP HANA migration job

Use these instructions to edit an SAP HANA migration job.

1. From the **Jobs** page, highlight the job and click **Edit Job Properties** in the toolbar. (You will not be able to edit a job if you have removed the source of that job from your Carbonite Replication Console session or if you only have Carbonite Migrate monitor security access.)
2. You will see the same options available for your SAP HANA migration job as when you created the job, but you will not be able to edit all of them. If desired, edit those options that are configurable for an existing job. See *Creating an SAP HANA migration job* on page 134 for details on each job option.



Changing some options may require Carbonite Migrate to automatically disconnect, reconnect, and remirror the job.

If you have specified replication rules that exclude a volume at the root, that volume will be incorrectly added as an inclusion if you edit the job after it has been established. If you need to edit your job, modify the replication rules to make sure they include the proper inclusion and exclusion rules that you want.

- 
3. If you want to modify the workload items or replication rules for the job, click **Edit workload or replication rules**. Modify the **Workload item** you are protecting, if desired. Additionally, you can modify the specific **Replication Rules** for your job.

Click **OK** to return to the **Edit Job Properties** page.



If you remove data from your workload and that data has already been sent to the target, you will need to manually remove that data from the target. Because the data you removed is no longer included in the replication rules, Carbonite Migrate orphan file detection cannot remove the data for you. Therefore, you have to remove it manually.

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4. Click **Next** to continue.
  5. Carbonite Migrate validates that your source and target are compatible. The **Summary** page displays your options and validation items.

Errors are designated by a white X inside a red circle. Warnings are designated by a black exclamation point (!) inside a yellow triangle. A successful validation is designated by a white checkmark inside a green circle. Errors are sorted at the top of the list, then warnings, then success messages. Click on any of the validation items to see details. You must correct any errors before you can continue. Depending on the error, you may be able to click **Fix** or **Fix All** and let Carbonite Migrate correct the problem for you. For those errors that Carbonite Migrate cannot correct automatically, you will need to modify the source or target to correct the error, or you can select a different target. You must revalidate the selected servers, by clicking **Recheck**, until the validation check passes without errors. Click the **Common Job Validation Warnings and Errors** link to open a web browser and view solutions to common validation warnings and errors.

If you receive a path transformation error during job validation indicating a volume does not exist on the target server, even though there is no corresponding data being protected on the

source, you will need to manually modify your replication rules. Go back to the **Choose Data** page and under the **Replication Rules**, locate the volume from the error message. Remove any rules associated with that volume. Complete the rest of the workflow and the validation should pass.

After a job is created, the results of the validation checks are logged to the job log. See the *Carbonite Availability and Carbonite Migrate Reference Guide* for details on the various Carbonite Migrate log files.

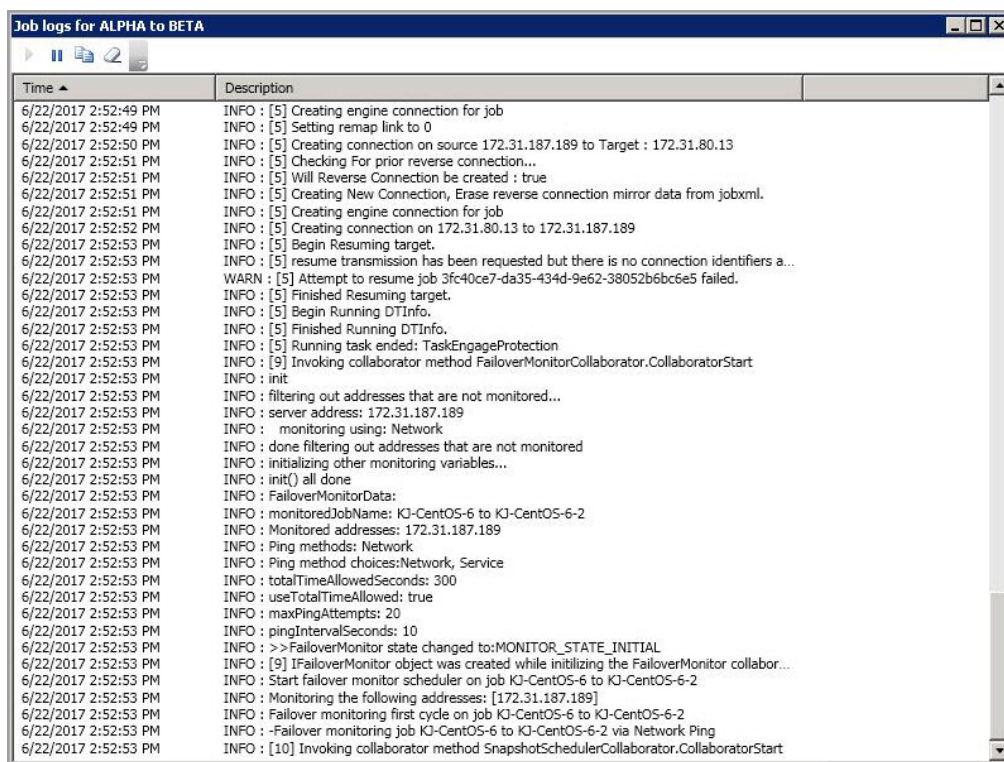
6. Once your servers have passed validation and you are ready to update your job, click **Finish**.

## Viewing an SAP HANA migration job log

You can view a job log file through the Carbonite Replication Console by selecting **View Job Log** from the toolbar on the **Jobs** page. Separate logging windows allow you to continue working in the Carbonite Replication Console while monitoring log messages. You can open multiple logging windows for multiple jobs. When the Carbonite Replication Console is closed, all logging windows will automatically close.



Because the job log window communicates with the target server, if the console loses communication with the target server after the job log window has already been opened, the job log window will display an error.



Time	Description
6/22/2017 2:52:49 PM	INFO : [5] Creating engine connection for job
6/22/2017 2:52:49 PM	INFO : [5] Setting remap link to 0
6/22/2017 2:52:50 PM	INFO : [5] Creating connection on source 172.31.187.189 to Target : 172.31.80.13
6/22/2017 2:52:51 PM	INFO : [5] Checking For prior reverse connection...
6/22/2017 2:52:51 PM	INFO : [5] Will Reverse Connection be created : true
6/22/2017 2:52:51 PM	INFO : [5] Creating New Connection, Erase reverse connection mirror data from jobxml.
6/22/2017 2:52:51 PM	INFO : [5] Creating engine connection for job
6/22/2017 2:52:52 PM	INFO : [5] Creating connection on 172.31.80.13 to 172.31.187.189
6/22/2017 2:52:53 PM	INFO : [5] Begin Resuming target.
6/22/2017 2:52:53 PM	INFO : [5] resume transmission has been requested but there is no connection identifiers a...
6/22/2017 2:52:53 PM	WARN : [5] Attempt to resume job 3fc40ce7-da35-434d-9e62-38052b6bc6e5 failed.
6/22/2017 2:52:53 PM	INFO : [5] Finished Resuming target.
6/22/2017 2:52:53 PM	INFO : [5] Begin Running DTInfo.
6/22/2017 2:52:53 PM	INFO : [5] Finished Running DTInfo.
6/22/2017 2:52:53 PM	INFO : [5] Running task ended: TaskEngageProtection
6/22/2017 2:52:53 PM	INFO : [9] Invoking collaborator method FailoverMonitorCollaborator.CollaboratorStart
6/22/2017 2:52:53 PM	INFO : init
6/22/2017 2:52:53 PM	INFO : filtering out addresses that are not monitored...
6/22/2017 2:52:53 PM	INFO : server address: 172.31.187.189
6/22/2017 2:52:53 PM	INFO : monitoring using: Network
6/22/2017 2:52:53 PM	INFO : done filtering out addresses that are not monitored
6/22/2017 2:52:53 PM	INFO : initializing other monitoring variables...
6/22/2017 2:52:53 PM	INFO : init() all done
6/22/2017 2:52:53 PM	INFO : FailoverMonitorData:
6/22/2017 2:52:53 PM	INFO : monitoredJobName: KJ-CentOS-6 to KJ-CentOS-6-2
6/22/2017 2:52:53 PM	INFO : Monitored addresses: 172.31.187.189
6/22/2017 2:52:53 PM	INFO : Ping methods: Network
6/22/2017 2:52:53 PM	INFO : Ping method choices:Network, Service
6/22/2017 2:52:53 PM	INFO : totalTimeAllowedSeconds: 300
6/22/2017 2:52:53 PM	INFO : useTotalTimeAllowed: true
6/22/2017 2:52:53 PM	INFO : maxPingAttempts: 20
6/22/2017 2:52:53 PM	INFO : pingIntervalSeconds: 10
6/22/2017 2:52:53 PM	INFO : >>FailoverMonitor state changed to:MONITOR_STATE_INITIAL
6/22/2017 2:52:53 PM	INFO : [9] IFailoverMonitor object was created while initializing the FailoverMonitor collabor...
6/22/2017 2:52:53 PM	INFO : Start failover monitor scheduler on job KJ-CentOS-6 to KJ-CentOS-6-2
6/22/2017 2:52:53 PM	INFO : Monitoring the following addresses: [172.31.187.189]
6/22/2017 2:52:53 PM	INFO : Failover monitoring first cycle on job KJ-CentOS-6 to KJ-CentOS-6-2
6/22/2017 2:52:53 PM	INFO : -Failover monitoring job KJ-CentOS-6 to KJ-CentOS-6-2 via Network Ping
6/22/2017 2:52:53 PM	INFO : [10] Invoking collaborator method SnapshotSchedulerCollaborator.CollaboratorStart

The following table identifies the controls and the table columns in the **Job logs** window.



**Start**

This button starts the addition and scrolling of new messages in the window.



**Pause**

This button pauses the addition and scrolling of new messages in the window. This is only for the **Job logs** window. The messages are still logged to their respective files on the server.

**Copy** 

This button copies the messages selected in the **Job logs** window to the Windows clipboard.

**Clear** 

This button clears the **Job logs** window. The messages are not cleared from the respective files on the server. If you want to view all of the messages again, close and reopen the **Job logs** window.

**Time**

This column in the table indicates the date and time when the message was logged.

**Description**

This column in the table displays the actual message that was logged.

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## Cutting over SAP HANA migration jobs

When the migration mirror has completed, the target may or may not reboot automatically depending on your selection for user intervention. If you disabled user intervention, the target will reboot automatically to complete the migration process. If you enabled user intervention, when the migration mirror is complete, the status will change to **Protecting**. Use this time to complete any necessary tasks. When you are ready to complete the migration, use the following instructions to cutover.

1. On the **Jobs** page, highlight the job that you want to cutover and click **Failover or Cutover** in the toolbar.
2. Select the type of cutover to perform.
  - **Cutover to live data**—Select this option to initiate a full, live cutover using the current data on the target. The source may be automatically shut down if it is still running, depending on your job configuration. The target will stand in for the source by rebooting and applying the source identity, including its system state, on the target. After the reboot, the target becomes the source, and the target no longer exists.
  - **Perform test cutover**—This option is not applicable to SAP HANA migration jobs.
  - **Cutover to a snapshot**—This option is not available for migration jobs.
3. Select how you want to handle the data in the target queue.
  - **Apply data in target queues before failover or cutover**—All of the data in the target queue will be applied before cutover begins. The advantage to this option is that all of the data that the target has received will be applied before cutover begins. The disadvantage to this option is depending on the amount of data in queue, the amount of time to apply all of the data could be lengthy.
  - **Discard data in the target queues and failover or cutover immediately**—All of the data in the target queue will be discarded and cutover will begin immediately. The advantage to this option is that cutover will occur immediately. The disadvantage is that any data in the target queue will be lost.
4. When you are ready to begin cutover, click **Cutover**.



Google Cloud requires specific installation packages from the Google Cloud Repository in order to successfully migrate. There is not a concise list of packages required because the list is dependent on multiple factors including the source operating system and configuration and your Google Cloud project. Rather than try to pre-install every possible package, it is generally easier to complete the migration and if there are package issues, address them post-migration. If the migration fails to cutover, review the job log and then modify the `/opt/dbtk/etc/management-service.properties` files to include any missing packages. See the knowledge base article *Full Server to Google Cloud Platform (GCP) Fails Updating Packages* at <https://support.carbonite.com/doubletake/articles/Full-Server-to-Google-Cloud-Platform-GCP-Fails-Updating-Packages> for details on how to update the properties file.

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Carbonite Migrate manages SAP HANA as part of the cutover process. Carbonite Migrate shuts down SAP HANA and verifies the shutdown. It then verifies that all data is replicated from source to target before proceeding with the cutover.

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## Chapter 8 Full server to ESX migration

Create a full server to ESX migration job when you want to migrate an entire physical server or virtual machine to an ESX target.

- *Full server to ESX migration requirements* on page 167—Full server to ESX migration includes specific requirements for this type of migration.
- *Creating a full server to ESX migration job* on page 174—This section includes step-by-step instructions for creating a full server to ESX migration job.
- *Managing and controlling full server to ESX migration jobs* on page 195—You can view status information about your full server to ESX migration job.
- *Cutting over full server to ESX migration jobs* on page 214—Use this section when you are ready to cutover from your source to your target, which will become your new source.

# Full server to ESX migration requirements

Use these requirements for full server to ESX migration.

- **Source server**—The source server can be a 64-bit physical or virtual server running any of the following operating systems.
  - **Operating system**—Red Hat Enterprise Linux, Oracle Enterprise Linux, and CentOS
    - **Version**—6.8 through 6.10
    - **Kernel type**—Default, Unbreakable Enterprise Kernel (UEK)
    - **File system**—Ext3, Ext4, XFS
  - **Operating system**—Red Hat Enterprise Linux, Oracle Enterprise Linux, and CentOS
    - **Version**—7.7 through 7.9
    - **Kernel type**—Default, Oracle Unbreakable Enterprise Kernel (UEK)
    - **File system**—Ext3, Ext4, XFS
  - **Operating system**—Red Hat Enterprise Linux, Oracle Enterprise Linux, and Rocky Linux
    - **Version**—8.5 through 8.7
    - **Kernel type**—Default, Oracle Unbreakable Enterprise Kernel (UEK)
    - **File system**—Ext3, Ext4, XFS
    - **Notes**—Oracle 8.7 includes support only for the RedHat compatible kernel, not the unbreakable kernel.
  - **Operating system**—Red Hat Enterprise Linux
    - **Version**—9.0
    - **Kernel type**—Default
    - **File system**—Ext3, Ext4, XFS
  - **Operating system**—CloudLinux
    - **Version**—7.9
    - **Kernel type**—Default
    - **File system**—Ext3, Ext4, XFS
  - **Operating system**—SUSE Linux Enterprise
    - **Version**—12.3 through 12.5
    - **Kernel type**—Default
    - **File system**—Ext3, Ext4, XFS, Btrfs
    - **Notes**—If you are planning to convert an existing file system to Btrfs, you must delete any existing Carbonite Migrate jobs and re-create them after converting to Btrfs.
  - **Operating system**—SUSE Linux Enterprise
    - **Version**—15.0 through 15.2
    - **Kernel type**—Default
    - **File system**—Ext3, Ext4, XFS, Btrfs

- **Notes**—If you are planning to convert an existing file system to Btrfs, you must delete any existing Carbonite Migrate jobs and re-create them after converting to Btrfs.
  - **Operating system**—Ubuntu
    - **Version**—18.04.1 through 18.04.3
    - **Kernel type**—Generic
    - **File system**—Ext2, Ext3, Ext4, XFS
  - **Operating system**—Ubuntu
    - **Version**—20.04.1 through 20.04.3
    - **Kernel type**—Generic
    - **File system**—Ext2, Ext3, Ext4, XFS
  - **Operating system**—Debian Linux
    - **Version**—11.4
    - **Kernel type**—Default
    - **File system**—Ext3, Ext4, XFS
- 



For all operating systems except Ubuntu, the kernel version must match the expected kernel for the specified release version. For example, if `/etc/redhat-release` declares the system to be a Redhat 8.5 system, the kernel that is installed must match that.

Carbonite Migrate does not support stacking filesystems, like eCryptFS.

If Carbonite Migrate does not have the driver binary files for the kernel you are using, they can be compiled automatically, but you need the `build-essential` package for them to be installed. Run `apt-get install build-essential` to install the build tools and then restart the DT service. This will build the driver from the source and load it.

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- **Packages and services**—Each Linux server must have the following packages and services installed before you can install and use Carbonite Migrate. See your operating system documentation for details on these packages and utilities.
  - `sshd` (or the package that installs `sshd`)
  - `lsb`
  - `parted`
  - `dmidecode`
  - `scp`
  - `which`
  - `libnsl` (only required for Red Hat Enterprise Linux, Oracle Enterprise Linux, and CentOS version 8.0 and later)
- **vCenter**—vCenter is supported but not required. If you are using it and upgrade your version of vCenter after it has been entered into the Carbonite Replication Console, you must remove and re-add the vCenter in order for the console to recognize the upgraded version.
- **vMotion**—Host vMotion is only supported if you are using vCenter. Storage vMotion is not supported.



- **Target host server**—The target host server must be an ESX server. It can be any of the following ESX operating systems.
    - ESXi 6.5
    - ESXi 6.7
    - ESXi 7.0
    - ESXi 8.0
- 



The free versions of ESX restrict functionality that Carbonite Migrate requires. Therefore, you must use one of the paid editions of ESX.

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- **Virtual recovery appliance**—The target ESX host must have an existing virtual machine, known as a virtual recovery appliance. You must have this appliance before you can begin migration. When you begin migration, the virtual recovery appliance will mount disks, format disks, and so on. When cutover occurs, a new virtual machine is powered on using the replicated disks from the appliance. Once the new virtual machine is online, it will have the identity, data, and system state of the source. Since the appliance maintains its own identity, it can be reused for additional cutovers.

You have the choice of using an OVF (Open Virtualization Format) virtual machine included with Carbonite Migrate for your appliance, or creating your own appliance that meets the requirements below. In either case, keep in mind the following caveats for the appliance.

- The virtual recovery appliance must be a standalone virtual machine.
- It should not reside in any multiple virtual machine vApp.
- The OVF appliance is pre-configured for optimal performance. You do not need to modify the memory, CPU, or other configurations.
- You should not install or run anything else on the appliance.
- A single virtual recovery appliance can migrate a maximum of 10 sources or jobs with a maximum of 255 disks.

If you are creating your own appliance, it must meet the following requirements.

- **Operating system**—The virtual machine must be running a 64-bit version of one of the following operating systems.
    - Ubuntu version 20.04.1 through 20.04.3
    - Red Hat Enterprise Linux or CentOS version 7.7 through 7.9
    - Red Hat Enterprise Linux or CentOS version 8.4 through 8.6
    - SUSE Linux Enterprise version 15.0 through 15.2
- 



A SUSE appliance can only protect source servers running a Carbonite Migrate supported SUSE version. You cannot protect other Linux operating systems to a SUSE appliance.

You cannot protect Btrfs to a Red Hat or CentOS appliance.

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- **Memory**—The virtual machine must have at least 4 GB of virtualized physical RAM.

- **CPUs**—The virtual machine must have at least two CPUs (two virtual sockets, not two virtual cores).
- **Disk space**—The virtual machine must have at least 16 GB of disk space available.
- **SCSI controller**—The virtual machine should be configured to use paravirtual SCSI controllers. A single virtual recovery appliance, with four paravirtual SCSI controllers, can migrate a maximum of 10 sources or jobs with a maximum of 255 disks.
- **Networking**—The virtual machine must have a valid, working network configuration, including DNS.
- **Function**—The virtual machine must be dedicated to Carbonite Migrate processing only. Do not use the virtual machine for any other activity (web server, database server, and so on).
- **Volume group name**—If your virtual machine is running Red Hat or CentOS and is using an LVM setup, you must make sure the volume group on the virtual machine is using a unique name. If the same volume group name is used as any volume group name from a protected source, failover will fail because of a name conflict. Refer to your Red Hat documentation for details on renaming a volume group.
- **SELinux policy**—SELinux is supported on the source and appliance.
- **Packages**—You will need specific packages installed on your appliance depending on the operating system of your source servers.
  - **Ext**—If the source server you will be protecting has the ext file system, you must have the e2fsprogs package on your appliance.
  - **Xfs**—If the source server you will be protecting has the xfs file system, you must have the xfsprogs package on your appliance.
  - **LVM**—If the source server you will be protecting has an LVM setup, you must have the lvm2 package on your appliance.
  - **Btrfs**—If the source server you will be protecting has the Btrfs file system and you are using an Ubuntu appliance, the appliance must have the btrfs-tools package. If the source server you are protecting is SLES 12.x with Btrfs and you are using a SLES appliance, the btrfsprogs package should already be on the SLES appliance by default. You cannot protect Btrfs to a Red Hat or CentOS appliance.
- **Permissions**—If you want to limit the permissions required for the account that you will be using for your full server to ESX migration job, your account must have at a minimum the permissions listed below. These permissions can be set at the vCenter, Datacenter, or host level.
  - **Datastore**—Allocate Space, Browse Datastore, Low level file operations, and Remove File
  - **Host, Local Operations**—Create Virtual Machine, Delete Virtual Machine, and Reconfigure virtual machine
  - **Network**—Assign Network
  - **Resource**—Assign virtual machine to resource pool
  - **Scheduled Task**—Create Tasks, Modify Task, Remove Task, and Run Task
  - **Tasks**—Create task and Update task
  - **Virtual Machine, Configuration**—Add existing disk, Add new disk, Add or remove device, Change resource, Modify device settings, and Remove disk

- **Virtual Machine, Interaction**—Device connection, Power off, and Power on
- **Virtual Machine, Inventory**—Create new, Register, Remove, and Unregister

Make sure if you also define permissions at the VMs and Templates level in vCenter that you have not denied any of the required permissions listed above.

- **System memory**—The minimum system memory on each server is 1 GB.
- **Disk space for program files**—This is the amount of disk space needed for the Carbonite Migrate program files. This is approximately 400 MB on a Linux source server. The appliance needs approximately 620 MB.



Make sure you have additional disk space for Carbonite Migrate queuing, logging, and so on.

- 
- **Server name**—Carbonite Migrate includes Unicode file system support, but your server name must still be in ASCII format. Additionally, all Carbonite Migrate servers and appliances must have a unique server name.
  - **Target drivers**—Install on the source any drivers that are required on the target after failover. For example, you need to install on the source any NIC drivers that will be required on the target after failover.
  - **Protocols and networking**—Your servers must meet the following protocol and networking requirements.
    - Your servers must have TCP/IP with static IP addressing.
    - IPv4 only configurations are supported, IPv4 and IPv6 are supported in combination, however IPv6 only configurations are not supported.
    - WAN failover is not supported with IPv6 addresses.
    - If you are using IPv6 on your servers, your console must be run from an IPv6 capable machine.
    - In order to properly resolve IPv6 addresses to a hostname, a reverse lookup entry should be made in DNS.
    - If you are using Carbonite Migrate over a WAN and do not have DNS name resolution, you will need to add the host names to the local hosts file on each server running Carbonite Migrate.
    - Ubuntu Netplan is supported, however the network configuration on the source and target should match. If you have a mix of network types (traditional, NetworkManager, or Netplan) on the source and target, you may have to configure the networking on the target after cutover.
  - **NAT support**—Carbonite Migrate supports NAT environments with the following caveats.
    - Only IPv4 is supported.
    - Only standalone servers are supported.
    - Make sure you have added your server to the Carbonite Replication Console using the correct public or private IP address. The name or IP address you use to add a server to the console is dependent on where you are running the console. Specify the private IP address of any servers on the same side of the router as the console. Specify the public IP address of any servers on the other side of the router as the console.

- DNS failover and updates will depend on your configuration
  - Only the source or target can be behind a router, not both.
  - The DNS server must be routable from the target
- **Name resolution**—Your servers must have name resolution or DNS. The Carbonite Replication Console must be able to resolve the virtual recovery appliance, and the virtual recovery appliance must be able to resolve all source servers. For details on name resolution options, see your Linux documentation or online Linux resources.
- **Ports**—Port 1501 is used for localhost communication between the engine and management service and should be opened inbound and outbound for both TCP and UDP in iptables. Ports 1500, 1505, 1506, 6325, and 6326 are used for component communication and must be opened inbound and outbound for both TCP and UDP on any firewall that might be in use.
- **Security**—Carbonite Migrate security is granted through membership in user groups. The groups can be local or LDAP (Lightweight Directory Access Protocol). You must provide a valid local account or LDAP account that is a member of the Carbonite Migrate security groups.
- **SELinux policy**—SELinux is supported on the source and appliance.
- **UEFI, trusted boot, secure boot**—UEFI (Unified Extensible Firmware Interface) is supported on the source, however, trusted boot (tboot), secure boot, or other volume blocking mechanisms are not supported on the source.
- **Docker**—Your source cannot be a Docker host. If a Docker container or data is included in a job, after failover, the Docker installation may not function correctly.
- **Mount option**—The mount option noexec is not supported on the /tmp filesystem.
- **Trusted Boot (tboot)**—Trusted Boot is not supported and should be disabled on the source.
- **Snapshots**—Carbonite Migrate snapshots are not supported with migration jobs.
- **Supported configurations**—The following table identifies the supported configurations for a full server to ESX migration job.

Server to Host Configuration	Description	Supported	Not Supported
One to one active/standby	You can migrate a single source to a single target host.	X	
One to one active/active	You cannot migrate a single source to a single target host where each server acts as both a source and target actively replicating data to each other.		X
Many to one	You can migrate many source servers to one target host. Replication occurs from each source to the one target host. This will consolidate your source servers to a single host server.	X	

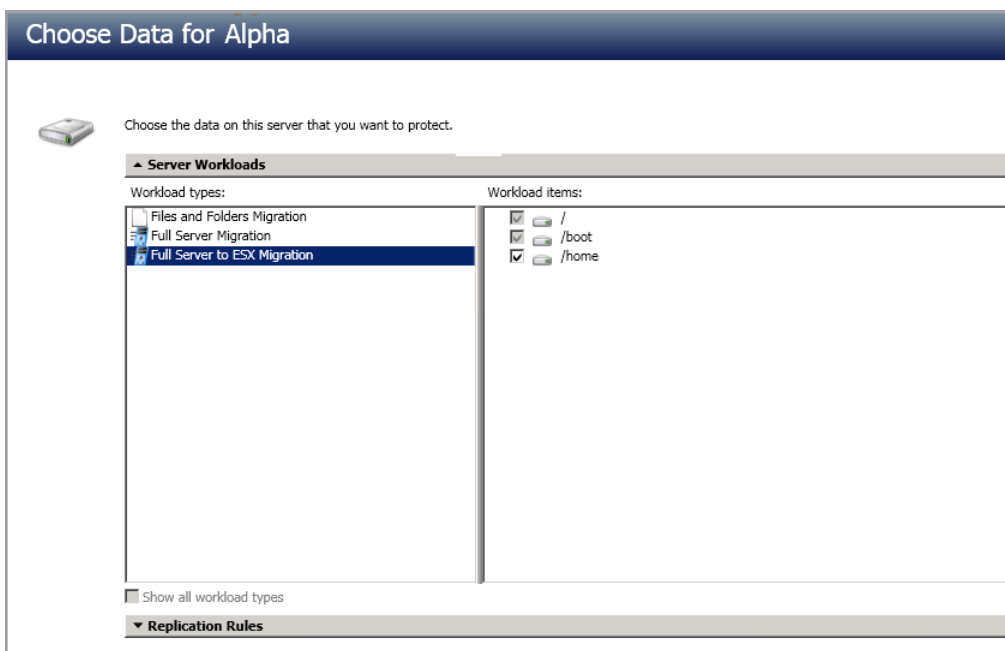
<b>Server to Host Configuration</b>	<b>Description</b>	<b>Supported</b>	<b>Not Supported</b>
One to many	You cannot migrate a single source to multiple target hosts.		X
Chained	You cannot migrate a single source to a single target host, where the target host then acts a source in order to send the original source to another target.		X
Single server	You cannot migrate a single source to itself.		X
Standalone to standalone	Your source and target host can be in a standalone to standalone configuration.	X	
Standalone to cluster	Your source and target host cannot be in a standalone to cluster configuration.		X
Cluster to standalone	Your source and target host cannot be in a cluster to standalone configuration.		X
Cluster to cluster	Your source and target host cannot be in a cluster to cluster configuration.		X

## Creating a full server to ESX migration job

Use the following instructions to migrate an entire server to a new virtual machine on an ESX server.

1. From the **Servers** page, right-click the server you want to migrate and select **Migrate**. You can also highlight a server, click **Create a New Job** in the toolbar, then select **Migrate**.
2. Choose the type of workload that you want to migrate. Under **Server Workloads**, in the **Workload types** pane, select **Full Server to ESX Migration**. In the **Workload items** pane, select the volumes on the source that you want to migrate.

If the workload you are looking for is not displayed, select the **Show all workload types** check box. The workload types in gray text are not available for the source server you have selected. Hover your mouse over an unavailable workload type to see a reason why this workload type is unavailable for the selected source.



Unsupported file systems will be displayed but will not be accessible.

3. By default, Carbonite Migrate selects the system and boot volumes for migration. You will be unable to deselect these volumes. Select any other volumes on the source that you want to migrate.



The swap partition is excluded by default and you cannot select it, however, a swap partition will be created on the replica.

If desired, click the **Replication Rules** heading and expand the volumes under **Folders**. You will see that Carbonite Migrate automatically excludes particular files that cannot be used

during the migration. If desired, you can exclude other files that you do not want to migrate, but be careful when excluding data. Excluded volumes, folders, and/or files may compromise the integrity of your installed applications.

Volumes and folders with a green highlight are included completely. Volumes and folders highlighted in light yellow are included partially, with individual files or folders included. If there is no highlight, no part of the volume or folder is included. To modify the items selected, highlight a volume, folder, or file and click **Add Rule**. Specify if you want to **Include** or **Exclude** the item. Also, specify if you want the rule to be recursive, which indicates the rule should automatically be applied to the subdirectories of the specified path. If you do not select **Recursive**, the rule will not be applied to subdirectories.

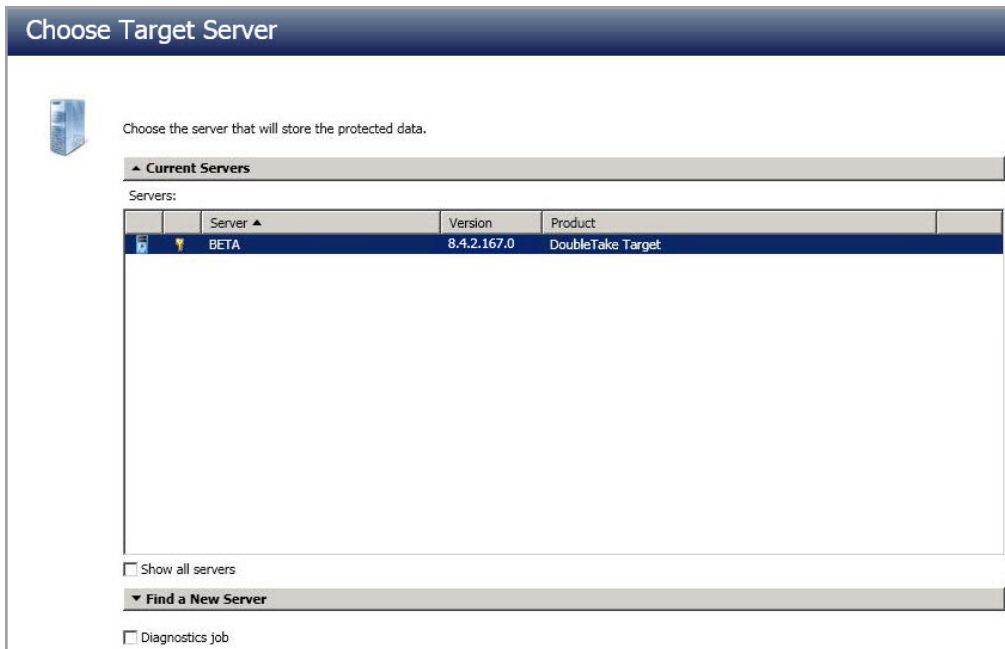
You can also enter wildcard rules, however you should do so carefully. Rules are applied to files that are closest in the directory tree to them. If you have rules that include multiple folders, an exclusion rule with a wild card will need to be added for each folder that it needs applied to. For example, if you want to exclude all .log files from /home and your rules include /home, /home/folder1, and /home/folder2, you would need to add the exclusion rule for the root and each subfolder rule. So you will need to add exclude rules for /home/\*.log , /home/folder1/\*.log, and /home/folder2/\*.log.

If you need to remove a rule, highlight it in the list at the bottom and click **Remove Rule**. Be careful when removing rules. Carbonite Migrate may create multiple rules when you are adding directories. For example, if you add /home/admin to be included in protection, then /home will be excluded. If you remove the /home exclusion rule, then the /home/admin rule will be removed also.



If you return to this page using the **Back** button in the job creation workflow, your **Workload Types** selection will be rebuilt, potentially overwriting any manual replication rules that you specified. If you do return to this page, confirm your **Workload Types** and **Replication Rules** are set to your desired settings before proceeding forward again.

- 
4. Click **Next** to continue.
  5. Choose your target server. This is the virtual recovery appliance on your ESX server.



- **Current Servers**—This list contains the servers currently available in your console session. Servers that are not licensed for the workflow you have selected and those not applicable to the workload type you have selected will be filtered out of the list. Select your target server from the list. If the server you are looking for is not displayed, enable **Show all servers**. The servers in red are not available for the source server or workload type you have selected. Hover your mouse over an unavailable server to see a reason why this server is unavailable.
- **Find a New Server**—If the server you need is not in the **Current Servers** list, click the **Find a New Server** heading. From here, you can specify a server along with credentials for logging in to the server. If necessary, you can click **Browse** to select a server from a network drill-down list.

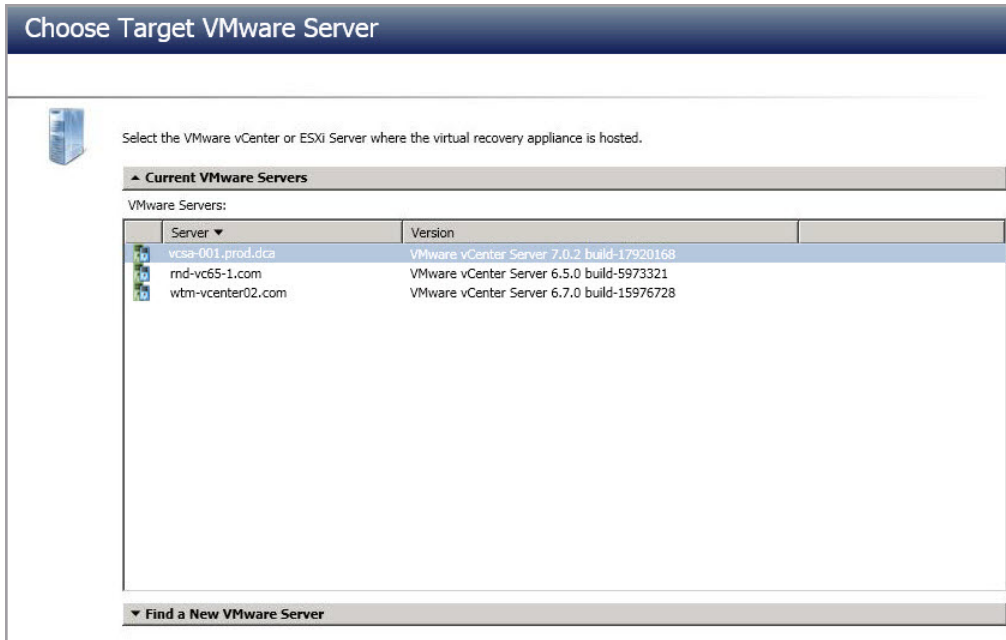


If you enter the target server's fully-qualified domain name, the Carbonite Replication Console will resolve the entry to the server short name. If that short name resides in two different domains, this could result in name resolution issues. In this case, enter the IP address of the server.

When specifying credentials for a new server, specify a user that is a member of the local dtadmin security group.

6. Click **Next** to continue.
7. Choose the server where your target virtual recovery appliance is located. This is also the server where your replica virtual machine will be located.





- **Current VMware Servers**—This list contains the vCenter and ESX servers currently available in your console session. Select your server from the list.
- **Find a New VMware Server**—If the server you need is not in the **Current VMware Servers** list, click the **Find a New VMware Server** heading.
  - **vCenter/ESXi Server**—Select your server from the list. If your server is not in the list, manually type it in.
  - **User name**—Specify the root user or another user that has the administrator role on the specified server.
  - **Password**—Specify the password associated with the **User name** you entered.
  - **Domain**—If you are working in a domain environment, specify the **Domain**.

If your server name does not match the security certificate or the security certificate has expired, you will be prompted if you want to install the untrusted security certificate.

8. Click **Next** to continue.



You may be prompted for a route from the target to the source. This route is used so the target can communicate with the source to build job options. This dialog box will be displayed only if needed.

9. You have many options available for your server migration job. Configure those options that are applicable to your environment.

Go to each page identified below to see the options available for that section of the **Set Options** page. After you have configured your options, continue with the next step on page 193.

- *General* on page 178
- *Replica Virtual Machine Location* on page 178

- *Replica Virtual Machine Configuration* on page 178
- *Replica Virtual Machine Volumes* on page 179
- *Replica Virtual Machine Network Settings* on page 187
- *Failover Options* on page 188
- *Mirror, Verify & Orphaned Files* on page 189
- *Network Route* on page 190
- *Compression* on page 191
- *Bandwidth* on page 192

## General

General

Job name:  
alpha to beta

For the **Job name**, specify a unique name for your job.

## Replica Virtual Machine Location

Replica Virtual Machine Location

Select the datastore on the target ESX server that will hold the replica virtual machine:

	Volume ▲	Total Size	Provisioned Space	Free Space	Owner
	EMC5	399.75 GB	141.46 GB	57.33 GB	esx51
	EMC6	399.75 GB	207.84 GB	25.88 GB	esx51
	EMC7	399.75 GB	349.34 GB	33.55 GB	esx51

Select one of the volumes from the list to indicate the volume on the target where you want to store the configuration files for the new virtual server when it is created. The target volume must have enough **Free Space**. You can select the location of the .vmdk files under **Replica Virtual Machine Volumes**.

## Replica Virtual Machine Configuration

**Replica Virtual Machine Configuration**

Display name:  
Alpha\_Replica

Hardware configuration:

	Source	Replica
Sockets	1	1
Cores per socket	1	1
Memory (MB)	4096	4096

Network adapter type:  
E1000

Virtual switches:

	Source Network Adapter ▲	Replica Virtual Switch
	eth0	VM Network 5 ...
	virbr0	VM Network 5 ...

- **Display name**—Specify the name of the replica virtual machine. This will be the display name of the virtual machine on the host system.
- **Hardware configuration**—Specify how you want the replica virtual machine to be created.
  - **Sockets**—Specify how many sockets to create on the new virtual machine. The number of sockets on the source is displayed to guide you in making an appropriate selection. If you select fewer sockets than the source, your clients may be impacted by slower responses.
  - **Cores per socket**—Specify how many cores to create per socket. The number of cores per socket on the source is displayed to guide you in making an appropriate selection.
  - **Memory**—Specify the amount of memory, in MB, to create on the new virtual machine. The memory on the source is displayed to guide you in making an appropriate selection. If you select less memory than the source, your clients may be impacted by slower responses.
- **Network adapter type**—Depending on the operating system of your source, you may be able to select the type of adapter to use on the replica virtual machine. This selection will apply to all adapters on the replica.



If the operating system on the source is not compatible with the VmxNet3 driver on the target appliance, and the source does not have VMware Tools already, you need to install VMware Tools on the replica after failover in order for the VmxNet3 adapter to work correctly. Alternatively, you could select a different network adapter type, if another type is available.

- **Virtual switches**—Identify how you want to handle the network mapping after cutover. The **Source Network Adapter** column lists the NICs from the source. Map each one to a **Replica Virtual Switch**, which is a virtual network on the target. You can also choose to discard the source's NIC and IP addresses. To make a selection, click the browse button and select a virtual switch from the list. You can enter text in the **Filter** to limit the list of switches displayed.

## Replica Virtual Machine Volumes



If your source is UEFI, you will only have the option to create disks that match your source. You will not be able to create disks per volume on your replica virtual machine.

- **Create disks matching source**—Select this option if you want the disk configuration on the target replica to match the disk configuration on the source.

The screenshot shows the 'Replica Virtual Machine Volumes' configuration window. It is divided into two main sections: 'Disk Configuration Strategy' and 'Disk Properties'.  
Under 'Disk Configuration Strategy', there are two radio buttons: 'Create disks matching source' (which is selected) and 'Create disks per volume'.  
The 'Disks' section on the left contains a list with one entry: '/dev/sda'.  
The 'Disk Properties' section on the right contains several fields:  
- 'Virtual disk': A dropdown menu set to 'Create new disk'.  
- 'Disk size': A text input field containing '127 GB'.  
- 'Datastore': A dropdown menu set to 'EMC LUN 02'.  
- 'Replica disk format': A dropdown menu set to 'Thick Lazy Zeroed'.  
- 'Desired disk size': A text input field containing '127' followed by a 'GB' dropdown menu.

- **Virtual Disk**—Specify if you want Carbonite Migrate to create a new disk for your replica virtual machine or if you want to use an existing disk. If you have more than one disk, you cannot mix and match new and existing. They must all be new disks or all existing disks.

Reusing a virtual disk can be useful for pre-staging data on a LAN and then relocating the virtual disk to a remote site after the initial mirror is complete. You save time by skipping the virtual disk creation steps and performing a difference mirror instead of a full mirror. With pre-staging, less data will need to be sent across the wire initially. In order to use an existing virtual disk, it must be a valid virtual disk, it cannot be attached to any other virtual machine, and it cannot have any associated snapshots.

Each pre-existing disk must be located on the target datastore specified. If you have copied the .vmdk file to this location manually, be sure you have also copied the associated -flat.vmdk file too. If you have used vCenter to copy the virtual machine, the associated file will automatically be copied. There are no restrictions on the file name of the .vmdk, but the associated -flat.vmdk file must have the same base name and the reference to that flat file in the .vmdk must be correct. Carbonite Migrate will move, not copy, the virtual disk files to the appropriate folders created by the replica, so make sure the selected target datastore is where you want the replica virtual disk to be located.

In a WAN environment, you may want to take advantage of using an existing disk by using a process similar to the following.

- a. Create a job in a LAN environment, letting Carbonite Migrate create the virtual disk for you.

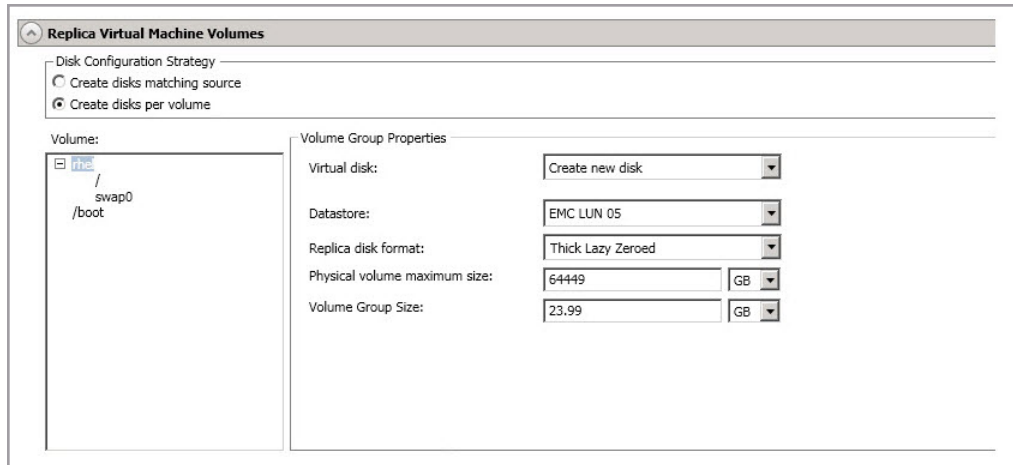
- b. Complete the mirror process locally.
- c. Delete the job and when prompted, do not delete the replica.
- d. Move the virtual disk files to the desired target datastore. Do not forget to move the associated -flat.vmdk file if you move the files manually.
- e. Create a new protection job for the same source and reuse your existing disk.



If your source has multiple partitions inside a single .vmdk, you can only use an existing virtual disk that Carbonite Migrate created. You can only use an existing virtual disk created outside of Carbonite Migrate if there is one partition in each pre-existing disk.

If you are using Logical Volume Manager, then you can only use existing disks when creating a new full server to ESX appliance job if the existing disks were created using Carbonite Migrate version 7.1 or later. Versions prior to 7.1 have important LVM information deleted when the job is deleted, thus you cannot reuse the disk for a future job. If you are not using LVM, this is not an issue.

- **Datastore**—Specify the datastore where you want to store the .vmdk files for the disk. You can specify the location of the virtual machine configuration files in the **Replica Virtual Machine Location** section.
- **Replica disk format**—If you are creating a new disk, specify the format of the disk that will be created.
  - **Thick Lazy Zeroed**—This disk format allocates the full amount of the disk space immediately, but does not initialize the disk space to zero until it is needed. It may also be known as a flat disk.
  - **Thick Eager Zeroed**—This disk format allocates the full amount of the disk space immediately, initializing all of the allocated disk space to zero.
  - **Thin**—This disk format does not allocate the disk space until it is needed.
- **Desired disk size**—If you are creating a new disk, specify the maximum size, in MB or GB, of the disks.
- **Pre-existing disk path**—If you are using an existing virtual disk, specify the location of the existing virtual disk that you want to reuse.
- **Create disks per volume**—Select this option if you want the disk configuration on the target replica to be per source volume.
  - **Volume Group Properties**—If your source has volume groups, you will see them listed in the **Volume** list. Highlight a volume group and set the available **Volume Group Properties** that are displayed to the right of the **Volume** list. The fields displayed in the **Volume Group Properties** will depend on your selection for **Virtual disk**.



- **Virtual Disk**—Specify if you want Carbonite Migrate to create a new disk for your replica virtual machine or if you want to use an existing disk. (If you choose to reuse some existing disks and create some new disks, the numbering of the hard disks will not be identical on the source and the replica virtual machine. New disks will be created first and then existing disks will be attached. VMware assigns the hard disk numbers in order of creation and then those that are attached. The Virtual Device Node SCSI IDs will still be correct and there will be no impact within the guest of the replica virtual machine.)

Reusing a virtual disk can be useful for pre-staging data on a LAN and then relocating the virtual disk to a remote site after the initial mirror is complete. You save time by skipping the virtual disk creation steps and performing a difference mirror instead of a full mirror. With pre-staging, less data will need to be sent across the wire initially. In order to use an existing virtual disk, it must be a valid virtual disk, it cannot be attached to any other virtual machine, and it cannot have any associated snapshots.

Each pre-existing disk must be located on the target datastore specified. If you have copied the .vmdk file to this location manually, be sure you have also copied the associated -flat.vmdk file too. If you have used vCenter to copy the virtual machine, the associated file will automatically be copied. There are no restrictions on the file name of the .vmdk, but the associated -flat.vmdk file must have the same base name and the reference to that flat file in the .vmdk must be correct. Carbonite Migrate will move, not copy, the virtual disk files to the appropriate folders created by the replica, so make sure the selected target datastore is where you want the replica virtual disk to be located.

In a WAN environment, you may want to take advantage of using an existing disk by using a process similar to the following.

- a. Create a job in a LAN environment, letting Carbonite Migrate create the virtual disk for you.
- b. Complete the mirror process locally.

- c. Delete the job and when prompted, do not delete the replica.
- d. Move the virtual disk files to the desired target datastore. Do not forget to move the associated -flat.vmdk file if you move the files manually.
- e. Create a new protection job for the same source and reuse your existing disk.

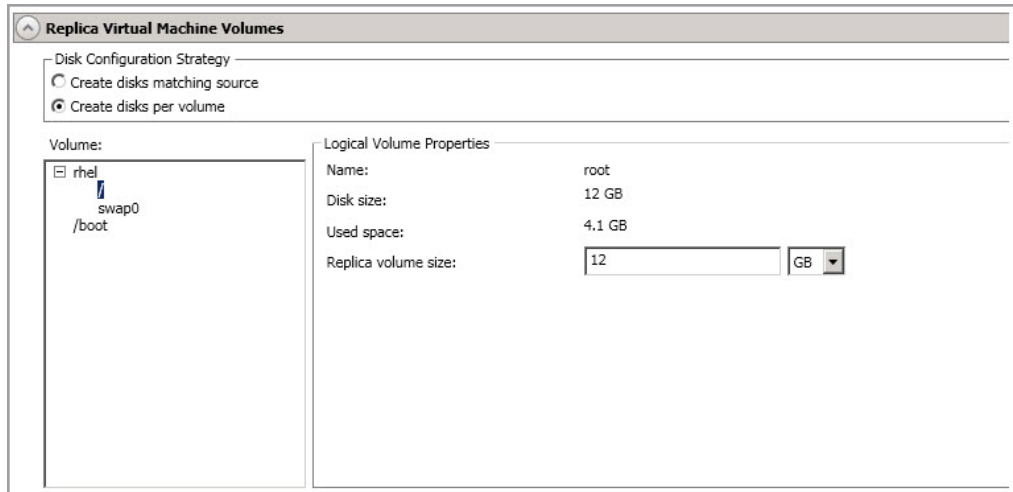


If your source has multiple partitions inside a single .vmdk, you can only use an existing virtual disk that Carbonite Migrate created. You can only use an existing virtual disk created outside of Carbonite Migrate if there is one partition in each pre-existing disk.

If you are using Logical Volume Manager, then you can only use existing disks when creating a new full server to ESX appliance job if the existing disks were created using Carbonite Migrate version 7.1 or later. Versions prior to 7.1 have important LVM information deleted when the job is deleted, thus you cannot reuse the disk for a future job. If you are not using LVM, this is not an issue.

---

- **Datastore**—Specify the datastore where you want to store the .vmdk files for the volume group. You can specify the location of the virtual machine configuration files in the **Replica Virtual Machine Location** section.
- **Replica disk format**—If you are creating a new disk, specify the format of the disk that will be created.
  - **Thick Lazy Zeroed**—This disk format allocates the full amount of the disk space immediately, but does not initialize the disk space to zero until it is needed. It may also be known as a flat disk.
  - **Thick Eager Zeroed**—This disk format allocates the full amount of the disk space immediately, initializing all of the allocated disk space to zero.
  - **Thin**—This disk format does not allocate the disk space until it is needed.
- **Physical volume maximum size**—If you are creating a new disk, specify the maximum size, in MB or GB, of the virtual disks used to create the volume group. The default value is equal to the maximum size that can be attached to the datastore you selected. That will depend on your ESX version, your file system version, and the block size of your datastore.
- **Volume Group size**—If you are creating a new disk, specify the maximum size, in MB or GB, of the volume group. The default value will match the source. This value cannot be less than the logical volumes total size that you are trying to create on the volume group.
- **Pre-existing virtual disks path**—If you are using an existing virtual disk, specify the location of the existing virtual disks that you want to reuse.
- **Logical Volume Properties**—If your source has logical volumes, you will see them listed in the **Volume** list. Highlight a logical volume and set the available **Logical Volume Properties** that are displayed to the right of the **Volume** list.



If you are using an existing virtual disk, you will not be able to modify the logical volume properties.

The size and space displayed may not match the output of the Linux `df` command. This is because `df` shows the size of the mounted file system not the underlying partition which may be larger. Additionally, Carbonite Migrate uses powers of 1024 when computing GB, MB, and so on. The `df` command typically uses powers of 1000 and rounds up to the nearest whole value.

- **Name**—This field displays the logical volume name.
- **Disk size**—This field displays the size of the logical volume on the source.
- **Used space**—This field displays the amount of disk space in use on the source logical volume.
- **Replica volume size**—Specify the size, in MB or GB, of the replica logical volume on the target. The value must be at least the size of the specified **Used space** on that volume.



In some cases, the replica virtual machine may use more virtual disk space than the size of the source volume due to differences in how the virtual disk's block size is formatted and how hard links are handled. To avoid this issue, specify the size of your replica to be at least 5 GB larger.

- **Partition Properties**—If your source has partitions, you will see them listed in the **Volume** list. Highlight a partition and set the available **Partition Properties** that are displayed to the right of the **Volume** list. The fields displayed in the **Partition Properties** will depend on your selection for **Virtual disk**.





The size and space displayed may not match the output of the Linux `df` command. This is because `df` shows the size of the mounted file system not the underlying partition which may be larger. Additionally, Carbonite Migrate uses powers of 1024 when computing GB, MB, and so on. The `df` command typically uses powers of 1000 and rounds up to the nearest whole value.

- **Virtual Disk**—Specify if you want Carbonite Migrate to create a new disk for your replica virtual machine or if you want to use an existing disk. Review the details above under **Volume Group Properties Virtual Disk** for information on using an existing disk.
- **Disk size**—This field displays the size of the partition on the source.
- **Used space**—This field displays the amount of disk space in use on the source partition.
- **Datastore**—Specify the datastore where you want to store the `.vmdk` files for the partition. You can specify the location of the virtual machine configuration files in the **Replica Virtual Machine Location** section.
- **Replica disk format**—Specify the format of the disk that will be created.
  - **Thick Lazy Zeroed**—This disk format allocates the full amount of the disk space immediately, but does not initialize the disk space to zero until it is needed. It may also be known as a flat disk.
  - **Thick Eager Zeroed**—This disk format allocates the full amount of the disk space immediately, initializing all of the allocated disk space to zero.
  - **Thin**—This disk format does not allocate the disk space until it is needed.
- **Replica volume size**—Specify the size, in MB or GB, of the replica partition on the target. The value must be at least the size of the specified **Used space** on that partition.

- **Pre-existing disks path**—If you are using an existing virtual disk, specify the location of the existing virtual disks that you want to reuse.

## Replica Virtual Machine Network Settings

**Replica Virtual Machine Network Settings**

Use advanced settings for replica virtual machine network configuration.

Network adapters:

eth0 (112.42.74.29)

Source IP addresses:

IP Address	Subnet Mask
112.42.74.29	255.255.0.0

Replica IP addresses:

IP Address	Subnet Mask
112.52.74.29	255.255.0.0

Source Default Gateways:

112.42.48.9

Replica Default Gateways:

112.52.48.9

Source DNS Server addresses:

112.42.48.20

Replica DNS Server addresses:

112.52.48.20

- **Use advanced settings for replica virtual machine network configuration**—Select this option to enable the replica virtual machine network setting configuration. This setting is primarily used for WAN support.



IPv6 is not supported for WAN failover.

- **Network adapters**—Select a network adapter from the source and specify the **Replica IP addresses**, **Replica Default Gateways**, and **Replica DNS Server addresses** to be used after cutover. If you add multiple gateways or DNS servers, you can sort them by using the arrow up and arrow down buttons. Repeat this step for each network adapter on the source.



Updates made during cutover will be based on the network adapter name when protection is established. If you change that name, you will need to delete the job and re-create it so the new name will be used during cutover.

If you update one of the advanced settings (IP address, gateway, or DNS server), then you must update all of them. Otherwise, the remaining items will be left blank. If you do not specify any of the advanced settings, the replica virtual machine will be assigned the same network configuration as the source.

By default, the source IP address will be included in the target IP address list as the default address. If you do not want the source IP address to be the default address on the target after failover, remove that address from the **Replica IP addresses** list.

Linux operating systems only support one gateway, so the first gateway listed will be used.

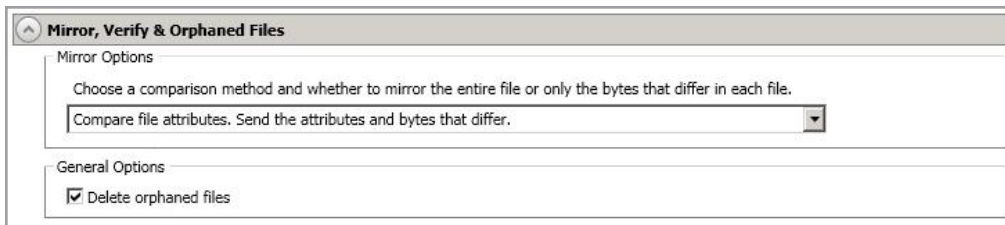
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## Failover Options

The screenshot shows a window titled "Failover Options". At the top, there are two checkboxes: "Wait for user to initiate failover" (checked) and "Shutdown source server" (unchecked). Below this is a section labeled "Target scripts". It contains two rows of input fields. The first row is for the "Pre-failover script" and the second for the "Post-failover script". Each row has a text box for the script path, a "..." button, and a text box for "Arguments". Between the two script rows, there is a checkbox labeled "Delay failover until script completes".

- **Wait for user to initiate failover**—The cutover process can wait for you to initiate it, allowing you to control when cutover occurs. When a cutover occurs, the job will wait in the **Protecting** state for you to manually initiate the cutover process. Disable this option if you want cutover to occur immediately after the mirror is complete.
- **Shutdown source server**—Specify if you want to shut down the source server, if it is still running, before the source is cutover to the target, This option prevents identity conflicts on the network in those cases where the source and target are still both running and communicating.
- **Target Scripts**—You can customize cutover by running scripts on the target appliance and replica. Scripts may contain any valid Linux command, executable, or shell script file. The scripts are processed using the same account running the Double-Take Management service. Examples of functions specified in scripts include stopping and starting services, stopping and starting applications or processes, notifying the administrator before and after cutover occurs, and so on. There are two types of cutover scripts.
  - **Pre-failover script**—This script runs on the target appliance at the beginning of the cutover process. Specify the full path and name of the script file.
  - **Delay until script completes**—Enable this option if you want to delay the cutover process until the associated script has completed. If you select this option, make sure your script handles errors, otherwise the cutover process may never complete if the process is waiting on a script that cannot complete.
  - **Post-failover script**—This script runs on the replica at the end of the cutover process. Specify the full path and name of the script file.
  - **Arguments**—Specify a comma-separated list of valid arguments required to execute the script.

## Mirror, Verify & Orphaned Files



- **Mirror Options**—Choose a comparison method and whether to mirror the entire file or only the bytes that differ in each file.
  - **Do not compare files. Send the entire file.**—Carbonite Migrate will not perform any comparisons between the files on the source and target. All files will be mirrored to the target, sending the entire file. This option requires no time for comparison, but the mirror time can be slower because it sends the entire file. However, it is useful for configurations that have large data sets with millions of small files that are frequently changing and it is more efficient to send the entire file. You may also need to use this option if configuration management policies require sending the entire file.
  - **Compare file attributes. Send the attributes and bytes that differ.**—Carbonite Migrate will compare file attributes and will mirror only the attributes and bytes that are different. This option is the fastest comparison method and fastest mirror speed. Files that have not changed can be easily skipped. Also files that are open and require a checksum mirror can be compared.
  - **Compare file attributes and data. Send the attributes and bytes that differ.**—Carbonite Migrate will compare file attributes and the file data and will mirror only the attributes and bytes that are different. This comparison method is not as fast because every file is compared, regardless of whether the file has changed or is open. However, sending only the attributes and bytes that differ is the fastest mirror speed.



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If a file is small enough that mirroring the entire file is faster than comparing it and then mirroring it, Carbonite Availability will automatically mirror the entire file.

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- **General Options**—Choose your general mirroring options.
  - **Delete orphaned files**—An orphaned file is a file that exists in the replica data on the target, but does not exist in the protected data on the source. This option specifies if orphaned files should be deleted on the target.



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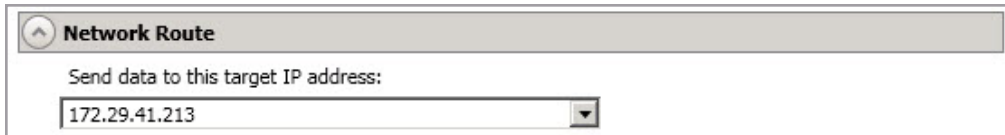
Orphaned file configuration is a per target configuration. All jobs to the same target will have the same orphaned file configuration.

---

If delete orphaned files is enabled, carefully review any replication rules that use wildcard definitions. If you have specified wildcards to be excluded from protection, files matching those wildcards will also be excluded from orphaned file processing and will not be deleted from the target. However, if you have specified wildcards to be included in your protection, those files that fall outside the wildcard inclusion rule will be considered orphaned files and will be deleted from the target.

---

## Network Route



By default, Carbonite Migrate will select an IP address on the target for transmissions. If desired, specify an alternate route on the target that the data will be transmitted through. This allows you to select a different route for Carbonite Migrate traffic. For example, you can separate regular network traffic and Carbonite Migrate traffic on a machine with multiple IP addresses. You can also select or manually enter a public IP address (which is the public IP address of the server's router) if you are using a NAT environment.

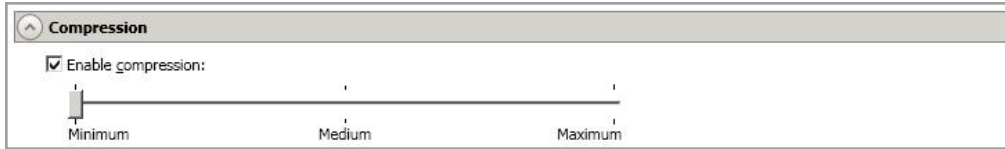
---



If you change the IP address on the target which is used for the target route, you will be unable to edit the job. If you need to make any modifications to the job, it will have to be deleted and re-created.

---

## Compression



To help reduce the amount of bandwidth needed to transmit Carbonite Migrate data, compression allows you to compress data prior to transmitting it across the network. In a WAN environment this provides optimal use of your network resources. If compression is enabled, the data is compressed before it is transmitted from the source. When the target receives the compressed data, it decompresses it and then writes it to disk. You can set the level from **Minimum** to **Maximum** to suit your needs.

Keep in mind that the process of compressing data impacts processor usage on the source. If you notice an impact on performance while compression is enabled in your environment, either adjust to a lower level of compression, or leave compression disabled. Use the following guidelines to determine whether you should enable compression.

- If data is being queued on the source at any time, consider enabling compression.
- If the server CPU utilization is averaging over 85%, be cautious about enabling compression.
- The higher the level of compression, the higher the CPU utilization will be.
- Do not enable compression if most of the data is inherently compressed. Many image (.jpg, .gif) and media (.wmv, .mp3, .mpg) files, for example, are already compressed. Some images files, such as .bmp and .tif, are decompressed, so enabling compression would be beneficial for those types.
- Compression may improve performance even in high-bandwidth environments.
- Do not enable compression in conjunction with a WAN Accelerator. Use one or the other to compress Carbonite Migrate data.



All jobs from a single source connected to the same IP address on a target will share the same compression configuration.

---

## Bandwidth



Bandwidth limitations are available to restrict the amount of network bandwidth used for Carbonite Migrate data transmissions. When a bandwidth limit is specified, Carbonite Migrate never exceeds that allotted amount. The bandwidth not in use by Carbonite Migrate is available for all other network traffic.



All jobs from a single source connected to the same IP address on a target will share the same bandwidth configuration.

- **Do not limit bandwidth**—Carbonite Migrate will transmit data using 100% bandwidth availability.
- **Use a fixed limit**—Carbonite Migrate will transmit data using a limited, fixed bandwidth. Select a **Preset bandwidth** limit rate from the common bandwidth limit values. The **Bandwidth** field will automatically update to the bytes per second value for your selected bandwidth. This is the maximum amount of data that will be transmitted per second. If desired, modify the bandwidth using a bytes per second value. The minimum limit should be 3500 bytes per second.
- **Use scheduled limits**—Carbonite Migrate will transmit data using a dynamic bandwidth based on the schedule you configure. Bandwidth will not be limited during unscheduled times.
  - **New**—Click **New** to create a new scheduled bandwidth limit. Specify the following information.
    - **Daytime entry**—Select this option if the start and end times of the bandwidth window occur in the same day (between 12:01 AM and midnight). The start time must occur before the end time.
    - **Overnight entry**—Select this option if the bandwidth window begins on one day and continues past midnight into the next day. The start time must be later than the end time, for example 6 PM to 6 AM.
    - **Day**—Enter the day on which the bandwidth limiting should occur. You can pick a specific day of the week, **Weekdays** to have the limiting occur Monday through Friday, **Weekends** to have the limiting occur Saturday and Sunday, or **Every day** to have the limiting repeat on all days of the week.
    - **Start time**—Enter the time to begin bandwidth limiting.
    - **End time**—Enter the time to end bandwidth limiting.
    - **Preset bandwidth**—Select a bandwidth limit rate from the common bandwidth limit values. The **Bandwidth** field will automatically update to the bytes per second value for your select bandwidth.
    - **Bandwidth**—If desired, modify the bandwidth using a bytes per second value. The minimum limit should be 3500 bytes per second.



- **Edit**—Click **Edit** to modify an existing scheduled bandwidth limit.
  - **Delete**—Click **Delete** to remove a scheduled bandwidth limit.
- 



If you change your job option from **Use scheduled limits** to **Do not limit bandwidth** or **Use a fixed limit**, any schedule that you created will be preserved. That schedule will be reused if you change your job option back to **Use scheduled limits**.

You can manually override a schedule after a job is established by selecting **Other Job Options > Set Bandwidth**. If you select **No bandwidth limit** or **Fixed bandwidth limit**, that manual override will be used until you go back to your schedule by selecting **Other Job Options > Set Bandwidth > Scheduled bandwidth limit**. For example, if your job is configured to use a daytime limit, you would be limited during the day, but not at night. But if you override that, your override setting will continue both day and night, until you go back to your schedule. See the *Managing and controlling jobs* section for your job type for more information on the **Other Job Options**.

---

10. Click **Next** to continue.
11. Carbonite Migrate validates that your source and target are compatible. The **Summary** page displays your options and validation items.

Errors are designated by a white X inside a red circle. Warnings are designated by a black exclamation point (!) inside a yellow triangle. A successful validation is designated by a white checkmark inside a green circle. Errors are sorted at the top of the list, then warnings, then success messages. Click on any of the validation items to see details. You must correct any errors before you can continue. Depending on the error, you may be able to click **Fix** or **Fix All** and let Carbonite Migrate correct the problem for you. For those errors that Carbonite Migrate cannot correct automatically, you will need to modify the source or target to correct the error, or you can select a different target. You must revalidate the selected servers, by clicking **Recheck**, until the validation check passes without errors. Click the **Common Job Validation Warnings and Errors** link to open a web browser and view solutions to common validation warnings and errors.

If you receive a path transformation error during job validation indicating a volume does not exist on the target server, even though there is no corresponding data being protected on the source, you will need to manually modify your replication rules. Go back to the **Choose Data** page and under the **Replication Rules**, locate the volume from the error message. Remove any rules associated with that volume. Complete the rest of the workflow and the validation should pass.

After a job is created, the results of the validation checks are logged to the job log. See the *Carbonite Availability and Carbonite Migrate Reference Guide* for details on the various Carbonite Migrate log files.

12. Once your servers have passed validation and you are ready to begin migration, click **Finish**, and you will automatically be taken to the **Jobs** page.
- 



Jobs in a NAT environment may take longer to start.

Once a job is created, do not change the name of underlying hardware components used in the job. For example, volume names, network adapter names, or virtual switch names. Any component used by name in your job must continue to use that name throughout the lifetime of job. If you must change a name, you will need to delete the job and re-create it using the new component name.

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# Managing and controlling full server to ESX migration jobs

Click **Jobs** from the main Carbonite Replication Console toolbar. The **Jobs** page allows you to view status information about your jobs. You can also control your jobs from this page.

The jobs displayed in the right pane depend on the server group folder selected in the left pane. Every job for each server in your console session is displayed when the **Jobs on All Servers** group is selected. If you have created and populated server groups (see *Managing servers* on page 15), then only the jobs associated with the server or target servers in that server group will be displayed in the right pane.

- *Overview job information displayed in the top right pane* on page 195
- *Detailed job information displayed in the bottom right pane* on page 198
- *Job controls* on page 200

## **Overview job information displayed in the top right pane**

The top pane displays high-level overview information about your jobs. You can sort the data within a column in ascending and descending order. You can also move the columns to the left or right of each other to create your desired column order. The list below shows the columns in their default left to right order.

If you are using server groups, you can filter the jobs displayed in the top right pane by expanding the **Server Groups** heading and selecting a server group.

---

### **Column 1 (Blank)**

The first blank column indicates the state of the job.



A green circle with a white checkmark indicates the job is in a healthy state. No action is required.



A yellow triangle with a black exclamation point indicates the job is in a pending or warning state. This icon is also displayed on any server groups that you have created that contain a job in a pending or warning state. Carbonite Migrate is working or waiting on a pending process or attempting to resolve the warning state.



A red circle with a white X indicates the job is in an error state. This icon is also displayed on any server groups that you have created that contain a job in an error state. You will need to investigate and resolve the error.



The job is in an unknown state.

### **Job**

The name of the job

## Source Server

The name of the source. This could be the name or IP address of your source.

## Target Server

The name of the target. This could be the name or IP address of your target.

## Job Type

Each job type has a unique job type name. This job is a Full Server to ESX Migration job. For a complete list of all job type names, press F1 to view the Carbonite Replication Console online help.

## Activity

There are many different **Activity** messages that keep you informed of the job activity. Most of the activity messages are informational and do not require any administrator interaction. If you see error messages, check the job details. Keep in mind that **Idle** indicates console to server activity is idle, not that your servers are idle.

## Mirror Status

- **Calculating**—The amount of data to be mirrored is being calculated.
- **In Progress**—Data is currently being mirrored.
- **Waiting**—Mirroring is complete, but data is still being written to the target.
- **Idle**—Data is not being mirrored.
- **Paused**—Mirroring has been paused.
- **Stopped**—Mirroring has been stopped.
- **Removing Orphans**—Orphan files on the target are being removed or deleted depending on the configuration.
- **Verifying**—Data is being verified between the source and target.
- **Unknown**—The console cannot determine the status.

## Replication Status

- **Replicating**—Data is being replicated to the target.
- **Ready**—There is no data to replicate.
- **Pending**—Replication is pending.
- **Stopped**—Replication has been stopped.
- **Out of Memory**—Replication memory has been exhausted.
- **Failed**—The Double-Take service is not receiving replication operations from the Carbonite Migrate driver. Check the Event Viewer for driver related issues.
- **Unknown**—The console cannot determine the status.

## Transmit Mode

- **Active**—Data is being transmitted to the target.
- **Paused**—Data transmission has been paused.
- **Scheduled**—Data transmission is waiting on schedule criteria.

- **Stopped**—Data is not being transmitted to the target.
- **Error**—There is a transmission error.
- **Unknown**—The console cannot determine the status.

## Operating System

The job type operating system

---

## ***Detailed job information displayed in the bottom right pane***

The details displayed in the bottom pane provide additional information for the job highlighted in the top pane. You can expand or collapse the bottom pane by clicking on the **Job Highlights** heading.

---

### **Name**

The name of the job

### **Target data state**

- **OK**—The data on the target is in a good state.
- **Mirroring**—The target is in the middle of a mirror process. The data will not be in a good state until the mirror is complete.
- **Mirror Required**—The data on the target is not in a good state because a remirror is required. This may be caused by an incomplete or stopped mirror or an operation may have been dropped on the target.
- **Busy**—The source is low on memory causing a delay in getting the state of the data on the target.
- **Not Loaded**—Carbonite Migrate target functionality is not loaded on the target server. This may be caused by a license key error.
- **Not Ready**—The Linux drivers have not yet completed loading on the target.
- **Unknown**—The console cannot determine the status.

### **Mirror remaining**

The total number of mirror bytes that are remaining to be sent from the source to the target.

### **Mirror skipped**

The total number of bytes that have been skipped when performing a difference mirror. These bytes are skipped because the data is not different on the source and target.

### **Replication queue**

The total number of replication bytes in the source queue

### **Disk queue**

The amount of disk space being used to queue data on the source

### **Recovery point latency**

The length of time replication is behind on the target compared to the source. This is the time period of replication data that would be lost if a failure were to occur at the current time. This value represents replication data only and does not include mirroring data. If you are mirroring and failover, the data on the target will be at least as far behind as the recovery point latency. It could potentially be further behind

depending on the circumstances of the mirror. If mirroring is idle and you failover, the data will only be as far behind as the recovery point latency time.

### **Bytes sent**

The total number of mirror and replication bytes that have been transmitted to the target

### **Bytes sent (compressed)**

The total number of compressed mirror and replication bytes that have been transmitted to the target. If compression is disabled, this statistic will be the same as **Bytes sent**.

### **Connected since**

The date and time indicating when the current job was started. This is the current time where the console is running.

### **Recent activity**

Displays the most recent activity for the selected job, along with an icon indicating the success or failure of the last initiated activity. Click the link to see a list of recent activities for the selected job. You can highlight an activity in the list to display additional details about the activity.

### **Additional information**

Depending on the current state of your job, you may see additional information displayed to keep you informed about the progress and status of your job. If there is no additional information, you will see (None) displayed. Click the **Why are file write operations retrying** link to open a web browser and view solutions to common causes of retrying file write operations.

---

## Job controls

You can control your job through the toolbar buttons available on the **Jobs** page. If you select multiple jobs, some of the controls will apply only to the first selected job, while others will apply to all of the selected jobs. For example, **View Job Details** will only show details for the first selected job, while **Stop** will stop protection for all of the selected jobs.

If you want to control just one job, you can also right click on that job and access the controls from the pop-up menu.

---

### View Job Details

This button leaves the **Jobs** page and opens the **View Job Details** page.

### Edit Job Properties

This button leaves the **Jobs** page and opens the **Edit Job Properties** page.

### Delete

Stops (if running) and deletes the selected jobs.

### Provide Credentials

Changes the login credentials that the job (which is on the target machine) uses to authenticate to the servers in the job. This button opens the Provide Credentials dialog box where you can specify the new account information and which servers you want to update.

### View Recent Activity

Displays the recent activity list for the selected job. Highlight an activity in the list to display additional details about the activity.

### Start

Starts or resumes the selected jobs.

If you have previously stopped protection, the job will restart mirroring and replication.

If you have previously paused protection, the job will continue mirroring and replication from where it left off, as long as the Carbonite Migrate queue was not exhausted during the time the job was paused. If the Carbonite Migrate queue was



exhausted during the time the job was paused, the job will restart mirroring and replication.

Also if you have previously paused protection, all jobs from the same source to the same IP address on the target will be resumed.

### Pause

Pauses the selected jobs. Data will be queued on the source while the job is paused. All jobs from the same source to the same IP address on the target will be paused.

### Stop

Stops the selected jobs. The jobs remain available in the console, but there will be no mirroring or replication data transmitted from the source to the target. Mirroring and replication data will not be queued on the source while the job is stopped, requiring a remirror when the job is restarted. The type of remirror will depend on your job settings.

### Take Snapshot

Snapshots are not applicable to migration jobs.

### Manage Snapshots

Snapshots are not applicable to migration jobs.

### Failover or Cutover

Starts the cutover process. See *Cutting over full server to ESX migration jobs* on page 214 for the process and details of cutting over a full server to ESX migration job.

### Failback

Starts the failback process. Failback does not apply to migration jobs.

### Restore

Starts the restoration process. Restore does not apply to migration jobs.

### Reverse

Reverses protection. Reverse protection does not apply to migration jobs.

## Undo Failover or Cutover

Cancels a test failover by undoing it. Undo failover does not apply to full server to ESX migration jobs.

## View Job Log

Opens the job log. On the right-click menu, this option is called **View Logs**, and you have the option of opening the job log, source server log, or target server log.

## Other Job Actions

Opens a small menu of other job actions. These job actions will be started immediately, but keep in mind that if you stop and restart your job, the job's configured settings will override any other job actions you may have initiated.

- **Mirroring**—You can start, stop, pause and resume mirroring for any job that is running.

When pausing a mirror, Carbonite Migrate stops queuing mirror data on the source but maintains a pointer to determine what information still needs to be mirrored to the target. Therefore, when resuming a paused mirror, the process continues where it left off.

When stopping a mirror, Carbonite Migrate stops queuing mirror data on the source and does not maintain a pointer to determine what information still needs to be mirrored to the target. Therefore, when starting a mirror that has been stopped, you will need to decide what type of mirror to perform.

- **Mirror Options**—Choose a comparison method and whether to mirror the entire file or only the bytes that differ in each file.
  - **Do not compare files. Send the entire file.**—Carbonite Migrate will not perform any comparisons between the files on the source and target. All files will be mirrored to the target, sending the entire file. This option requires no time for comparison, but the mirror time can be slower because it sends the entire file. However, it is useful for configurations that have large data sets with millions of small files that are frequently changing and it is more efficient to send the entire file. You may also need to use this option if configuration management policies require sending the entire file.
  - **Compare file attributes. Send the attributes and bytes that differ.**—Carbonite Migrate will compare file attributes and will mirror only the attributes and bytes that are different. This option is the fastest comparison method and fastest mirror speed. Files that have not changed can be easily skipped. Also files that are open and require a checksum mirror can be compared.
  - **Compare file attributes and data. Send the attributes and bytes that differ.**—Carbonite Migrate will compare file attributes and the

file data and will mirror only the attributes and bytes that are different. This comparison method is not as fast because every file is compared, regardless of whether the file has changed or is open. However, sending only the attributes and bytes that differ is the fastest mirror speed.

---



If a file is small enough that mirroring the entire file is faster than comparing it and then mirroring it, Carbonite Availability will automatically mirror the entire file.

---

- **Calculate size of protected data before mirroring**—Specify if you want Carbonite Migrate to determine the mirroring percentage calculation based on the amount of data being protected. If you enable this option, the calculation will begin when mirroring begins. For the initial mirror, the percentage will display after the calculation is complete, adjusting to the amount of the mirror that has completed during the time it took to complete the calculation. Subsequent mirrors will initially use the last calculated size and display an approximate percentage. Once the calculation is complete, the percentage will automatically adjust down or up to indicate the amount that has been completed. Disabling calculation will result in the mirror status not showing the percentage complete or the number of bytes remaining to be mirrored.
- 



The calculated amount of protected data may be slightly off if your data set contains compressed or sparse files.

---

- **Verify**—Even if you have scheduled the verification process, you can run it manually any time a mirror is not in progress.
  - **Report only**—Select this option if you only want to generate a verification report. With this option, no data that is found to be different will be mirrored to the target. Choose how you want the verification to compare the files.
  - **Report and mirror files**—Select this option if you want to generate a verification report and mirror data that is different to the target. Select the comparison method and type of mirroring you want to use. See the previous mirroring methods described under *Mirror Options*.
- **Set Bandwidth**—You can manually override bandwidth limiting settings configured for your job at any time.
  - **No bandwidth limit**—Carbonite Migrate will transmit data using 100% bandwidth availability.
  - **Fixed bandwidth limit**—Carbonite Migrate will transmit data using a limited, fixed bandwidth. Select a **Preset bandwidth** limit rate from the common bandwidth limit values. The **Bandwidth** field will automatically update to the bytes per second value for your selected bandwidth. This is the maximum amount of data that will be transmitted per second. If desired, modify the bandwidth using a bytes per second value. The minimum limit should be 3500 bytes per second.

- **Scheduled bandwidth limit**—If your job has a configured scheduled bandwidth limit, you can enable that schedule with this option.
- **Delete Orphans**—Even if you have enabled orphan file removal during your mirror and verification processes, you can manually remove them at any time.
- **Target**—You can pause the target, which queues any incoming Carbonite Migrate data from the source on the target. All active jobs to that target will complete the operations already in progress. Any new operations will be queued on the target until the target is resumed. The data will not be committed until the target is resumed. Pausing the target only pauses Carbonite Migrate processing, not the entire server.

While the target is paused, the Carbonite Migrate target cannot queue data indefinitely. If the target queue is filled, data will start to queue on the source. If the source queue is filled, Carbonite Migrate will automatically disconnect the connections and attempt to reconnect them.

If you have multiple jobs to the same target, all jobs from the same source will be paused and resumed.

- **Refresh Status**—Refreshes the job status immediately.

## Filter

Select a filter option from the drop-down list to only display certain jobs. You can display **Healthy jobs**, **Jobs with warnings**, or **Jobs with errors**. To clear the filter, select **All jobs**. If you have created and populated server groups, then the filter will only apply to the jobs associated with the server or target servers in that server group. See *Managing servers* on page 15.

## Search

Allows you to search the source or target server name for items in the list that match the criteria you have entered.

## Overflow Chevron



Displays any toolbar buttons that are hidden from view when the window size is reduced.

## Viewing full server to ESX migration job details

From the **Jobs** page, highlight the job and click **View Job Details** in the toolbar.

Review the following table to understand the detailed information about your job displayed on the **View Job Details** page.

---

### Job name

The name of the job

### Job type

Each job type has a unique job type name. This job is a Full Server to ESX Migration job. For a complete list of all job type names, press F1 to view the Carbonite Replication Console online help.

### Health



The job is in a healthy state.



The job is in a warning state.



The job is in an error state.



The job is in an unknown state.

### Activity

There are many different **Activity** messages that keep you informed of the job activity. Most of the activity messages are informational and do not require any administrator interaction. If you see error messages, check the rest of the job details.

### Connection ID

The incremental counter used to number connections. The number is incremented when a connection is created. The counter is reset if there are no existing jobs and the Double-Take service is restarted.

### Transmit mode

- **Active**—Data is being transmitted to the target.
- **Paused**—Data transmission has been paused.
- **Scheduled**—Data transmission is waiting on schedule criteria.
- **Stopped**—Data is not being transmitted to the target.
- **Error**—There is a transmission error.
- **Unknown**—The console cannot determine the status.

## Target data state

- **OK**—The data on the target is in a good state.
- **Mirroring**—The target is in the middle of a mirror process. The data will not be in a good state until the mirror is complete.
- **Mirror Required**—The data on the target is not in a good state because a remirror is required. This may be caused by an incomplete or stopped mirror or an operation may have been dropped on the target.
- **Busy**—The source is low on memory causing a delay in getting the state of the data on the target.
- **Not Loaded**—Carbonite Migrate target functionality is not loaded on the target server. This may be caused by a license key error.
- **Not Ready**—The Linux drivers have not yet completed loading on the target.
- **Unknown**—The console cannot determine the status.

## Target route

The IP address on the target used for Carbonite Migrate transmissions.

## Compression

- **On / Level**—Data is compressed at the level specified.
- **Off**—Data is not compressed.

## Encryption

- **On**—Data is being encrypted before it is sent from the source to the target.
- **Off**—Data is not being encrypted before it is sent from the source to the target.

## Bandwidth limit

If bandwidth limiting has been set, this statistic identifies the limit. The keyword **Unlimited** means there is no bandwidth limit set for the job.

## Connected since

The source server date and time indicating when the current job was started. This field is blank, indicating that a TCP/IP socket is not present, when the job is waiting on transmit options or if the transmission has been stopped. This field will maintain the date and time, indicating that a TCP/IP socket is present, when transmission has been paused.

## Additional information

Depending on the current state of your job, you may see additional information displayed to keep you informed about the progress and status of your job. If there is no additional information, you will see (None) displayed. Click the **Why are file write operations retrying** link to open a web browser and view solutions to common causes of retrying file write operations.

## Mirror status

- **Calculating**—The amount of data to be mirrored is being calculated.
- **In Progress**—Data is currently being mirrored.
- **Waiting**—Mirroring is complete, but data is still being written to the target.
- **Idle**—Data is not being mirrored.
- **Paused**—Mirroring has been paused.
- **Stopped**—Mirroring has been stopped.
- **Removing Orphans**—Orphan files on the target are being removed or deleted depending on the configuration.
- **Verifying**—Data is being verified between the source and target.
- **Unknown**—The console cannot determine the status.

## Mirror percent complete

The percentage of the mirror that has been completed

## Mirror remaining

The total number of mirror bytes that are remaining to be sent from the source to the target.

## Mirror skipped

The total number of bytes that have been skipped when performing a difference mirror. These bytes are skipped because the data is not different on the source and target.

## Replication status

- **Replicating**—Data is being replicated to the target.
- **Ready**—There is no data to replicate.
- **Pending**—Replication is pending.
- **Stopped**—Replication has been stopped.
- **Out of Memory**—Replication memory has been exhausted.
- **Failed**—The Double-Take service is not receiving replication operations from the Carbonite Migrate driver. Check the Event Viewer for driver related issues.
- **Unknown**—The console cannot determine the status.

## Replication queue

The total number of replication bytes in the source queue

## Disk queue

The amount of disk space being used to queue data on the source

## Bytes sent

The total number of mirror and replication bytes that have been transmitted to the target

**Bytes sent compressed**

The total number of compressed mirror and replication bytes that have been transmitted to the target. If compression is disabled, this statistic will be the same as **Bytes sent**.

**Recovery point latency**

The length of time replication is behind on the target compared to the source. This is the time period of replication data that would be lost if a failure were to occur at the current time. This value represents replication data only and does not include mirroring data. If you are mirroring and failover, the data on the target will be at least as far behind as the recovery point latency. It could potentially be further behind depending on the circumstances of the mirror. If mirroring is idle and you failover, the data will only be as far behind as the recovery point latency time.

**Mirror start time**

The UTC time when mirroring started

**Mirror end time**

The UTC time when mirroring ended

**Total time for last mirror**

The length of time it took to complete the last mirror process

---



## Validating a full server to ESX migration job

Over time, you may want to confirm that any changes in your network or environment have not impacted your Carbonite Migrate job. Use these instructions to validate an existing job.

1. From the **Jobs** page, highlight the job and click **View Job Details** in the toolbar.
2. In the **Tasks** area on the right on the **View Job Details** page, click **Validate job properties**.
3. Carbonite Migrate validates that your source and target are compatible. The **Summary** page displays your options and validation items.

Errors are designated by a white X inside a red circle. Warnings are designated by a black exclamation point (!) inside a yellow triangle. A successful validation is designated by a white checkmark inside a green circle. Errors are sorted at the top of the list, then warnings, then success messages. Click on any of the validation items to see details. You must correct any errors before you can continue. Depending on the error, you may be able to click **Fix** or **Fix All** and let Carbonite Migrate correct the problem for you. For those errors that Carbonite Migrate cannot correct automatically, you will need to modify the source or target to correct the error, or you can select a different target. You must revalidate the selected servers, by clicking **Recheck**, until the validation check passes without errors. Click the **Common Job Validation Warnings and Errors** link to open a web browser and view solutions to common validation warnings and errors.

Validation checks for an existing job are logged to the job log on the target server.

4. Once your servers have passed validation, click **Close**.

## Editing a full server to ESX migration job

Use these instructions to edit a full server to ESX migration job.

1. From the **Jobs** page, highlight the job and click **Edit Job Properties** in the toolbar. (You will not be able to edit a job if you have removed the source of that job from your Carbonite Replication Console session or if you only have Carbonite Migrate monitor security access.)
2. You will see the same options available for your full server to ESX migration job as when you created the job, but you will not be able to edit all of them. If desired, edit those options that are configurable for an existing job. See *Creating a full server to ESX migration job* on page 174 for details on each job option.



Changing some options may require Carbonite Migrate to automatically disconnect, reconnect, and remirror the job.

If you have specified replication rules that exclude a volume at the root, that volume will be incorrectly added as an inclusion if you edit the job after it has been established. If you need to edit your job, modify the replication rules to make sure they include the proper inclusion and exclusion rules that you want.

- 
3. If you want to modify the workload items or replication rules for the job, click **Edit workload or replication rules**. Modify the **Workload item** you are protecting, if desired. Additionally, you can modify the specific **Replication Rules** for your job.

Volumes and folders with a green highlight are included completely. Volumes and folders highlighted in light yellow are included partially, with individual files or folders included. If there is no highlight, no part of the volume or folder is included. To modify the items selected, highlight a volume, folder, or file and click **Add Rule**. Specify if you want to **Include** or **Exclude** the item. Also, specify if you want the rule to be recursive, which indicates the rule should automatically be applied to the subdirectories of the specified path. If you do not select **Recursive**, the rule will not be applied to subdirectories.

You can also enter wildcard rules, however you should do so carefully. Rules are applied to files that are closest in the directory tree to them. If you have rules that include multiple folders, an exclusion rule with a wild card will need to be added for each folder that it needs applied to. For example, if you want to exclude all .log files from /home and your rules include /home, /home/folder1, and /home/folder2, you would need to add the exclusion rule for the root and each subfolder rule. So you will need to add exclude rules for /home/\*.log , /home/folder1/\*.log, and /home/folder2/\*.log.

If you need to remove a rule, highlight it in the list at the bottom and click **Remove Rule**. Be careful when removing rules. Carbonite Migrate may create multiple rules when you are adding directories. For example, if you add /home/admin to be included in protection, then /home will be excluded. If you remove the /home exclusion rule, then the /home/admin rule will be removed also.

Click **OK** to return to the **Edit Job Properties** page.



If you remove data from your workload and that data has already been sent to the target, you will need to manually remove that data from the target. Because the data you removed is no longer included in the replication rules, Carbonite Migrate orphan file detection cannot remove the data for you. Therefore, you have to remove it manually.

---

4. Click **Next** to continue.
5. Carbonite Migrate validates that your source and target are compatible. The **Summary** page displays your options and validation items.

Errors are designated by a white X inside a red circle. Warnings are designated by a black exclamation point (!) inside a yellow triangle. A successful validation is designated by a white checkmark inside a green circle. Errors are sorted at the top of the list, then warnings, then success messages. Click on any of the validation items to see details. You must correct any errors before you can continue. Depending on the error, you may be able to click **Fix** or **Fix All** and let Carbonite Migrate correct the problem for you. For those errors that Carbonite Migrate cannot correct automatically, you will need to modify the source or target to correct the error, or you can select a different target. You must revalidate the selected servers, by clicking **Recheck**, until the validation check passes without errors. Click the **Common Job Validation Warnings and Errors** link to open a web browser and view solutions to common validation warnings and errors.

If you receive a path transformation error during job validation indicating a volume does not exist on the target server, even though there is no corresponding data being protected on the source, you will need to manually modify your replication rules. Go back to the **Choose Data** page and under the **Replication Rules**, locate the volume from the error message. Remove any rules associated with that volume. Complete the rest of the workflow and the validation should pass.

After a job is created, the results of the validation checks are logged to the job log. See the *Carbonite Availability and Carbonite Migrate Reference Guide* for details on the various Carbonite Migrate log files.

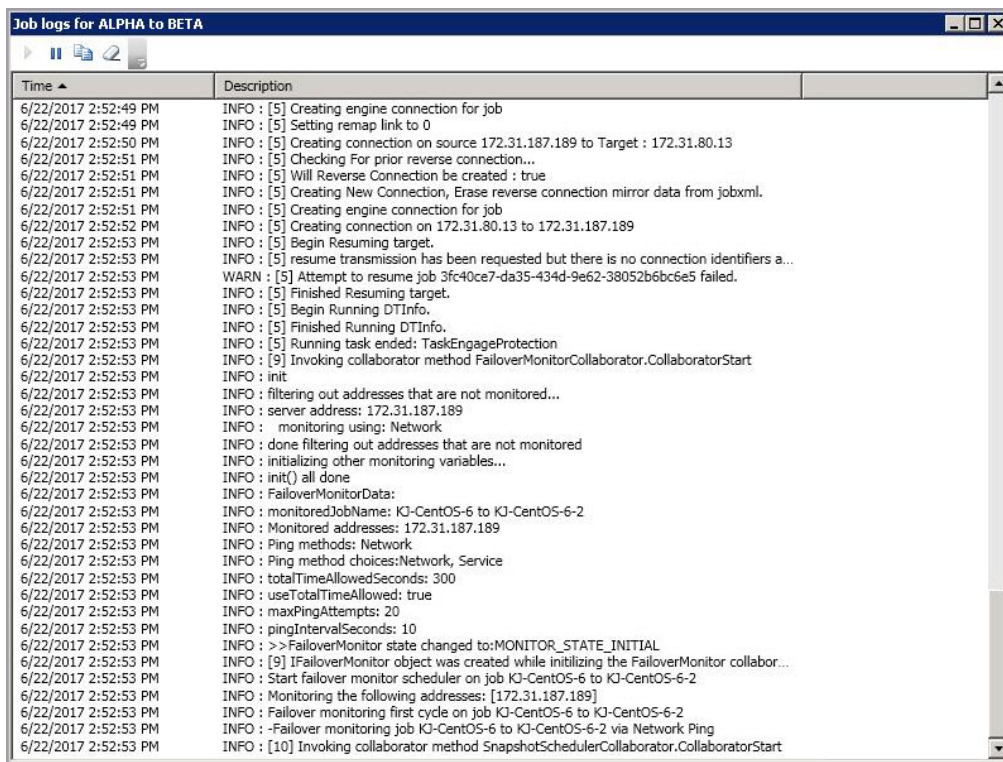
6. Once your servers have passed validation and you are ready to update your job, click **Finish**.

## Viewing a full server to ESX migration job log

You can view a job log file through the Carbonite Replication Console by selecting **View Job Log** from the toolbar on the **Jobs** page. Separate logging windows allow you to continue working in the Carbonite Replication Console while monitoring log messages. You can open multiple logging windows for multiple jobs. When the Carbonite Replication Console is closed, all logging windows will automatically close.



Because the job log window communicates with the target server, if the console loses communication with the target server after the job log window has already been opened, the job log window will display an error.



Time	Description
6/22/2017 2:52:49 PM	INFO : [5] Creating engine connection for job
6/22/2017 2:52:49 PM	INFO : [5] Setting remap link to 0
6/22/2017 2:52:50 PM	INFO : [5] Creating connection on source 172.31.187.189 to Target : 172.31.80.13
6/22/2017 2:52:51 PM	INFO : [5] Checking For prior reverse connection...
6/22/2017 2:52:51 PM	INFO : [5] Will Reverse Connection be created : true
6/22/2017 2:52:51 PM	INFO : [5] Creating New Connection, Erase reverse connection mirror data from jobxml.
6/22/2017 2:52:51 PM	INFO : [5] Creating engine connection for job
6/22/2017 2:52:52 PM	INFO : [5] Creating connection on 172.31.80.13 to 172.31.187.189
6/22/2017 2:52:53 PM	INFO : [5] Begin Resuming target.
6/22/2017 2:52:53 PM	INFO : [5] resume transmission has been requested but there is no connection identifiers a...
6/22/2017 2:52:53 PM	WARN : [5] Attempt to resume job 3fc40ce7-da35-434d-9e62-38052b6bc6e5 failed.
6/22/2017 2:52:53 PM	INFO : [5] Finished Resuming target.
6/22/2017 2:52:53 PM	INFO : [5] Begin Running DTInfo.
6/22/2017 2:52:53 PM	INFO : [5] Finished Running DTInfo.
6/22/2017 2:52:53 PM	INFO : [5] Running task ended: TaskEngageProtection
6/22/2017 2:52:53 PM	INFO : [9] Invoking collaborator method FailoverMonitorCollaborator.CollaboratorStart
6/22/2017 2:52:53 PM	INFO : init
6/22/2017 2:52:53 PM	INFO : filtering out addresses that are not monitored...
6/22/2017 2:52:53 PM	INFO : server address: 172.31.187.189
6/22/2017 2:52:53 PM	INFO : monitoring using: Network
6/22/2017 2:52:53 PM	INFO : done filtering out addresses that are not monitored
6/22/2017 2:52:53 PM	INFO : initializing other monitoring variables...
6/22/2017 2:52:53 PM	INFO : init() all done
6/22/2017 2:52:53 PM	INFO : FailoverMonitorData:
6/22/2017 2:52:53 PM	INFO : monitoredJobName: KJ-CentOS-6 to KJ-CentOS-6-2
6/22/2017 2:52:53 PM	INFO : Monitored addresses: 172.31.187.189
6/22/2017 2:52:53 PM	INFO : Ping methods: Network
6/22/2017 2:52:53 PM	INFO : Ping method choices:Network, Service
6/22/2017 2:52:53 PM	INFO : totalTimeAllowedSeconds: 300
6/22/2017 2:52:53 PM	INFO : useTotalTimeAllowed: true
6/22/2017 2:52:53 PM	INFO : maxPingAttempts: 20
6/22/2017 2:52:53 PM	INFO : pingIntervalSeconds: 10
6/22/2017 2:52:53 PM	INFO : >>FailoverMonitor state changed to:MONITOR_STATE_INITIAL
6/22/2017 2:52:53 PM	INFO : [9] IFailoverMonitor object was created while initializing the FailoverMonitor collabor...
6/22/2017 2:52:53 PM	INFO : Start failover monitor scheduler on job KJ-CentOS-6 to KJ-CentOS-6-2
6/22/2017 2:52:53 PM	INFO : Monitoring the following addresses: [172.31.187.189]
6/22/2017 2:52:53 PM	INFO : Failover monitoring first cycle on job KJ-CentOS-6 to KJ-CentOS-6-2
6/22/2017 2:52:53 PM	INFO : -Failover monitoring job KJ-CentOS-6 to KJ-CentOS-6-2 via Network Ping
6/22/2017 2:52:53 PM	INFO : [10] Invoking collaborator method SnapshotSchedulerCollaborator.CollaboratorStart

The following table identifies the controls and the table columns in the **Job logs** window.



**Start**

This button starts the addition and scrolling of new messages in the window.



**Pause**

This button pauses the addition and scrolling of new messages in the window. This is only for the **Job logs** window. The messages are still logged to their respective files on the server.

**Copy** 

This button copies the messages selected in the **Job logs** window to the Windows clipboard.

**Clear** 

This button clears the **Job logs** window. The messages are not cleared from the respective files on the server. If you want to view all of the messages again, close and reopen the **Job logs** window.

**Time**

This column in the table indicates the date and time when the message was logged.

**Description**

This column in the table displays the actual message that was logged.

---

## Cutting over full server to ESX migration jobs

When the migration mirror has completed, the target may or may not reboot automatically depending on your selection for user intervention. If you disabled user intervention, the target will reboot automatically to complete the migration process. If you enabled user intervention, when the migration mirror is complete, the status will change to **Protecting**. Use this time to complete any necessary tasks. When you are ready to complete the migration, use the following instructions to cutover.

1. On the **Jobs** page, highlight the job that you want to cutover and click **Failover or Cutover** in the toolbar.
2. Select the type of cutover to perform.
  - **Cutover to live data**—Select this option to initiate a full, live cutover using the current data on the target. The source may be automatically shut down if it is still running, depending on your job configuration. The protection job is stopped and the replica virtual machine is started on the target with full network connectivity.
  - **Perform test failover**—This option is not applicable to full server to ESX migration jobs.
  - **Cutover to a snapshot**—This option is not available for migration jobs.
3. Select how you want to handle the data in the target queue.
  - **Apply data in target queues before failover or cutover**—All of the data in the target queue will be applied before cutover begins. The advantage to this option is that all of the data that the target has received will be applied before cutover begins. The disadvantage to this option is depending on the amount of data in queue, the amount of time to apply all of the data could be lengthy.
  - **Discard data in the target queues and failover or cutover immediately**—All of the data in the target queue will be discarded and cutover will begin immediately. The advantage to this option is that cutover will occur immediately. The disadvantage is that any data in the target queue will be lost.
4. When you are ready to begin cutover, click **Cutover**.



Once cutover has started, do not reboot the target appliance. If the cutover process is interrupted, it may fail.

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## Chapter 9 DTSetup

DTSetup is a menu-driven application that provides easy access to Carbonite Migrate server configuration. Select a link for more information on DTSetup configuration tasks.

- *Running DTSetup* on page 216—This topic includes instructions for launching DTSetup.
- *Setup tasks* on page 217—The setup tasks allow you to configure license keys, security groups, block device replication configuration, server configuration, and driver performance settings.
- *Starting and stopping the service* on page 222—Built-in scripts allow you to quickly and easily start and stop the Carbonite Migrate service.
- *Viewing documentation and troubleshooting tools* on page 223—DTSetup provides easy access to Carbonite Migrate log files, a diagnostic collection tool, and several legal documents.
- *DTSetup menus* on page 224—This topic includes a list overview of the DTSetup menu system. Reference the links in the list for complete details on completing tasks in DTSetup.

## Running DTSetup

1. Run the DTSetup command from the shell prompt to start DTSetup. The command is case-sensitive.
2. The first time you run DTSetup after an installation, you will be prompted to review the Carbonite license agreement. Review the agreement and accept the terms of agreement by typing yes. You cannot use Carbonite Migrate without agreeing to the licensing terms.
3. When the DTSetup menu appears, enter the number of the menu option you want to access.

```
=== DTSetup Main Menu ===  
  
Menu Options:  
1. Setup tasks  
2. Start/Stop Double-Take daemon  
3. Documentation/Troubleshooting tasks  
Q. Quit DTSetup  
  
Please choose a menu option:
```



## Setup tasks

The setup tasks are generally configured once. Select a link below to learn more about that setup task.

- *Activating your server* on page 218—License keys and activation keys license and activate your Carbonite Migrate servers.
- *Modifying security groups* on page 219—Security groups provide access to Carbonite Migrate.
- *Configuring server settings* on page 220—If desired, you can modify server settings through the Carbonite Migrate configuration file.
- *Configuring driver performance settings* on page 221—If desired, you can specify Carbonite Migrate driver performance settings.

## Activating your server

Before you can use Carbonite Migrate, each source and target server must have a valid license key, which is an alpha-numeric codes that applies the appropriate Carbonite Migrate license to your installation.

1. Start DTSetup. See *Running DTSetup* on page 216.
2. Select **Setup tasks**.
3. Select **Set License Key Menu**.
4. Select **Set License Key in /etc/DT/DT.conf**.
5. Enter your license key and press Enter. The license key will automatically be inserted into the configuration file. You are prompted to start the Carbonite Migrate service after the first installation, and you must restart the service each time the license key is modified, such as after an upgrade.
6. Press Enter to return to the menu.
7. Press Q as many times as needed to return back to the main menu or to exit DTSetup.

## Modifying security groups

During the installation, the user root is automatically added to the Carbonite Migrate administrators security group. If you want to add other users or remove root, you will need to modify the security group configuration for each source and target server. See *Security* on page 225 for more details on the security groups and the privileges granted to each group.

1. Start DTSetup. See *Running DTSetup* on page 216.
2. Select **Setup tasks**.
3. Select **Add/Remove users to Double-Take groups**.
4. Select the necessary menu options to add or remove groups to the administrator or monitors group as needed, and specify the user name when prompted.
5. When you have completed your security group modifications, press Q as many times as needed to return back to the main menu or to exit DTSetup.

## Configuring server settings

Server settings are available in various places. You can access them via the Replication Console for Linux or through DTSetup. Initially, the server settings file, `/etc/DT/DT.conf`, on the source and target is blank. To populate it with default values, start and stop the Double-Take service once.

1. Start DTSetup. See *Running DTSetup* on page 216.
2. Select **Setup tasks**.
3. Select **Edit Double-Take config file**.
4. The server settings are listed in alphabetical order. Make modifications as necessary, using the control keys specified at the bottom of the page. For a complete list of each server setting, valid values, default values, and optional notes, see *Server Settings* in the *Scripting Guide*.
5. Press control-X to exit the configuration file.
6. Enter Yes or No to save any changes.
7. Press Q as many times as needed to return back to the main menu or to exit DTSetup.

## Configuring driver performance settings

Driver settings provide configuration flexibility so you can adjust Carbonite Migrate based on your servers, network, and replication requirements. You may want to modify driver settings on both the source and target.



Changing the driver performance settings can have a positive or negative impact on server performance. These settings are for advanced users. If you are uncertain how to best modify the driver performance settings, contact technical support.

---

1. Start DTSetup. See *Running DTSetup* on page 216.
2. Select **Setup tasks**.
3. Select **Configure Double-Take driver performance**.
4. The current driver settings are displayed.
5. Select a driver setting to modify the option.
  - **Toggle Adaptive Throttling**—You can toggle between enabling (true) and disabling (false) **Adaptive Throttling**. This occurs when kernel memory usage exceeds the **Throttling Start Level** percentage. When throttling is enabled, operations are delayed by, at most, the amount of time set in **Maximum Throttling Delay**, thus reducing kernel memory usage. Throttling stops when the kernel memory usage drops below the **Throttling Stop Level** percentage.
  - **Toggle Forced Adaptive Throttling**—You can toggle between enabling (true) and disabling (false) **Forced Adaptive Throttling**. This causes all operations to be delayed by, at most, the amount of time in set in **Maximum Throttling Delay**, regardless of the kernel memory being used. **Adaptive Throttling** must be enabled (true) in order for **Forced Adaptive Throttling** to work.
  - **Set Maximum Throttling Delay**—This option is the maximum time delay, in milliseconds, used by the driver during a system delay.
  - **Set Throttling Delay Interval**—This option is the interval, in milliseconds, to check memory usage during a throttling delay. If a delay is no longer needed, the remainder of the delay is skipped.
  - **Set Throttling Start Level**—Throttling starts when disk writes reach the specified percentage. This prevents the driver from stopping replication because memory has been exhausted.
  - **Set Throttling Stop Level**—Throttling stops when disk writes reach the specified percentage.
  - **Set Memory Usage Limit**—This option is the amount of kernel memory, in bytes, used for queuing replication operations. When this limit is exceeded, the driver will send an error to the service forcing a remirror of all active connections.
  - **Set Maximum Write Buffer Size**—This option is the maximum amount of system memory, in bytes, allowed for a single write operation. Operations exceeding this amount are split into separate operations in the queue.
6. After you have completed your driver performance modifications, press Q as many times as needed to return back to the main menu or to exit DTSetup.

## Starting and stopping the service

The Double-Take service will start automatically after Carbonite Migrate is installed and the server is rebooted. You can start and stop the Double-Take service using this built-in DTSetup script.

1. Start DTSetup. See *Running DTSetup* on page 216.
2. Select **Start/Stop Double-Take service**.
3. Select the necessary menu option to start or stop the service and handle the driver configuration.
  - **Start Double-Take and process driver config**—This option starts the Double-Take service and loads the Carbonite Migrate drivers.
  - **Stop Double-Take but preserve driver config**—This option stops the Double-Take service but does not unload the Carbonite Migrate drivers.
  - **Restart service but preserve driver config**—This option does a full stop and start of the Double-Take service but does not unload the Carbonite Migrate drivers.
  - **Restart service and reset driver config**—This option does a full stop and start, completely unloading the Double-Take service and Carbonite Migrate drivers and then reloading them.
  - **Stop the running service and teardown driver config**—This option stops the Double-Take service and the Carbonite Migrate drivers are unloaded.
  - **Go to Replication Configuration menu**—This option takes you to **Setup Tasks, Configure Block Device Replication**. When you press Q to exit from that menu, you will return this menu.
4. When you have completed your starting and stopping tasks, press Q as many times as needed to return back to the main menu or to exit DTSetup.

## Viewing documentation and troubleshooting tools

1. Start DTSetup. See *Running DTSetup* on page 216.
2. Select **Documentation/Troubleshooting tasks**.
3. Select **View log files** to view the following log files. Carbonite Migrate logs alerts, which are processing notifications, warnings, and error messages. The logs are written to disk.
  - **View /\*.dtl in less**—This option uses the less file viewer program to view all of the Carbonite Migrate logs, starting from the most recent.
  - **Follow the output of latest**—This option uses tail -f to watch the output of the Carbonite Migrate logs in real-time.
  - **View /var/log/messages in less**—This option uses the less file viewer program to view the system log messages.
  - **Follow the output of /var/log/messages**—This option uses tail -f to watch the output of the system log messages in real-time.
4. Select one of the **Collect and package diagnostic info** selections to run the DTInfo script which collects configuration data. This can be useful when reporting problems to technical support. Depending on the diagnostic option you select, the amount of data to be collected varies between basic, detailed and full diagnostic information. You must have root (or uid 0 equivalent) to execute the diagnostics or to copy or read the resulting file.
5. Select **View user documentation** to view several legal documents. DTSetup attempts to determine your viewers, although you can specify your viewer.
  - **View End User License Agreement TXT**—This option views the End User License Agreement legal document.
  - **View driver module license TXT**—This option views the open source legal document.
  - **Change a document viewer**—This option allows you to specify a document viewer.
6. When you have completed your documentation and troubleshooting tasks, press Q as many times as needed to return back to the main menu or to exit DTSetup.

## DTSetup menus

The following lists is an overview of the DTSetup menu system. Reference the links for complete details on completing tasks in DTSetup.

1. **Setup tasks**—License keys, security groups, replication configuration, server configuration, and driver performance settings. See *Setup tasks* on page 217.
  1. **Set License Key Menu**—See *Activating your server* on page 218.
  2. **Add/Remove users to Double-Take groups**—See *Modifying security groups* on page 219.
  3. **Edit Double-Take config file**—See *Configuring server settings* on page 220.
  4. **Configure Double-Take driver performance**—See *Configuring driver performance settings* on page 221.
2. **Start/Stop Double-Take service**—See *Starting and stopping the service* on page 222.
3. **Documentation/Troubleshooting tasks**—See *Viewing documentation and troubleshooting tools* on page 223.



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## Chapter 10 Security

To ensure protection of your data, Carbonite Migrate offers multi-level security using native operating system security features. Privileges are granted through membership in user groups defined on each machine. To gain access to a source or target, the user must provide a valid local user account that is a member of one of the Carbonite Migrate security groups. Once a valid user name and password have been provided and the source or target has verified membership in one of the security groups, the user is granted appropriate access to the source or target and the corresponding features are enabled in the client. Access is granted on one of the following three levels.

- **Administrator Access**—All features are available for that machine.
- **Monitor Access**—Servers and statistics can be viewed, but functionality is not available.
- **No Access**—Servers appear in the clients, but no access to view the server details is available.

Although passwords are encrypted when they are stored, Carbonite security design does assume that any machine running the client application is protected from unauthorized access. If you are running the client and step away from your machine, you must protect your machine from unauthorized access.

## Adding users to the security groups

The security groups are automatically created during the installation process.

Users that need administrator access to Carbonite Migrate must be added to the dtadmin group. Users that need monitor only access must be added to the dtmon group. In both cases, you must provide a valid local or LDAP user account.

1. Run the DTSetup command from the shell prompt. The command is case-sensitive.
2. Select **Setup tasks**.
3. Select **Add/Remove users to Double-Take groups**.
4. Select the necessary menu options to add or remove groups to the administrator or monitors group as needed, and specify the user name when prompted.
5. When you have completed your security group modifications, press Q as many times as needed to return back to the main menu or to exit DTSetup.

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## Chapter 11 Special network configurations

Carbonite Migrate can be implemented with very little configuration necessary in small or simple networks, but additional configuration may be required in large or complex environments. Because an infinite number of network configurations and environments exist, it is difficult to identify all of the possible configurations. Review the following sections for configuration information for that particular type of network environment.

- *Firewalls* on page 228
- *NAT* on page 229

## Firewalls

If your source and target are on opposite sides of a firewall, you will need to configure your hardware to accommodate communications. You must have the hardware already in place and know how to configure the hardware ports. If you do not, see the reference manual for your hardware.

- **Carbonite Migrate ports**—Ports 1500, 1505, 1506, 6325, and 6326 are used for Carbonite Migrate communications and must be open on your firewall. Open UDP and TCP for both inbound and outbound traffic.
- **ESX ports**—If you are using VirtualCenter or an ESX host, port 443 is also required and must be opened.

You need to configure your hardware so that the Carbonite Migrate ports and ESX ports applicable to your environment are open. Since communication occurs bidirectionally, make sure you configure both incoming and outgoing traffic.

There are many types of hardware on the market, and each can be configured differently. See your hardware reference manual for instructions on setting up your particular router.

# NAT

As outlined in the requirements, Carbonite Migrate supports NAT environments with the following caveats.

- Only IPv4 is supported.
- Only standalone servers are supported.
- DNS failover and updates will depend on your configuration
  - Only the source or target can be behind a router, not both.
  - The DNS server must be routable from the target

When setting up a job in an environment with IP or port forwarding, make sure you specify the following configurations.

- Make sure you have added your server to the Carbonite Replication Console using the correct public or private IP address. The name or IP address you use to add a server to the console is dependent on where you are running the console. Specify the private IP address of any servers on the same side of the router as the console. Specify the public IP address of any servers on the other side of the router as the console. This option is on the **Add Servers** page in the **Manual Entry** tab.

**Add Servers**

Identify the servers in your environment that you want to manage. The servers you add here appear on the Servers page.

Manual Entry | Automatic Discovery

Server: 112.47.12.7

User name: domain\administrator

Password: ●●●●●●●●

Domain:

Management Service port: 1025  Use default port

Add

Servers to be added:

Server	Details
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Remove Remove All

OK Cancel

- When choosing the target server for your job, you may be prompted for a route from the target to the source. This route, and a port if you are using a non-default port, is used so the target can communicate with the source to build job options. This dialog box will be displayed, only if needed, after you click **Next** on the **Choose Target** page in the job creation wizard.

